

# CoRover<sup>®</sup>.ai

*Elevating Enterprises with  
Human-Centric  
Conversational Agentic AI  
Platform, Impacting 1 Billion+  
Lives*



## About CoRover

CoRover.ai is a Conversational **Agentic AI** platform that enables the creation of Human-Centric, Multi-Lingual (100+ languages), Multi-Modal (Video, Voice, Text), and Multi-Channel AI Agents, Applications, Co-Pilots, and Assistants - impacting over **1 Billion+ lives globally**.

With proven expertise in building Domain-Specific and Sovereign LLMs such as BharatGPT, CoRover.ai is trusted by **50,000+ Enterprises, Researchers, and Developers** across diverse sectors. CoRover's **Full-Stack Enterprise AI** drives **10X revenue growth**, **reduces support costs by 70%**, and **delivers superior customer experiences**.

## CoRover's USPs

- **Human-Centric Conversational Agentic AI Platform - 10X Faster Implementation** with Responsible, Grounded & Generative AI (BharatGPT).
- **Enterprise-Grade AI Assistants** - Trusted by **50K+ Enterprises/Researchers/Developers, 5K AI Agents/Assistants, 1 Billion+ Users, Across 100+ Languages and 20+ Channels** - Including ChatBot, VoiceBot, VideoBot, IVR Bot, AI Telephony and WhatsApp Bot.
- **Conversational (Video - Voice) Commerce** - Enhancing Customer Experience, **Operational Efficiency (70%)**, and **Revenue Growth by 10X**.

## Key Innovations

- BharatGPT (LLM, a Sovereign GenAI)
- CoroAssist (Composite AI based copilot for the enterprises)
- eSevak (AI based grievance management)
- AskDISHA (Voice Commerce)
- AskPAi
- AskMitra
- AskSarkar
- AskDoc and many more.

## Journey of BharatGPT

- **Jun 2022: BharatGPT**  
Fine-tuned over GODEL
- **Feb 2023: BharatGPT 2.0**  
Fine-tuned over Pythia
- **Nov 2024: BharatGPT 3.0**  
Fine-tuned over Llama
- **Jun 2025: BharatGPT mini**  
Foundational Model from scratch

## Why CoRover?

- **Full Stack Enterprise AI:** CoRover delivers comprehensive, full-stack enterprise AI solutions, leveraging tailored language models and an Agentic AI platform that integrates effortlessly with existing systems. This empowers enterprises to automate key functions like pre-sales, sales, and customer support, driving productivity, efficiency, and enhanced customer experiences across industries. With its no-code/low-code deployment, businesses can securely launch new use cases in hours, fostering agility and innovation at scale.
- CoRover stands out with multilingual AI, enabling regional language support and facilitating in-chat transactions and advisory services.
- The vision is to make AI development accessible to all.
- The platform auto-generates text, video, and multilingual content, requiring no coding, aligning with CoRover's mission to create inclusive, user-friendly AI.
- CoRover offers Secure and Scalable Enterprise Agentic AI (On-Premise, Cloud & Hybrid).

## Investors

- HDFC Bank
- IIM-Calcutta
- IIIT-Delhi
- CanBank VC
- Lead Angels
- Cognify
- Venture Catalysts

## Some Notable Clients

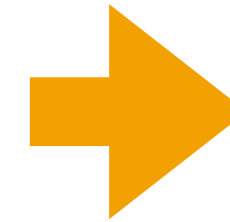


# AI AUTOMATED WORKFORCES: ***THE FUTURE OF ENTERPRISES***

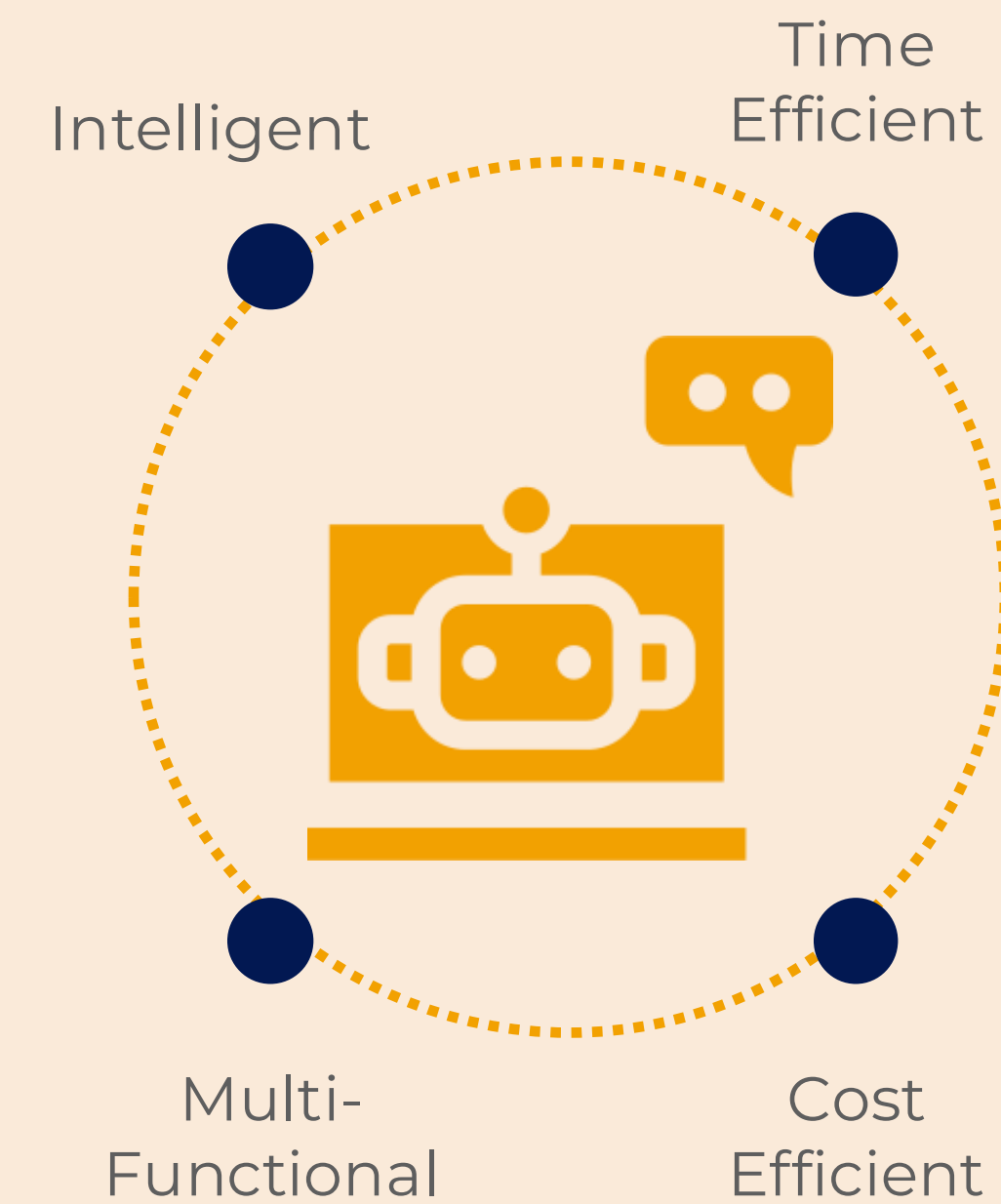
## Inefficiencies in human-powered operations



Efficiency & Productivity

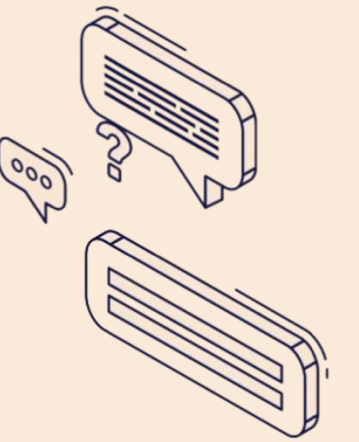


## Rise in AI-ML powered virtual assistants

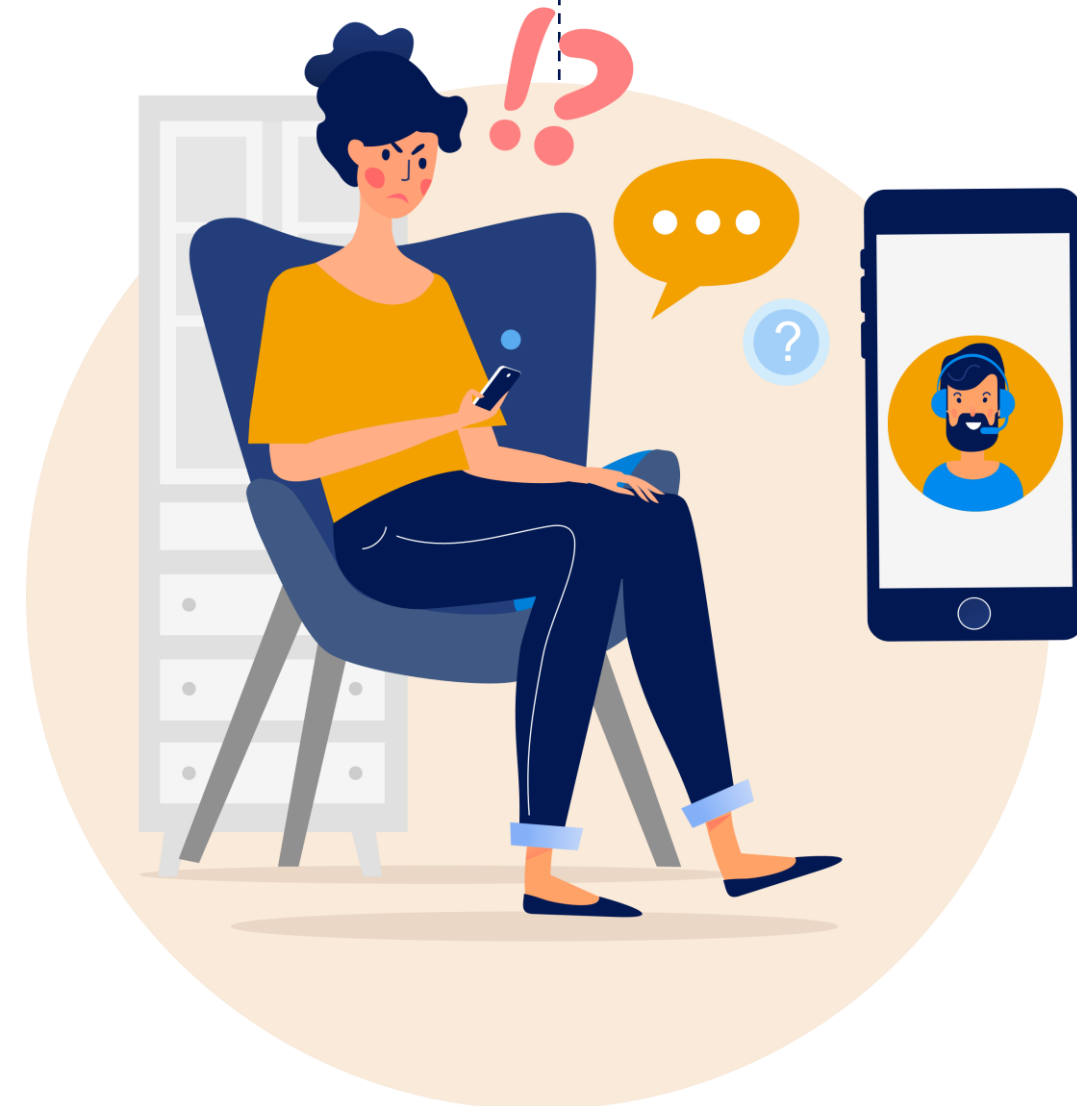




# CURRENT METHODS ARE FAILING IN THEIR CONVERSATIONAL ABILITY AND ACCURACY..



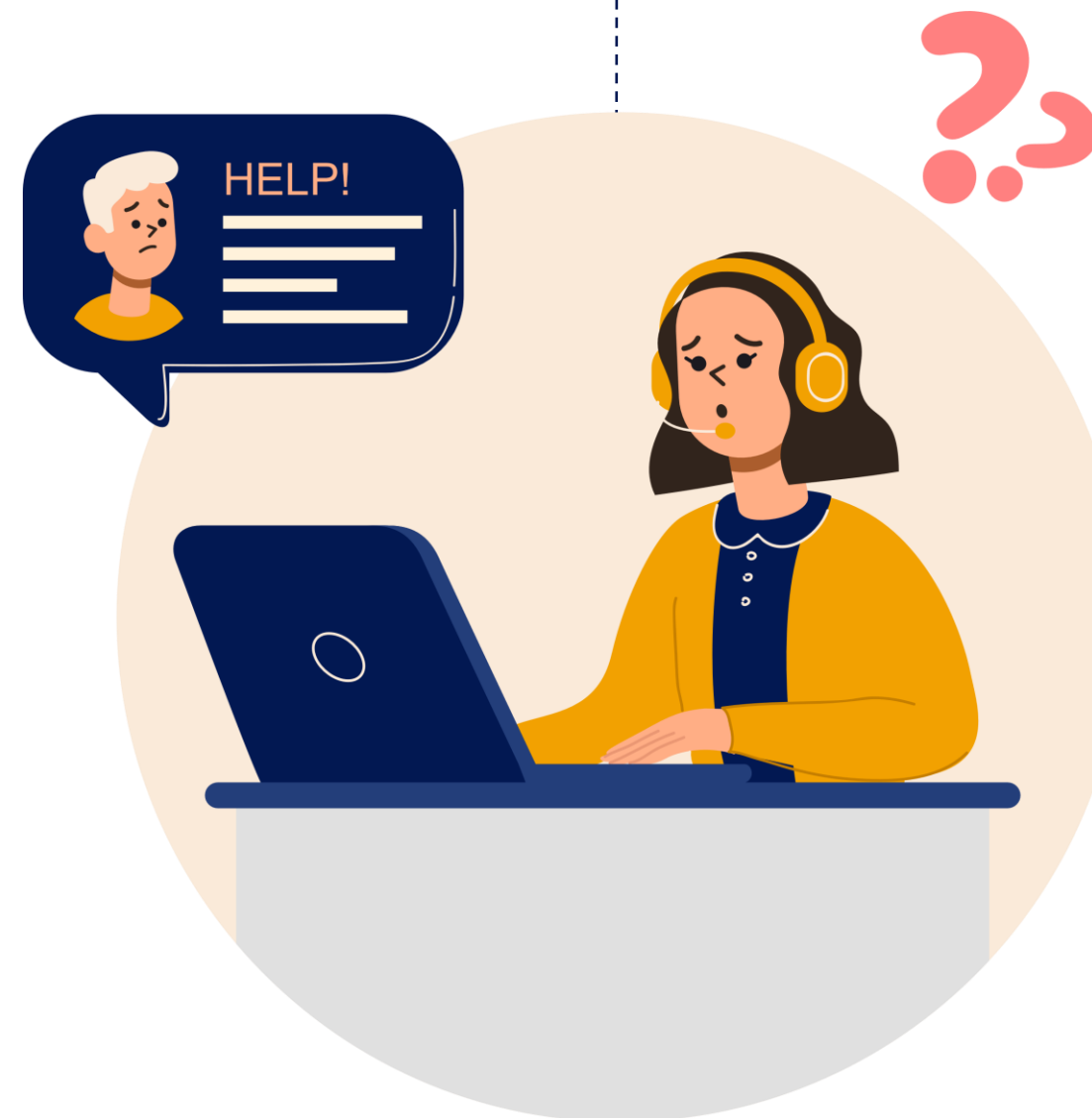
*Hours long waiting  
in customer care*



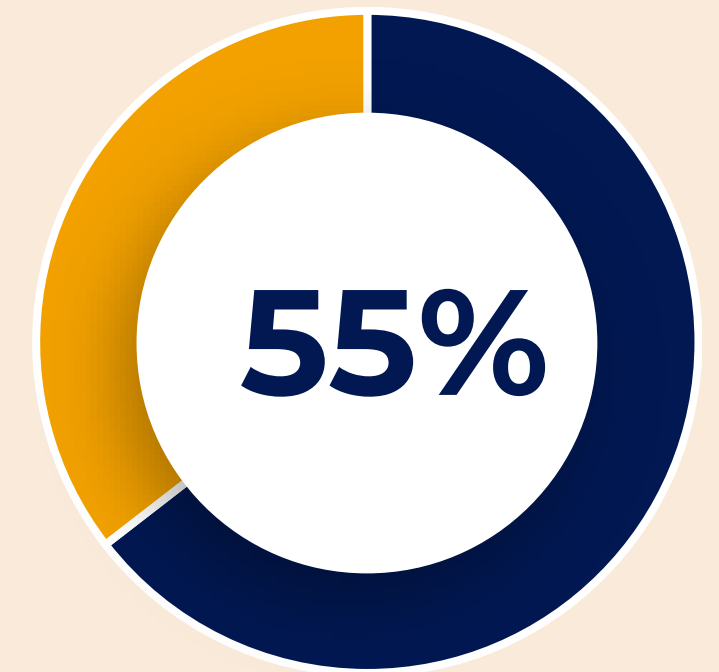
*"Your call is vital to us. Please hold while  
we connect you"*

**Customers hate automated  
messages.**

*Vague Inauthentic  
Information*



**60%** customer service  
representatives don't have right  
data. Even search engine and social  
media have inauthentic information



**55%** of consumers have intended  
to make a purchase, but backed  
out because of  
**poor customer service.**



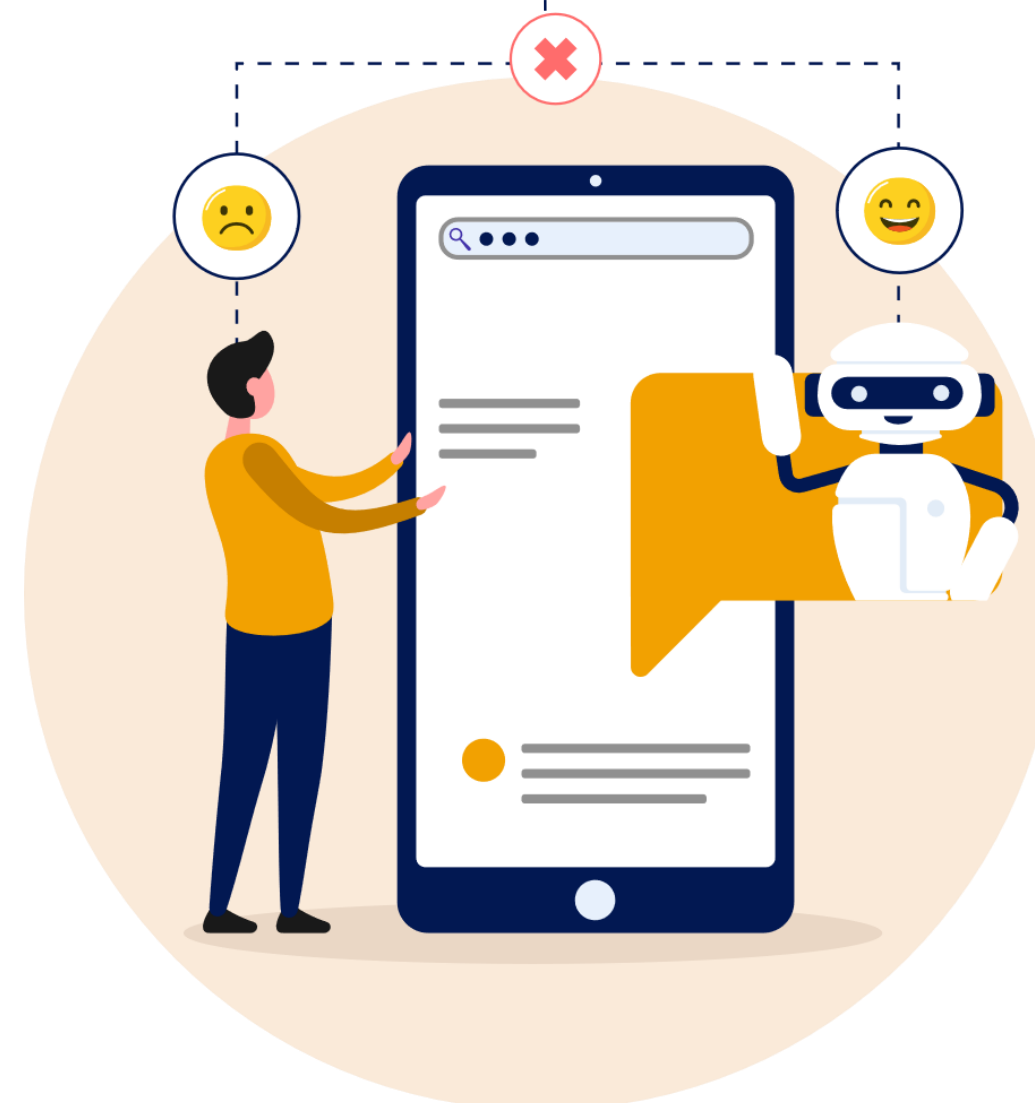
# ***...AND MOST AI BOTS DON'T OFFER RICH, HUMAN LIKE CONVERSATIONS NEEDED TO ENGAGE USERS***

## ***Lack of Training Data***



Misinterprets the requests and gives inaccurate response

## ***No Hybrid Chat***



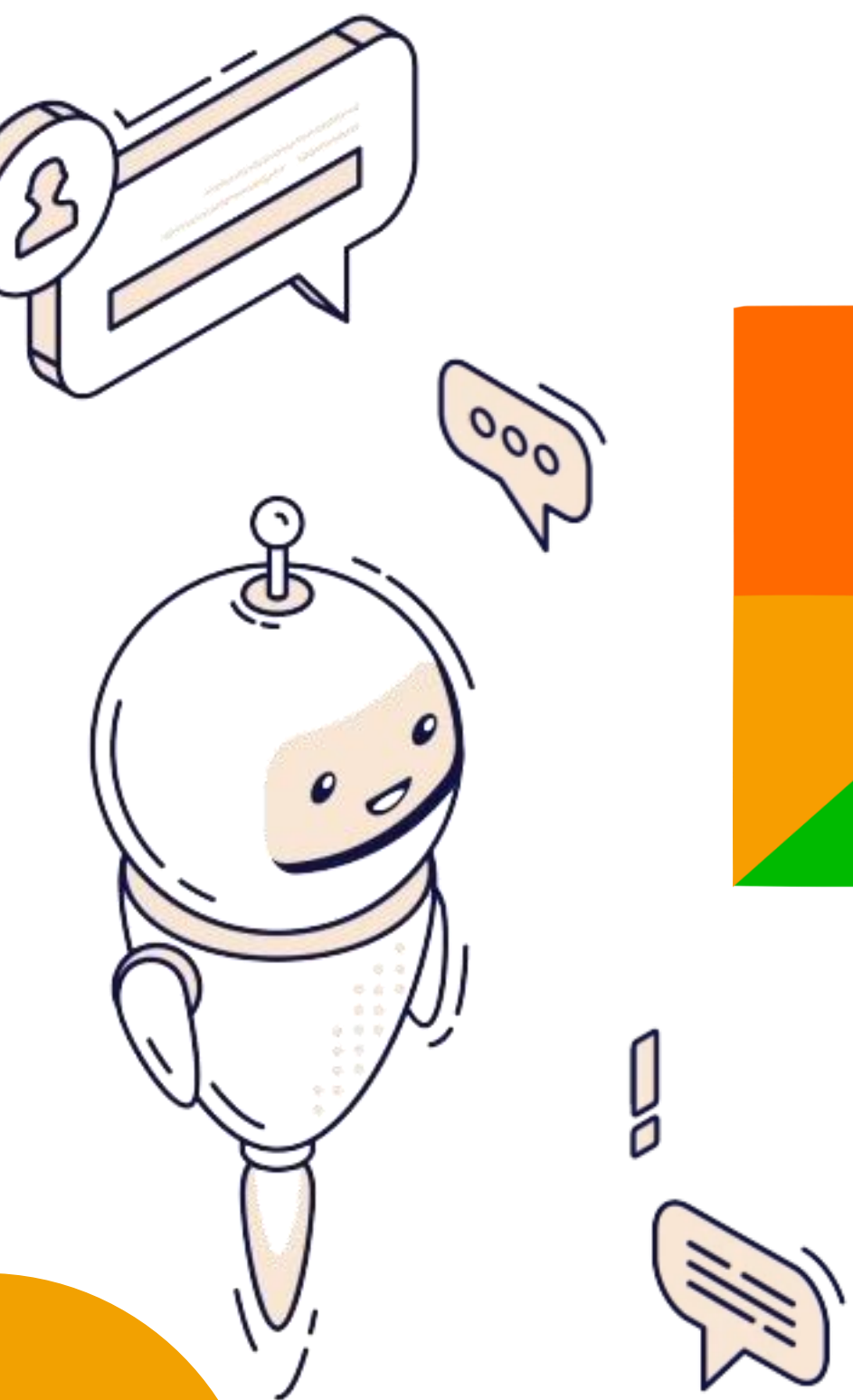
Most AI bots are incapable of sentimental analysis and providing service in format of user's choice

## ***Language Barriers & NLP***



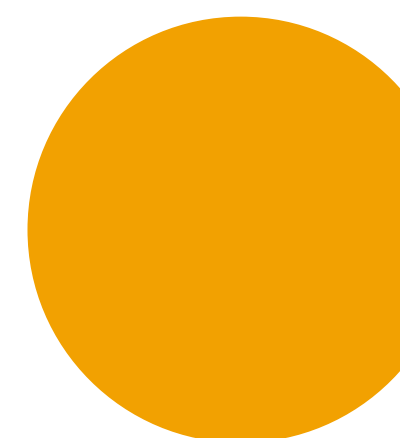
Cannot communicate problems and seek help in local languages

CoRover<sup>®</sup>.ai



# haratGPT

India's First Large Language Model (Generative AI)





An aerial view of a city, likely Mumbai, India, showing a central elevated metro track running through a dense urban area with numerous high-rise buildings and greenery. The text "India's Answer To The Existing Generative AI Systems" is overlaid in white on an orange geometric shape on the left side of the image.

# India's Answer To The Existing Generative AI Systems

▶ 0:05 / 1:26



# ***Sovereign AI LLM (Large Language Model) in 12+ Indian languages, with generative text, voice and video***

## Highlights

1. Data remains in **the country**
2. Fine tuned for **target users**
3. Option to integrate with any **ERP/CRM system** and **APIs**
4. Inbuilt **payment gateway** for **real-time transactions**
5. **Dialogue/conversational** management tool
6. **Omni-channel, multi-lingual** (120+ languages), **multi-format** (text, voice, video)
7. **Generative AI Video**, interactive **digital twin**
8. Currently available for **organisations**

# BharatGPT vs ChatGPT

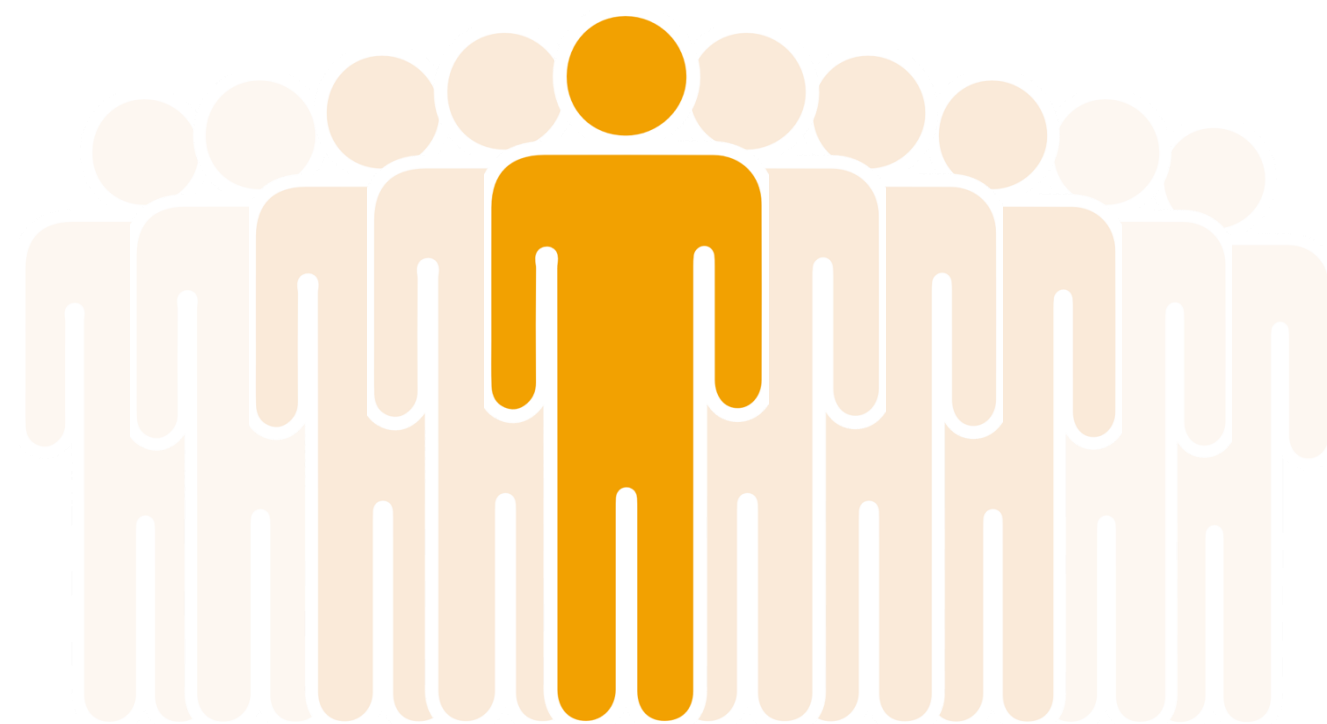
		CoRover.ai's BharatGPT	Open AI's ChatGPT
Users		1 B+	100 M+
Accuracy of responses		Consistently above 90%	NA
Security	CMMI Level 5	Y	N
	ISO 9001	Y	NA
	ISO 27001	Y	NA
	3rd party Security Test & Certification from CERT-In empanelled company	Y	N
Features & Functionality	Own Generative AI (Large Language Model)	Y	Y
	Generative AI to write Code, Rap, Essay, Poem, etc.	NA	Y
	Generative AI Video, interactive digital twin	Y	N
	Code free Development	Y	N
	Voice & Video Commerce	Y	N
	AI VideoBot	Y	N
	Metaverse Readiness	Y	N
	Multi-Intent Recognition	Y	N
	Integrated Live Chat	Y	N
	Omni-Channel	Y	N
	Sentiment Analysis	Y	Y

	Speech Synthesis	Y	N
	Conversational AI	Y	Y
	Hybrid (Video, Voice, Text, Touch, Click)	Y	N
	Languages Supported	120+	95 (but it takes instructions only in English)
	Chatbot on Own Website	Y	N
	Technologies	AI, ML, DL, NLP, RPA, AR, VR, IOT, technologies together can be used. Metaverse Readiness is there	AI, ML, DL, NLP, RPA technologies can be used
	Multimedia	Capable of running rich media (text, image, audio, video), maps on chatbot.	N
	Context Continuity/State	Y	Y
	Walk the Talk (Using own product)	Y	N
	Auto Suggestion	Y	Y
	Forms, Cards, QR Codes, Carrousels, Video, Images, Links, eMail, Fom in Text Support	Y	N
	Integrated Payment Gateway KYC – Authentication	Y	Y
	Document to Text (printed as well as hand-written)	Y	N
	Q&A Making Capability	Y	Y
	OCR	Y	N
	Real-time Analytics Dashbaord	Y	N

# COROVER'S VISION TO MAKE AI AS "HUMAN-LIKE" AS POSSIBLE

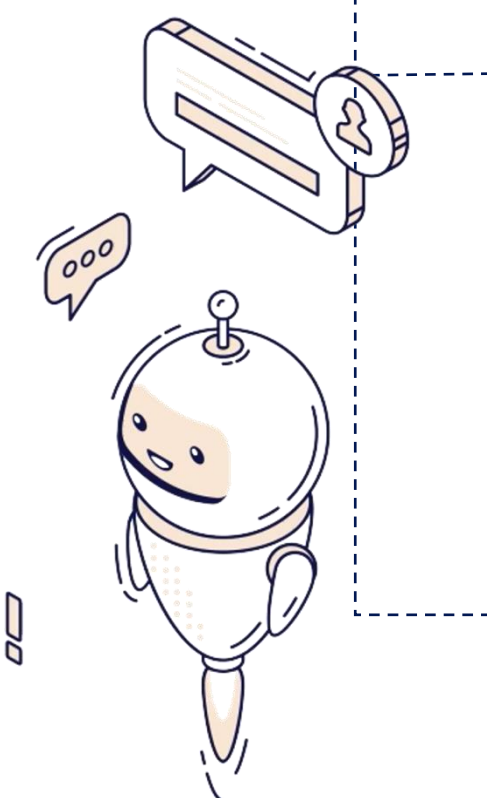


Augmenting the personal  
and professional lives of



**1/10<sup>th</sup>**  
of Humans

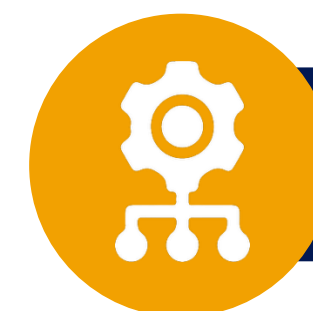
via



Insights



Recommendations



Automation



Fulfilment





# ELEVATING ENTERPRISES WITH AGENTIC AI STUDIO



Award  
Winning  
Technology



## Proprietary Tech

AI

ML

NLP

LLM  
(Generative AI)

AR

VR

RPA

IOT



## Interfaces

Web

Mobile  
App

WhatsApp

Kiosk

SMS

Voice  
IVR

GBM

MS Teams  
& more



## Formats

VideoBot

VoiceBot

ChatBot (Text, Touch, Click)



## Services

Customer Support

Human Resources

Sales & Marketing

Finance

Industrial  
Bots

& more...



## USP

**Human-Centric Conversational  
Agentic AI Platform**

**10X Faster** Implementation with  
Responsible, Grounded and  
Accurate Generative AI (BharatGPT)

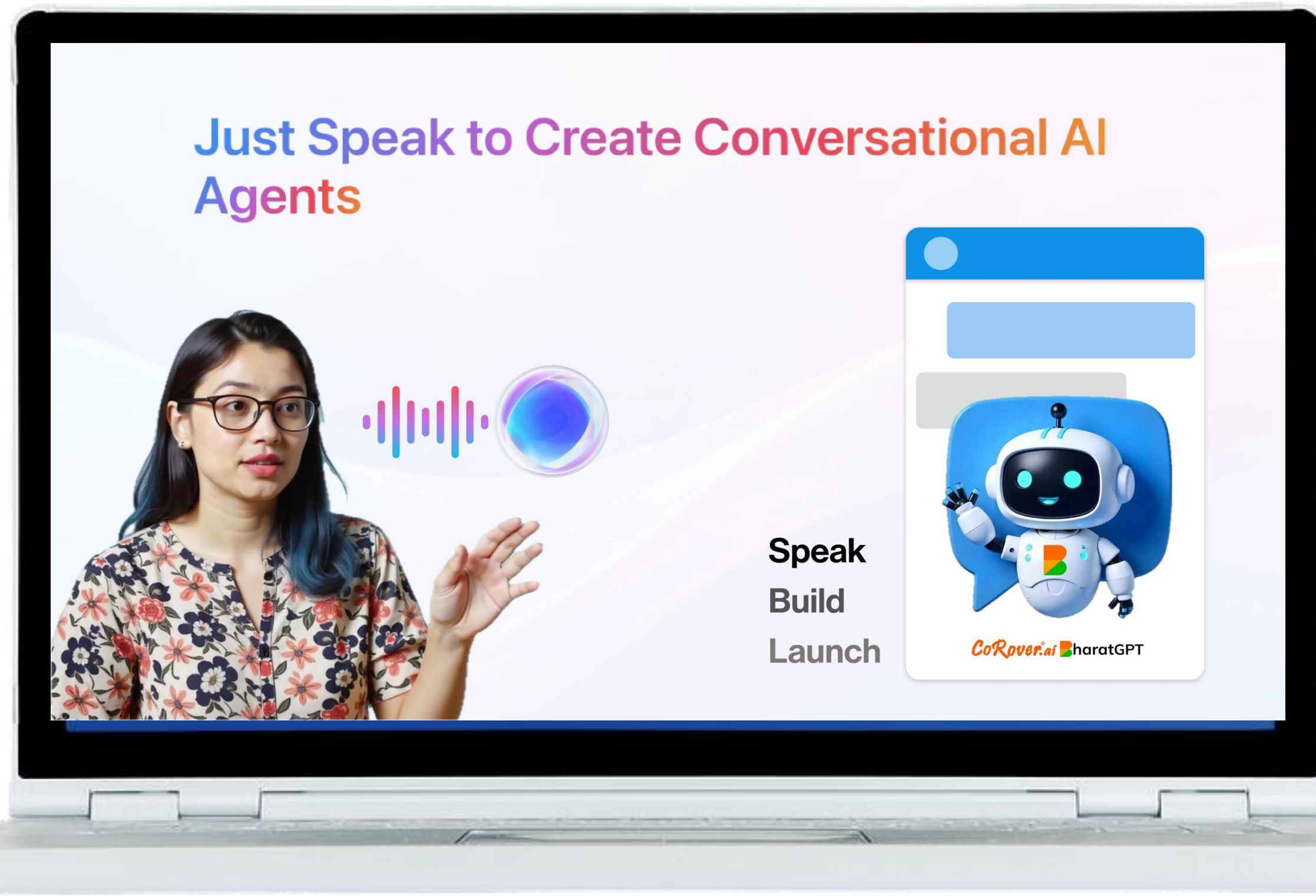
**Enterprise-Grade Virtual Assistants**

Trusted by **50,000+**  
**Enterprises/Researchers/Developers, 1  
Billion+ Users** Across **100+ Languages** and **20+  
Channels** - Including ChatBot, VoiceBot,  
VideoBot, Telephony AI and WhatsApp Bot

**Conversational (Video - Voice)  
Commerce**

Enhancing Customer Experience,  
Operational Efficiency, and  
Revenue **Growth by 10X**

# DEMOCRATIZING TECHNOLOGY / CREATION & USAGE



Demo: AI Assistant to Create AI Assistant



Agentic AI Studio



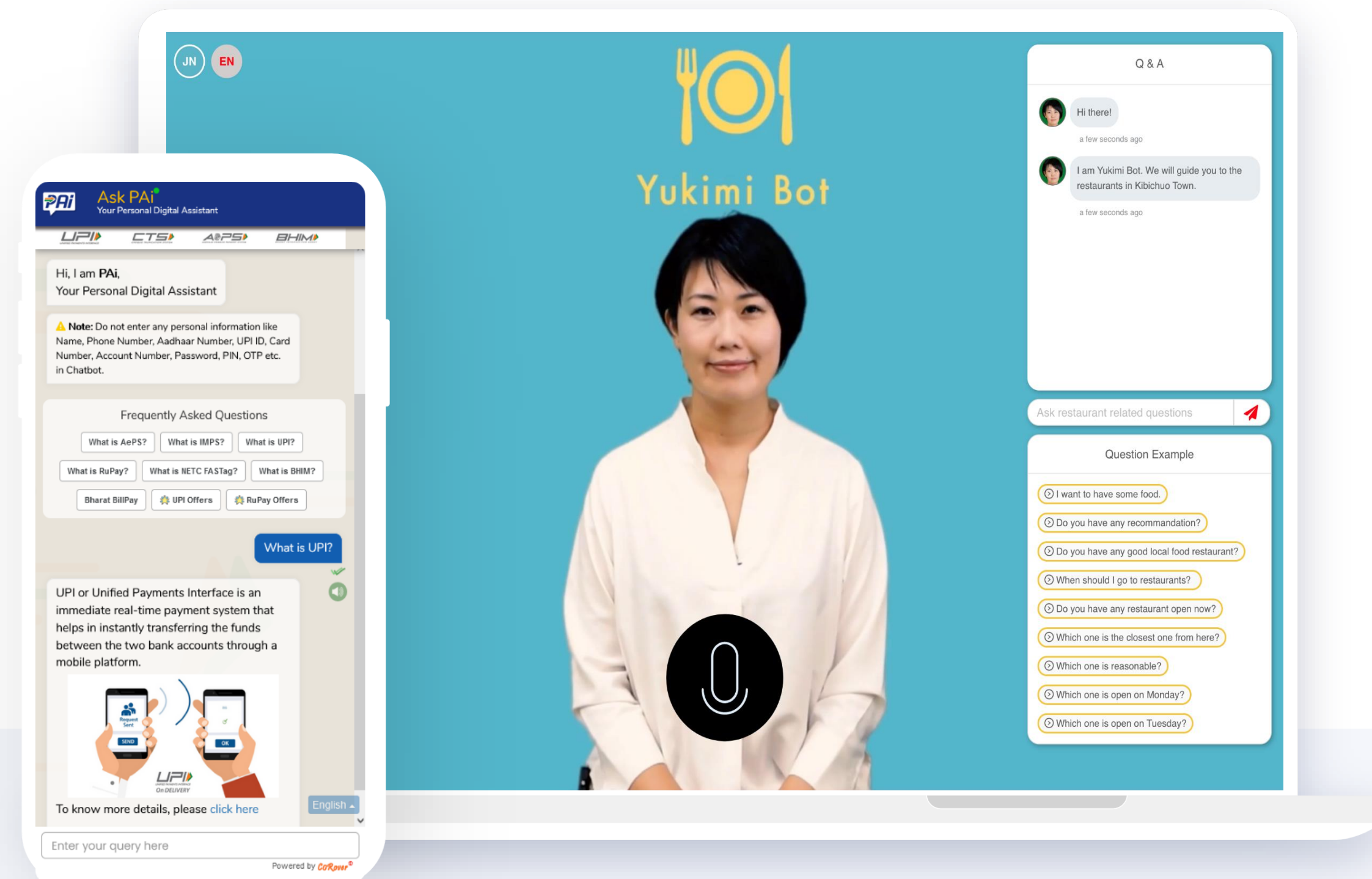
# ACQUIRED 1 BILLION+ USERS WITH 20B+ INTERACTIONS



**1B+**  
Users



**20M+**  
Monthly  
Active Users



**50000+**  
Enterprises/  
Researchers/  
Developers

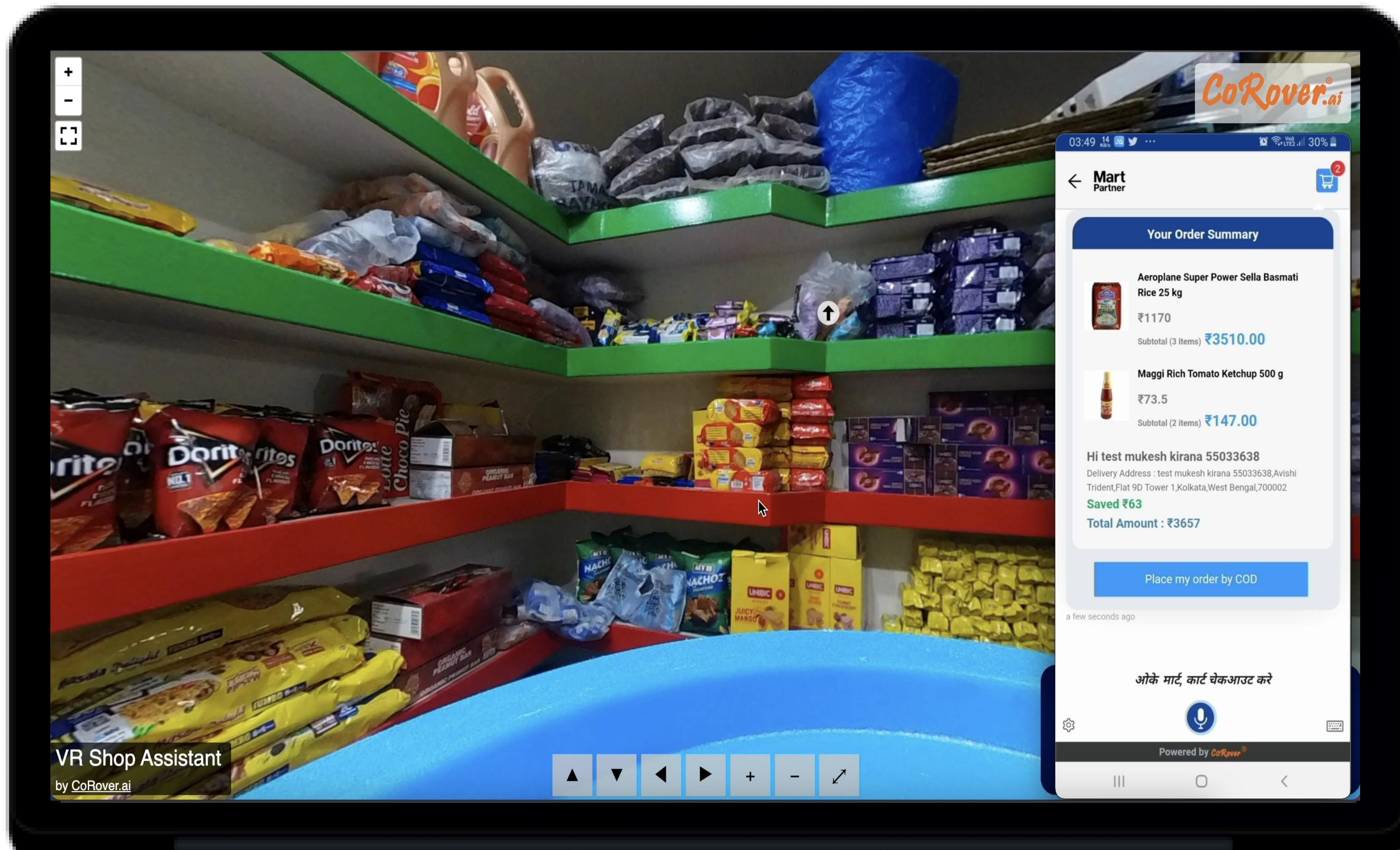


**20B+**  
Interactions



# AI VIRTUAL ASSISTANT

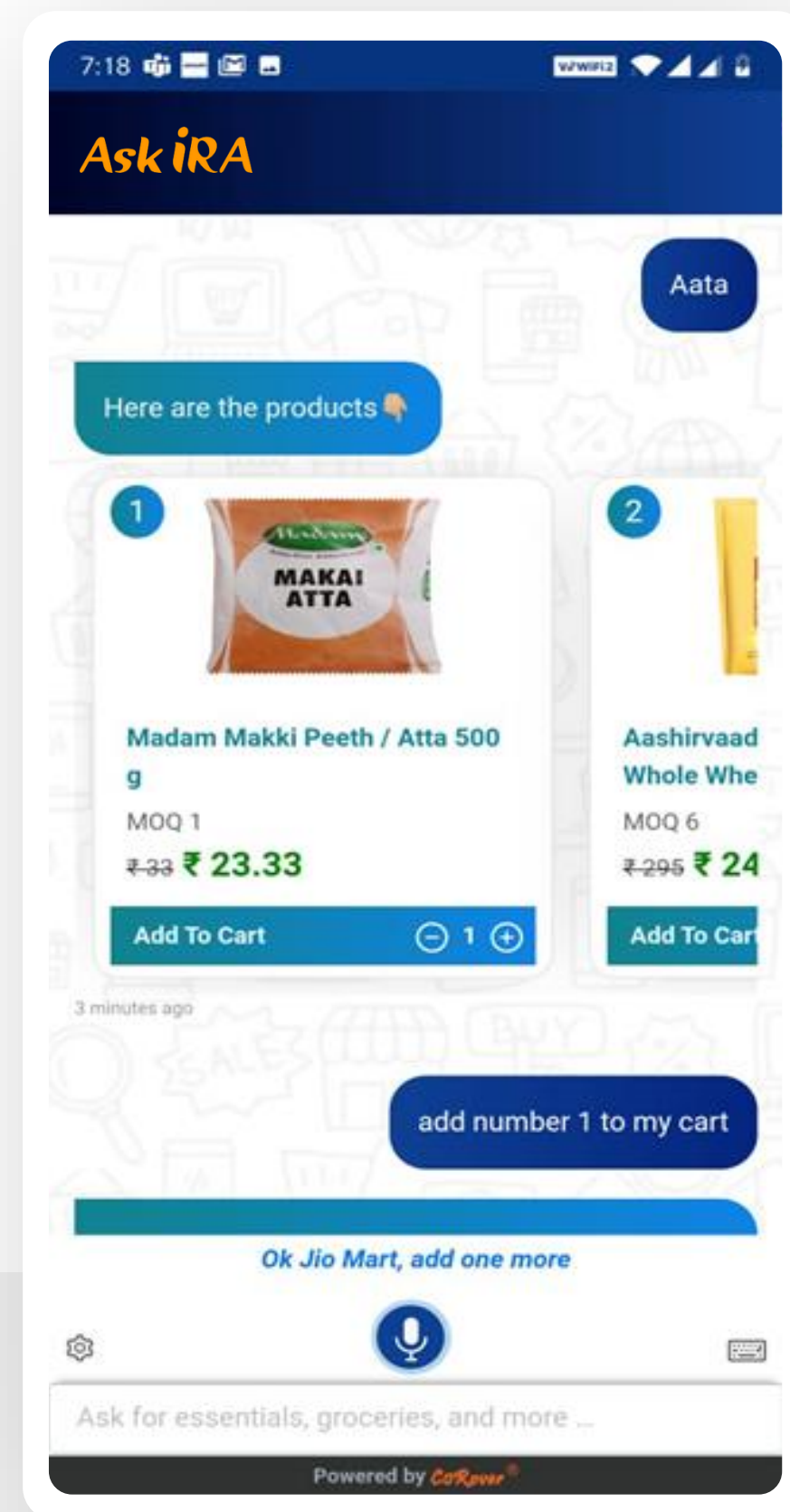
TRANSCATIONAL / OMNI-CHANNEL, MULTI-LINGUAL, MULTI-FORMAT





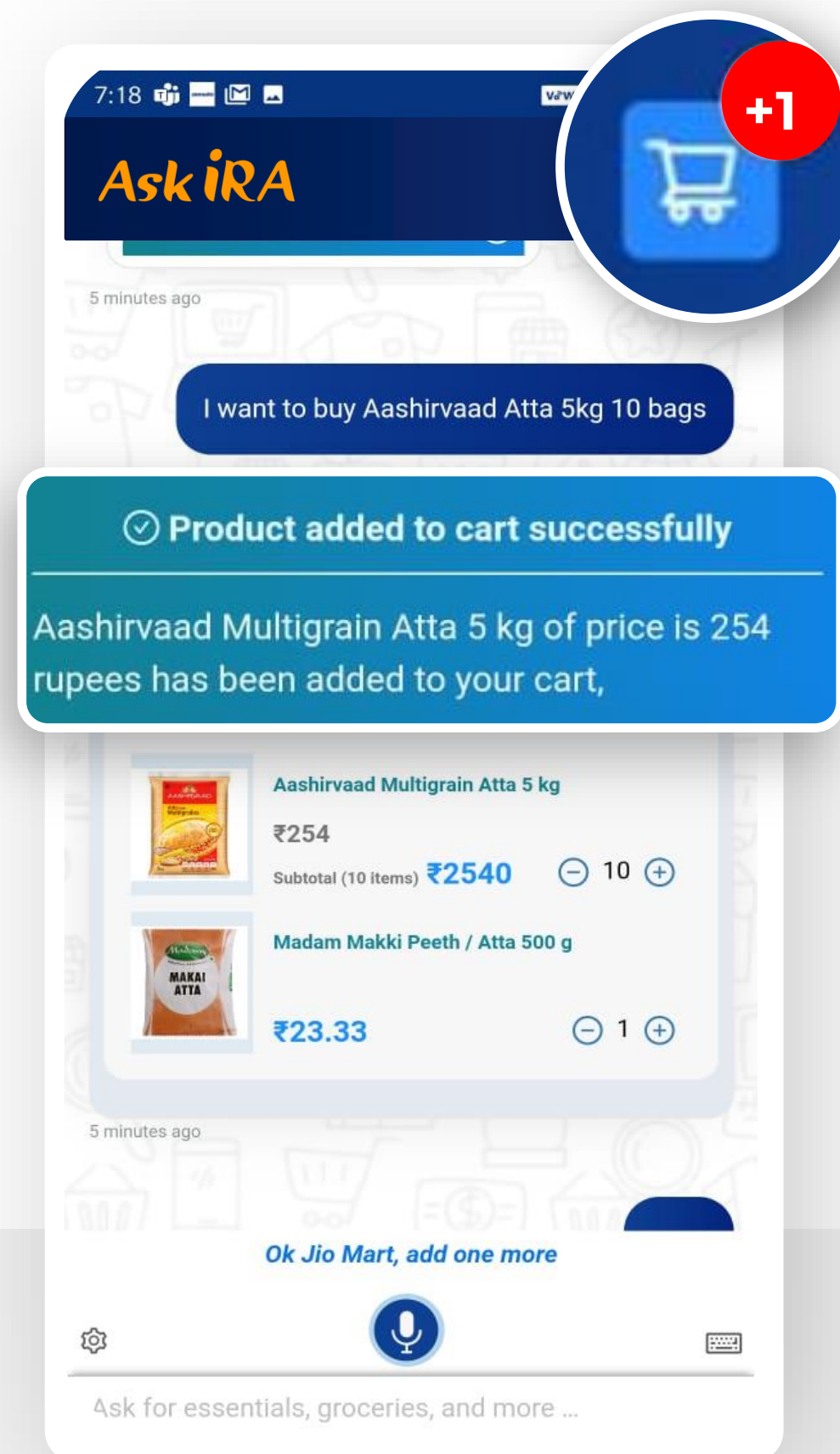
# VOICE ENABLED, MULTI-LINGUAL, SHOPPING ASSISTANT

## VOICE COMMERCE AND VIDEO COMMERCE



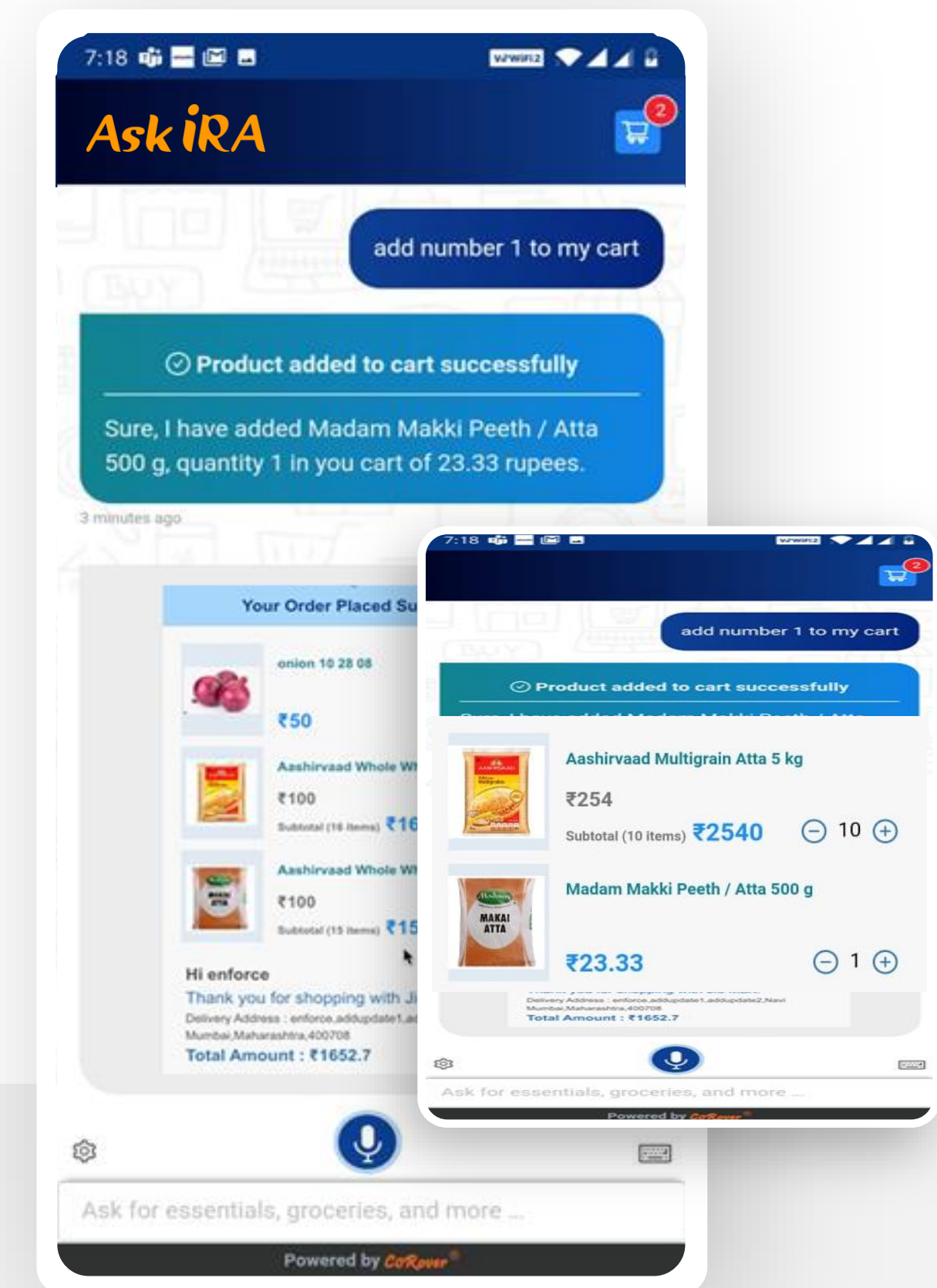
1

User/merchant speaks in the languages of choice to place the order



2

Voice based shopping assistant adds desired product to cart



3

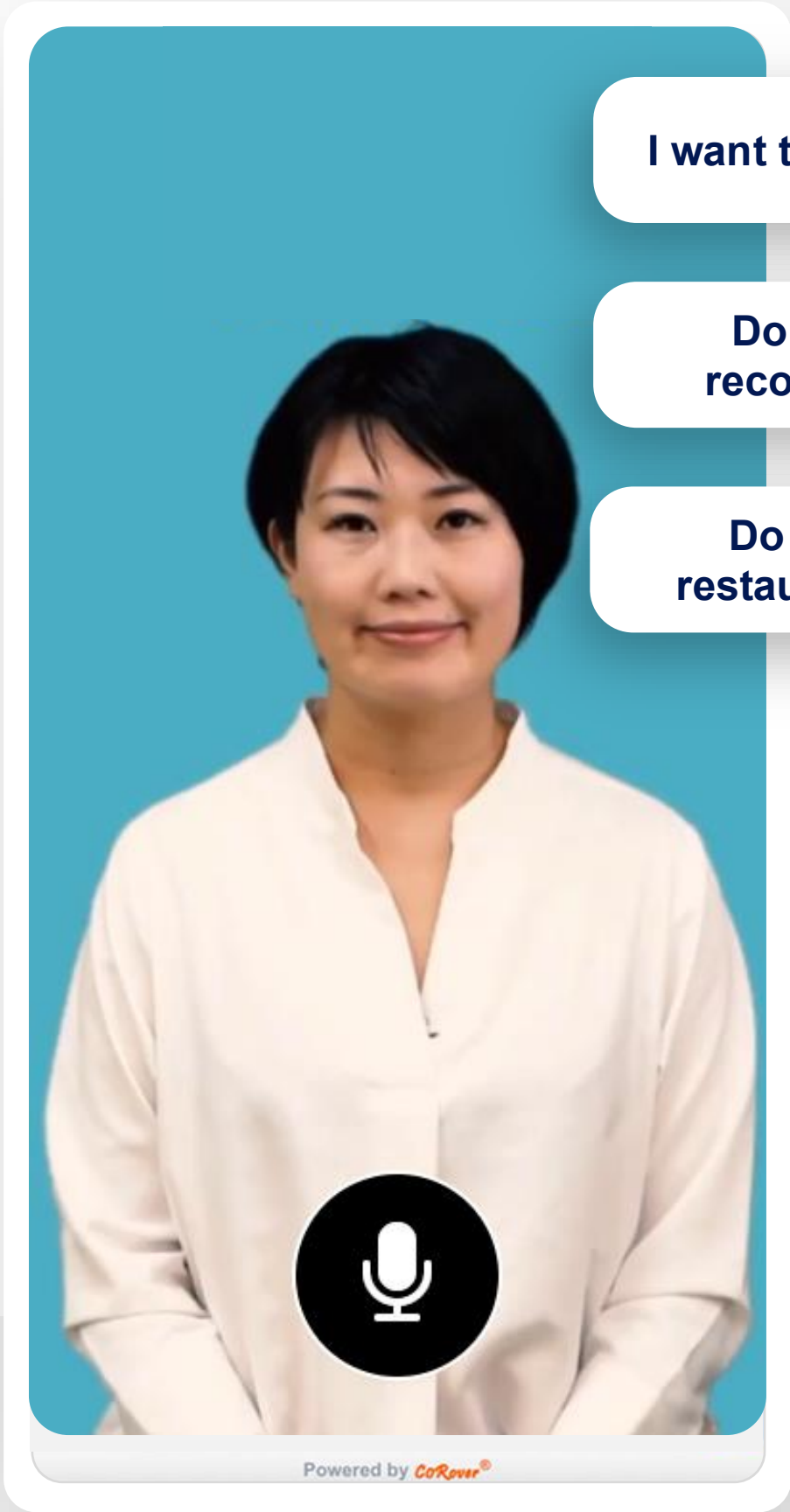
Order is placed successfully

# WORLD'S FIRST AI BASED VIDEO BOT



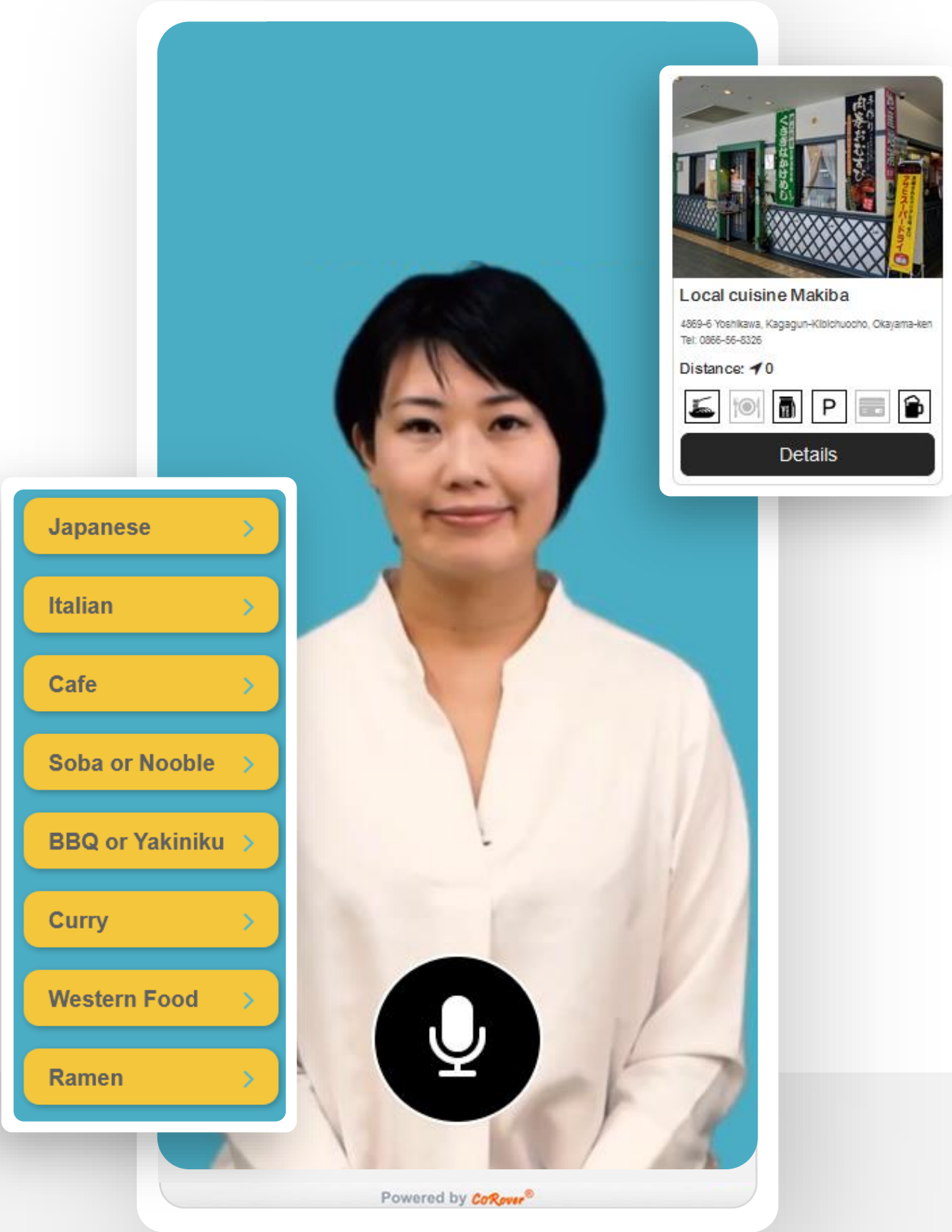
1

Choose video option to interact



2

Share your queries with your human video bot



3

Get real time accurate answers





***SEE, SPEAK, BUY – LIKE SHOPPING IN A PHYSICAL STORE***

**CoRover<sup>ai</sup>**



VR Shop Assistant





# CONVERSATIONAL (VOICE & VIDEO) COMMERCE

मुझे जैकेट्स  
दिखाना

Show me  
jackets

यह ब्राउन जैकेट  
कितने की है?

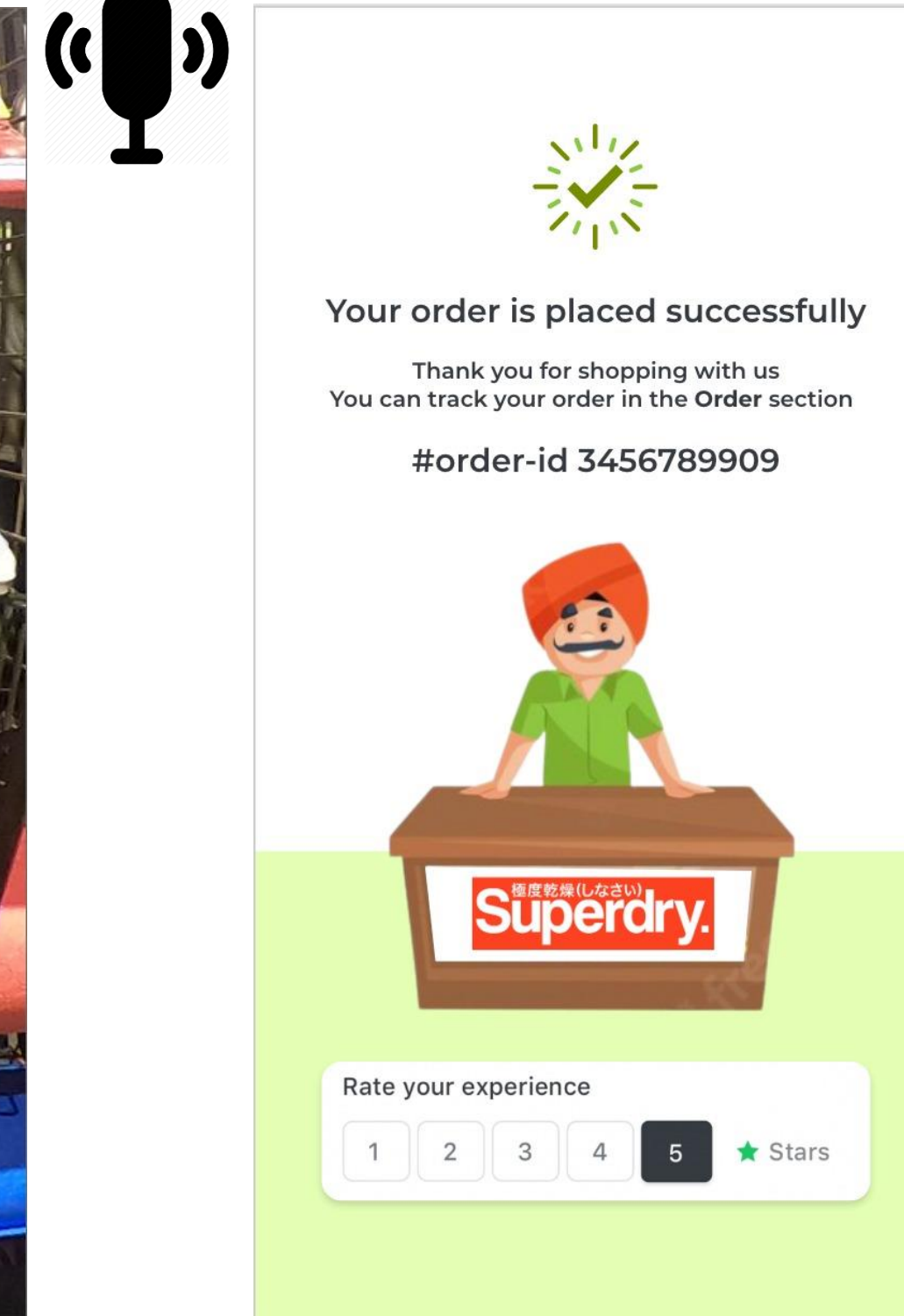
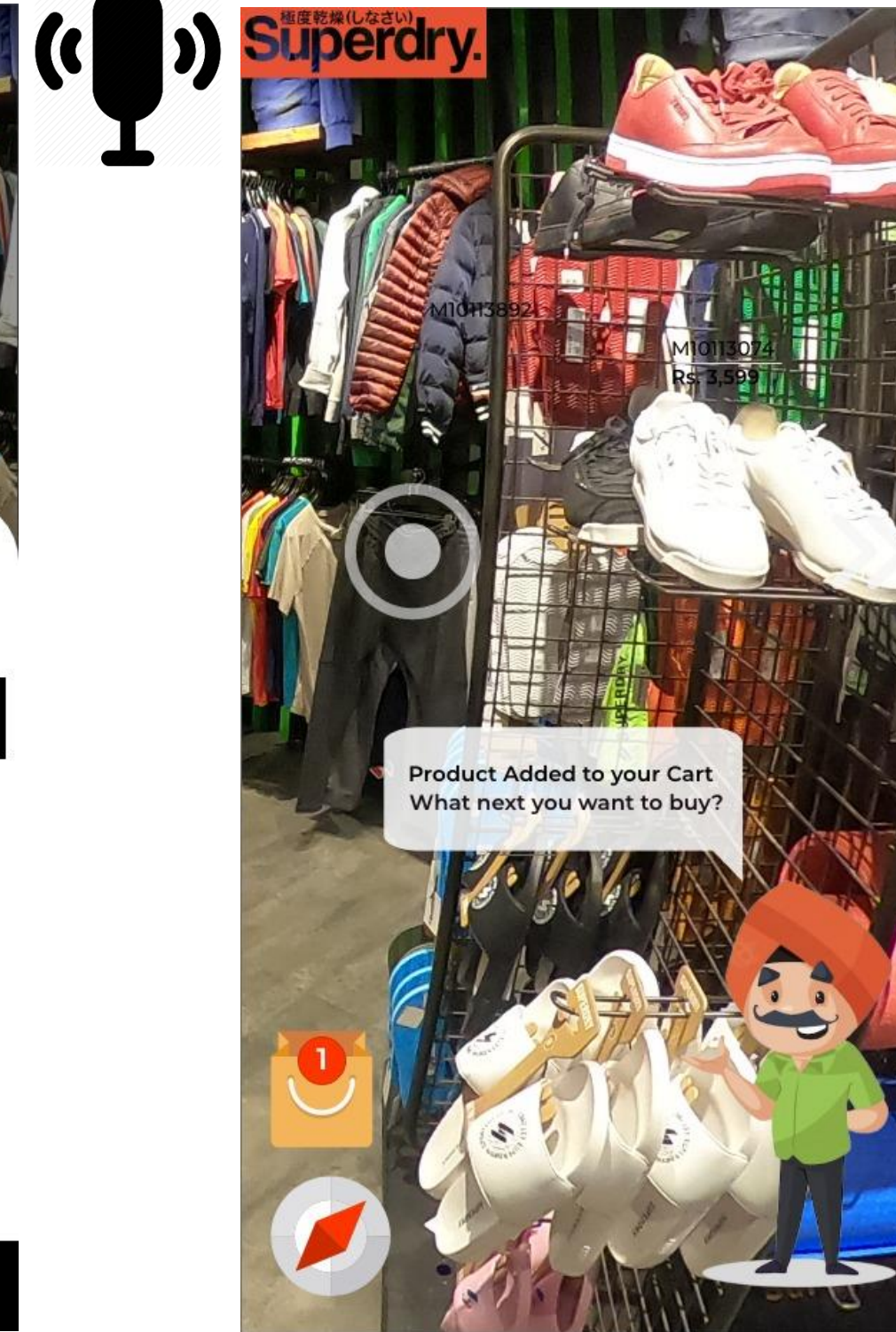
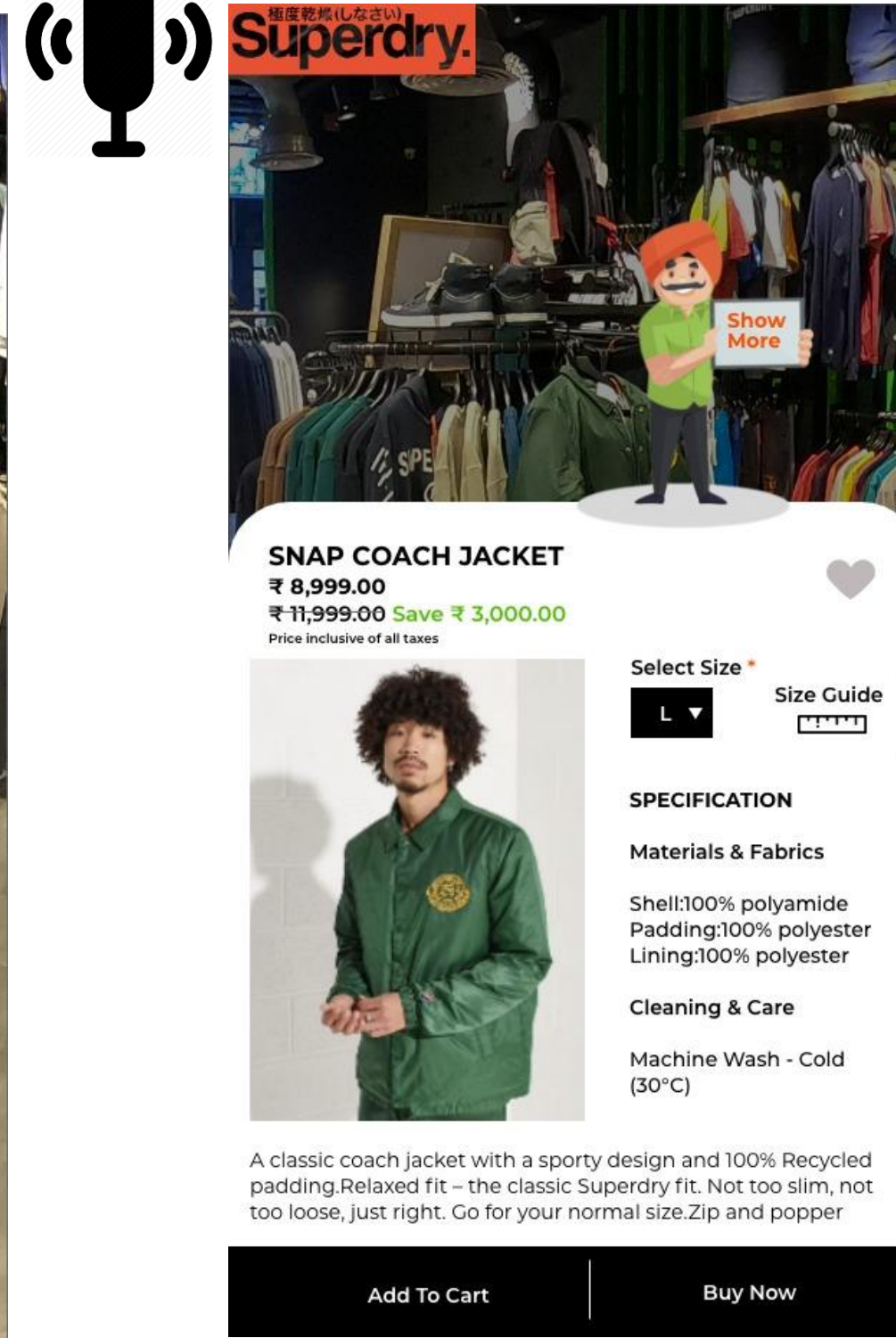
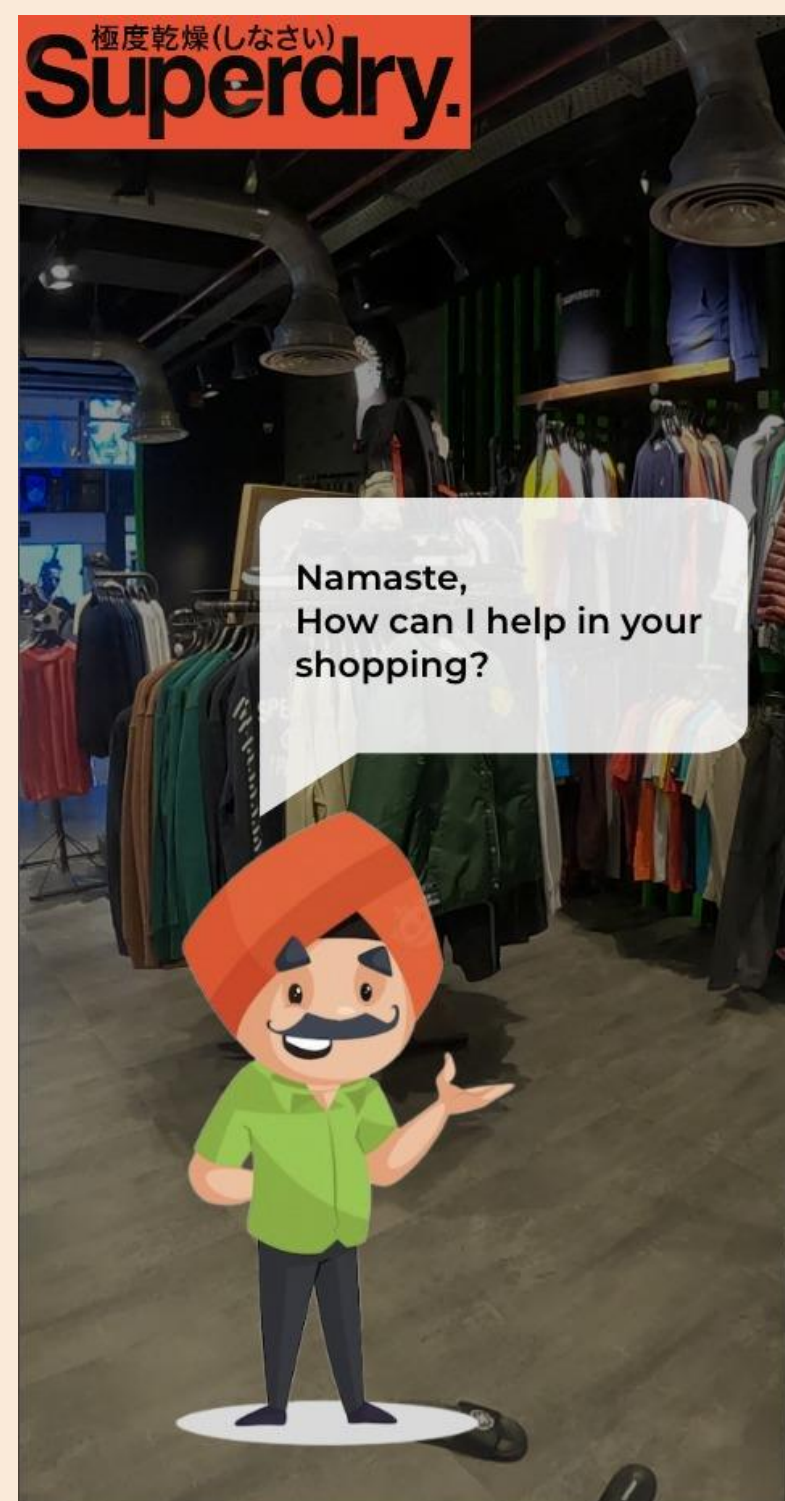
How much is this  
brown jacket for?

इस जैकेट को  
मेरे समान में  
डाल दो

Add to Cart

आर्डर कर दो

Place the  
order

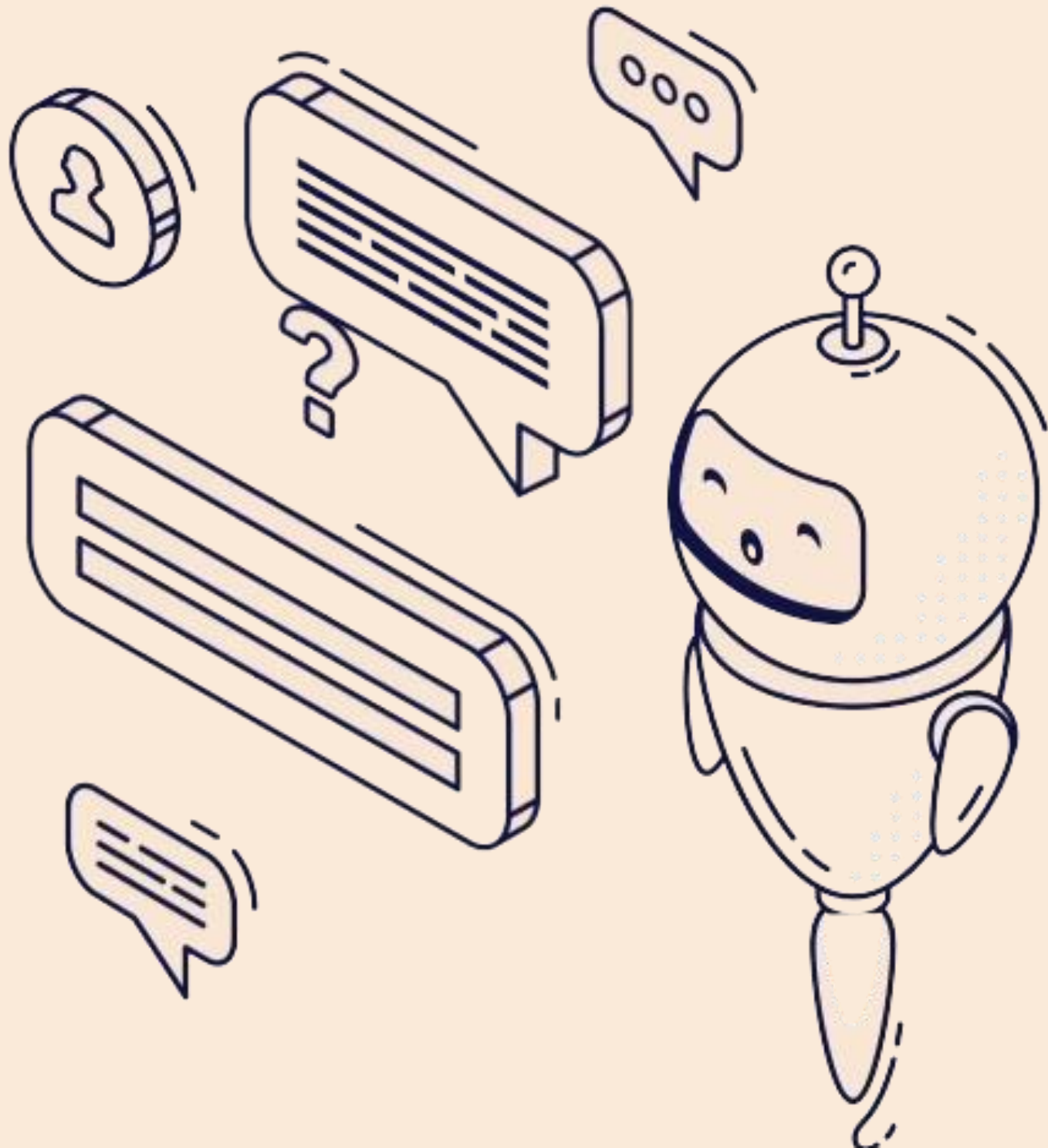


INTEGRATED VIDEO & VOICE COMMERCE WITH AI  
VIRTUAL ASSISTANT POWERED BY COROVER.AI



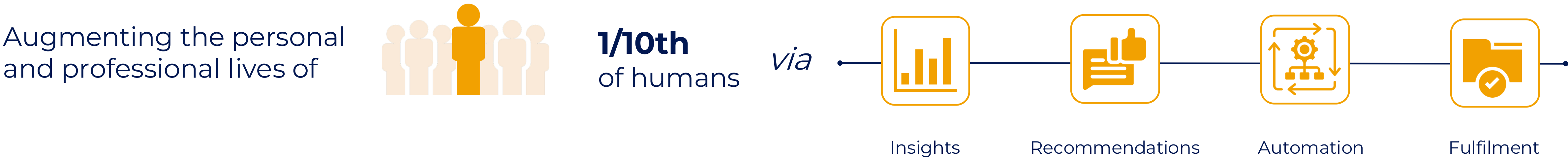
# ***OUR VISION***

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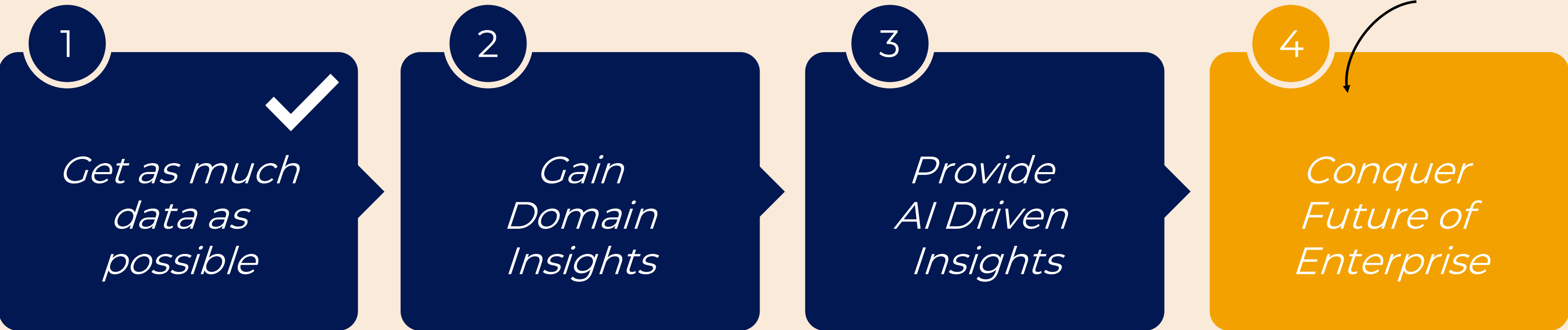


# COROVER'S BIG VISION

Become the world's leading conversational AI platform



## OUR 4-PHASE MASTER PLAN

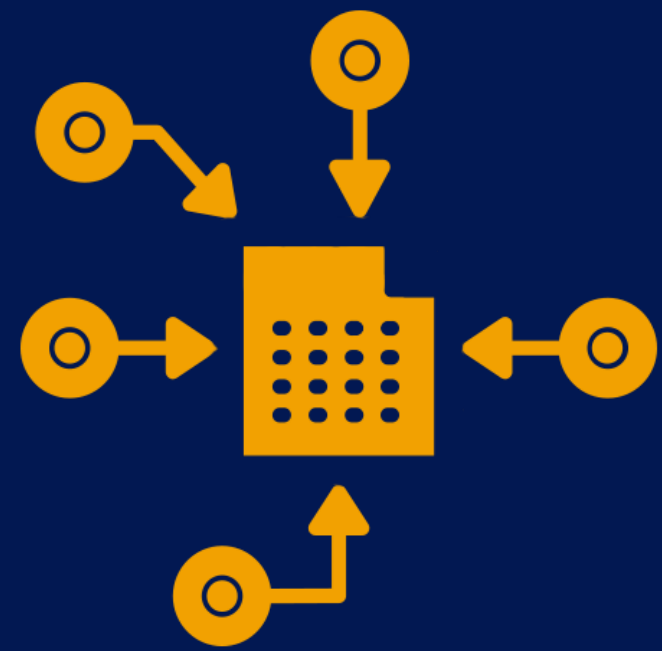




# 4-PHASE MASTER PLAN TO LEAD THE FUTURE OF ENTERPRISE AI



## Phase 1

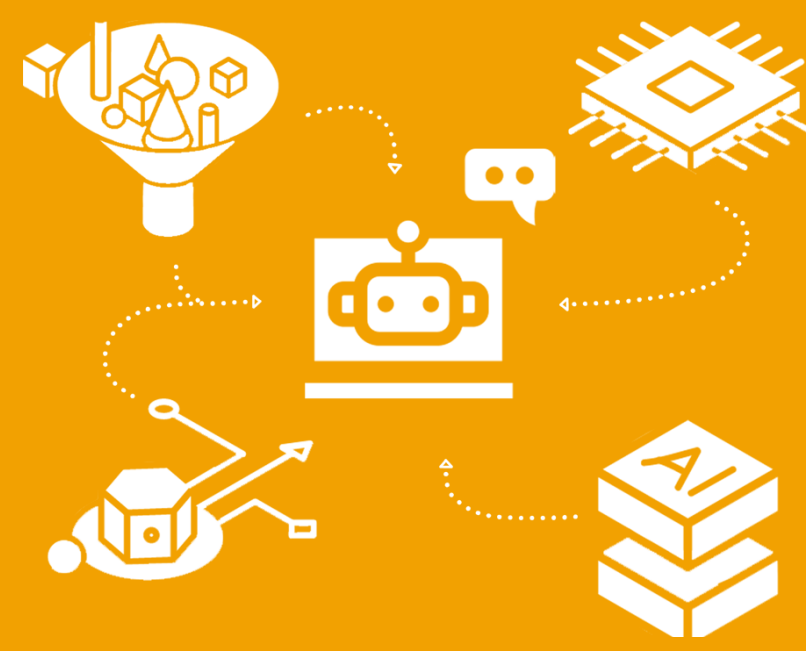


### Conversational AI Leadership

Establish leadership in Conversational AI with 100 Million+ users and 1 Billion+ interactions.



## Phase 2



### Value-Based Pricing & Verticalization

Implement value-based pricing and create focused verticals using our Conversational AI platform & solutions.



## Phase 3

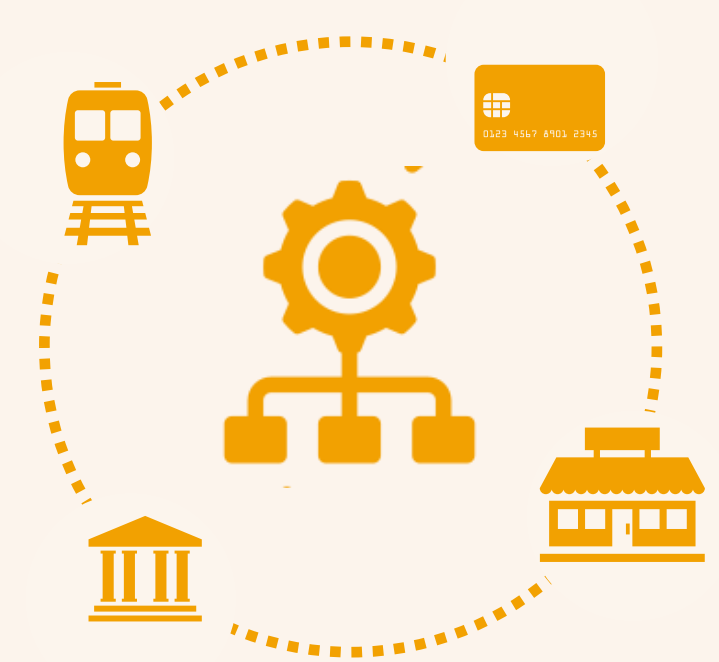


### Proactive & Predictive Workflows

Develop Proactive Conversational Agentic AI for predictive workflows, powered by enterprise language models.



## Phase 4



### End-to-End Enterprise Automation

Deploy Fully Automated and Integrated Enterprise Agentic AI for seamless, end-to-end automation of enterprise tasks.



# AGENTIC AI IMPLEMENTATIONS

## TRANSFORMING INDUSTRIES

### Travel



### Government & Public Sector



### Automobile



### Commerce & Gaming



### Education, NGO & Media



### Defense & Smart City



### Accessible AI & Utility



### Insurance



### Finance & Securities



### Banking



and more.

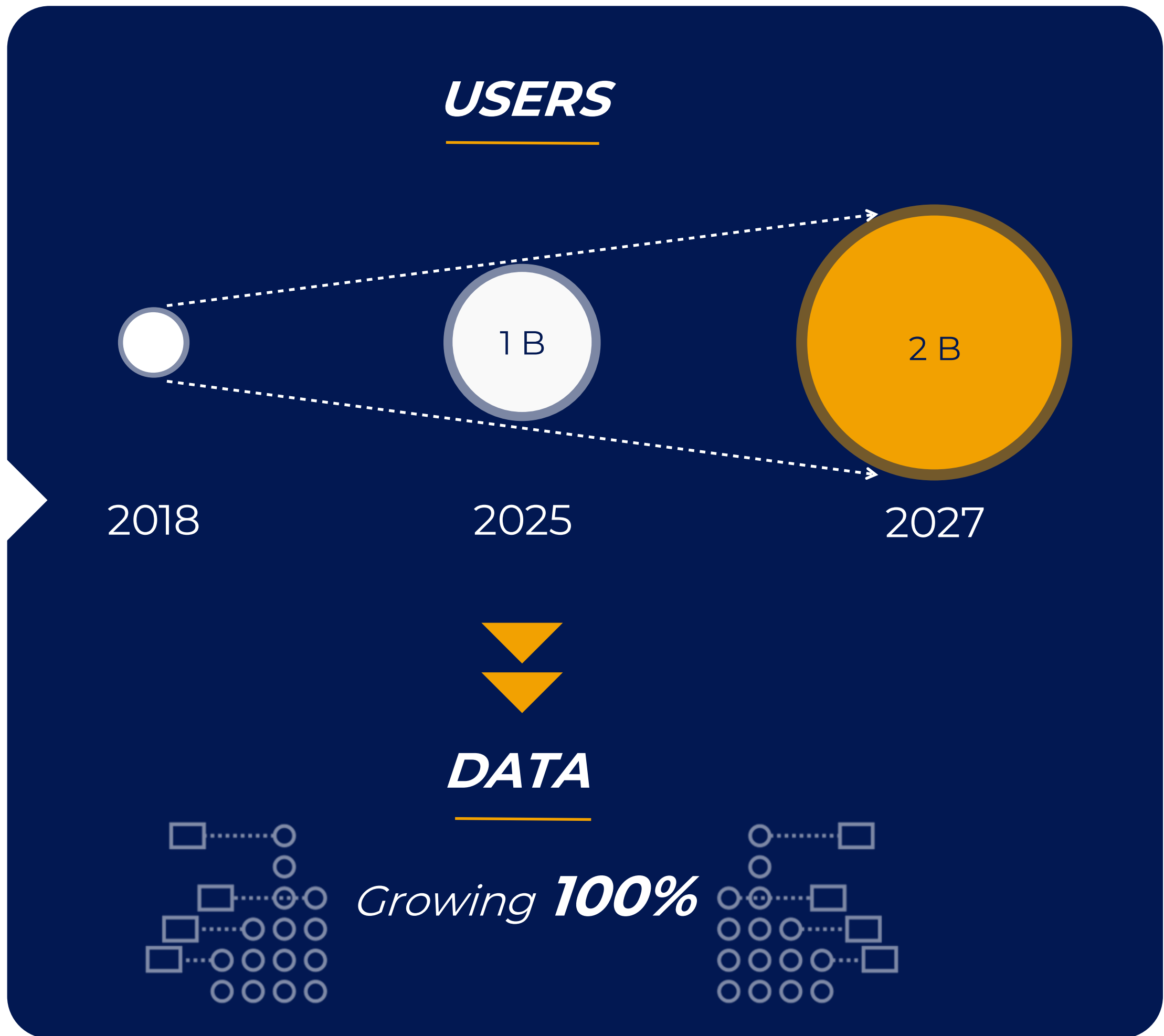
### SOME OF THE LARGEST ORGANIZATIONS WE WORK WITH AS CLIENTS & PARTNERS



and more.

# POWERING THE DATA FLYWHEEL

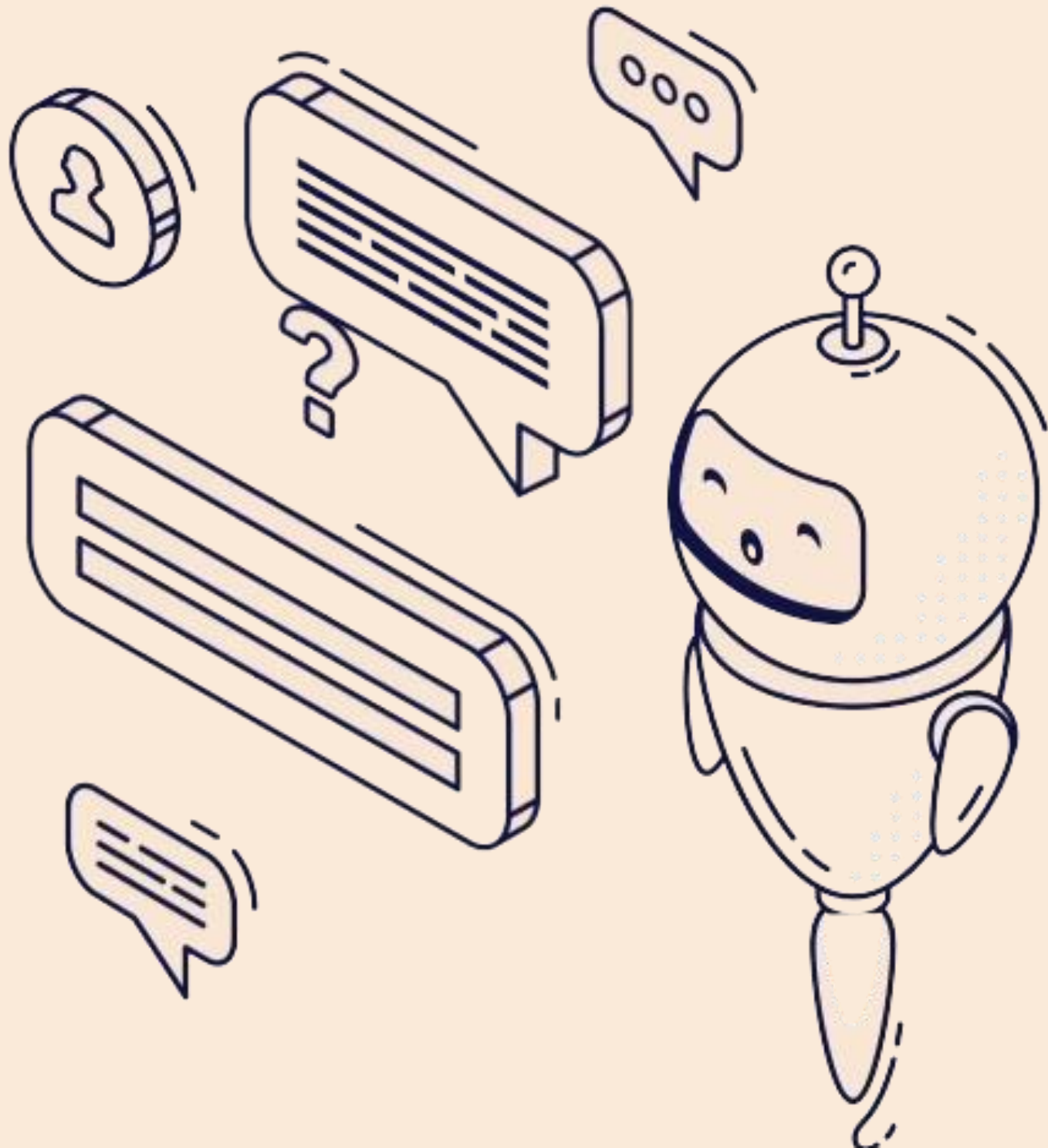
Data is at the heart of conversational AI, and is used to personalize the conversation





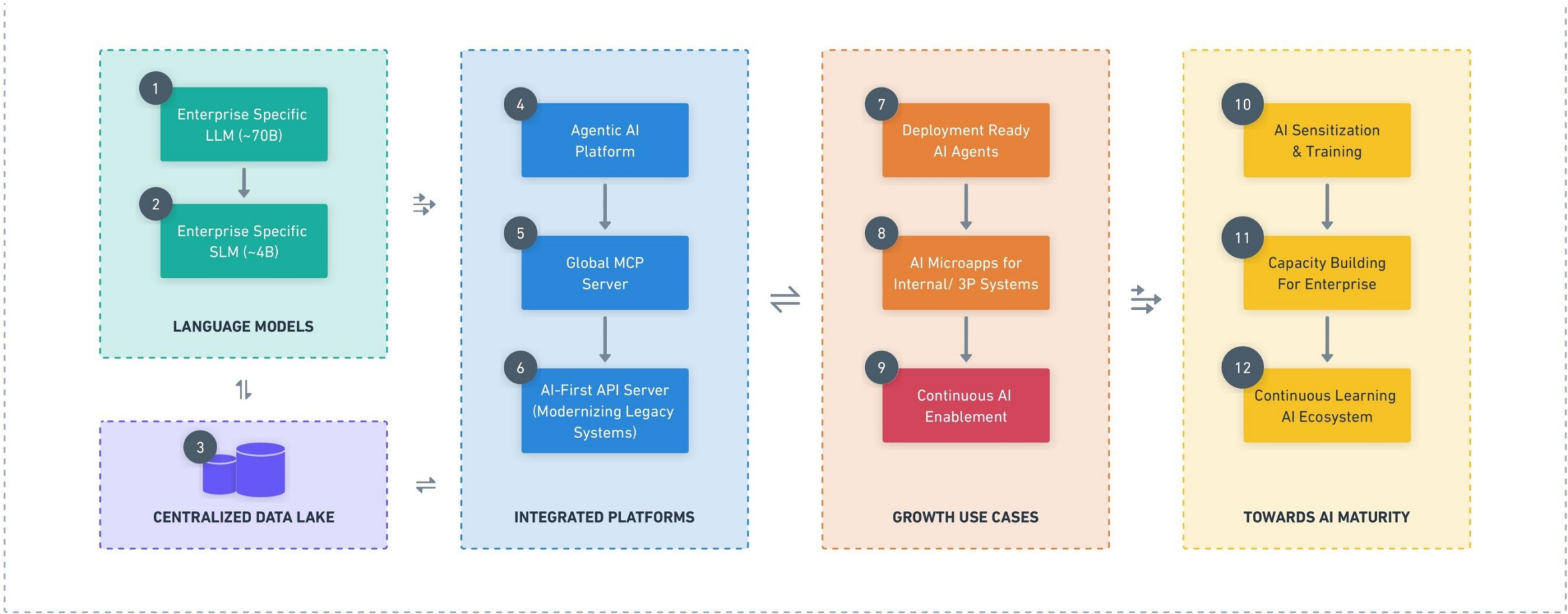
# ***ARCHITECTURE***

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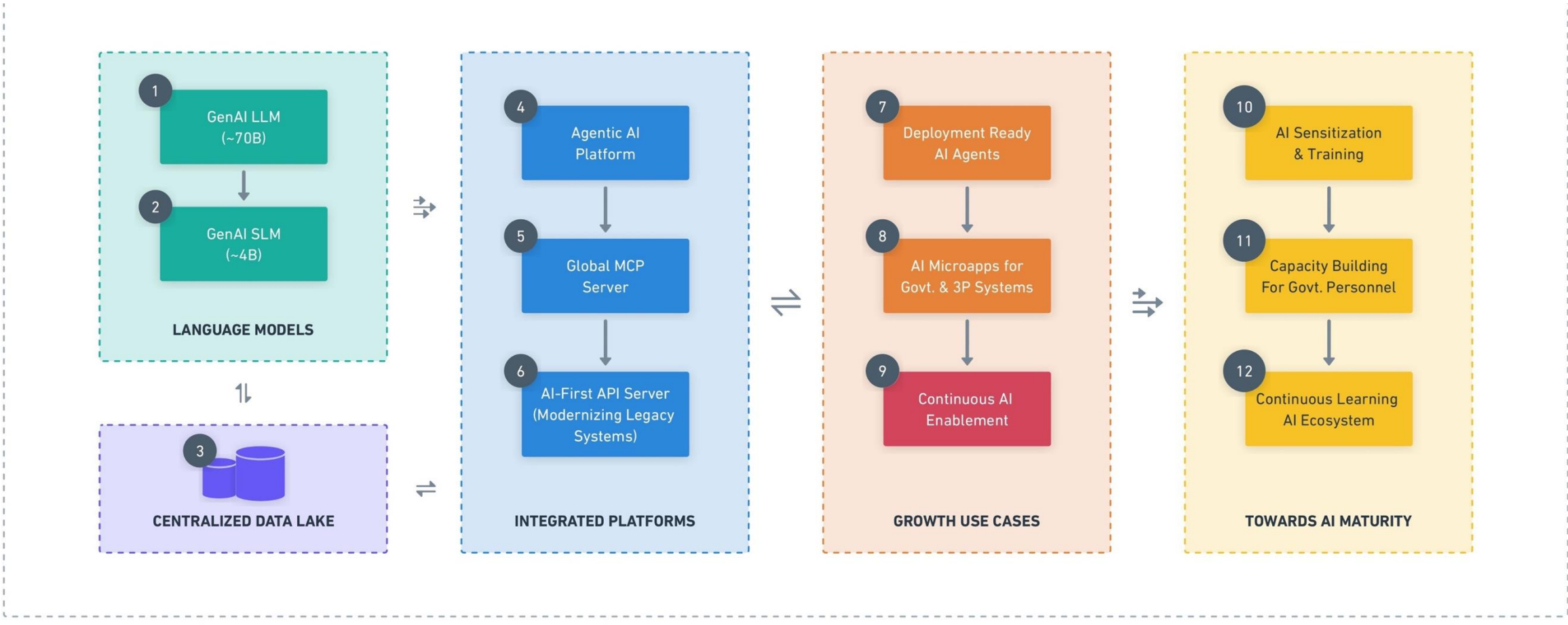


# FULL STACK ENTERPRISE AI AND SOVEREIGN AI

## ENTERPRISE AI



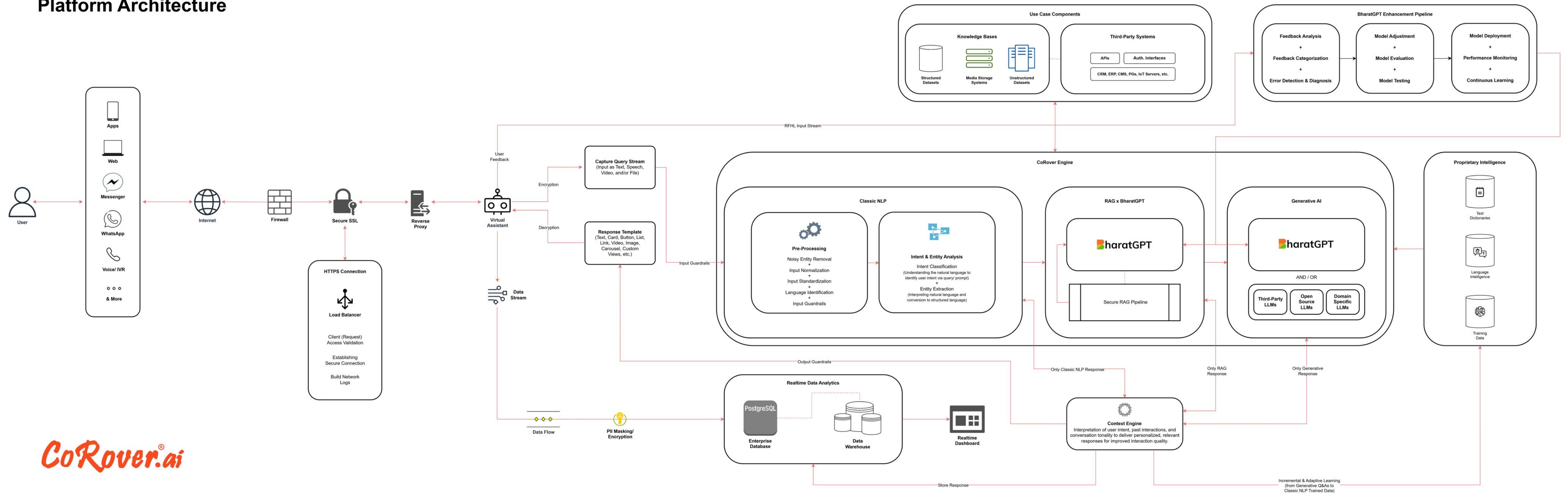
## SOVEREIGN AI





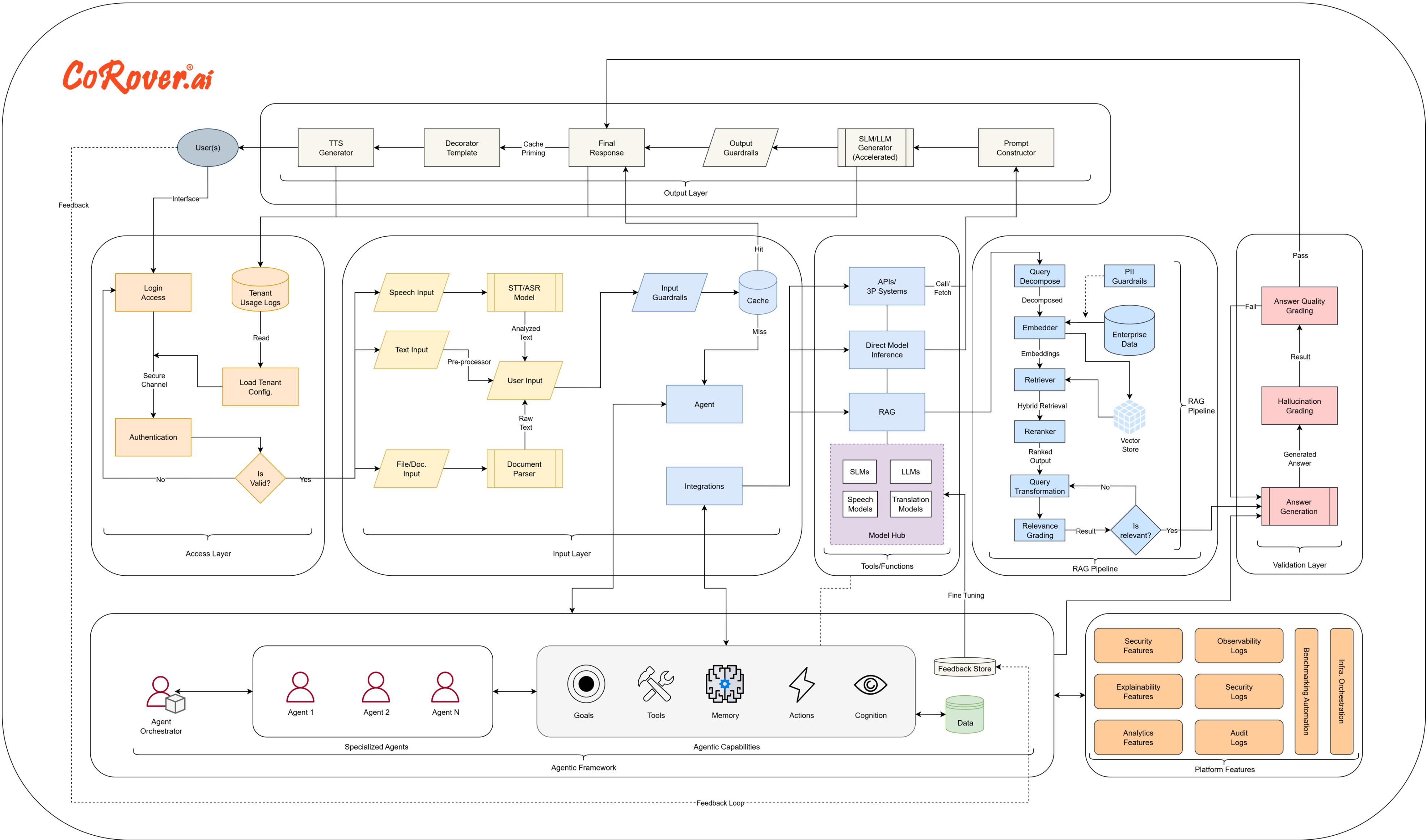
# CONVERSATIONAL GEN AI ARCHITECTURE

## Platform Architecture





# AGENTIC AI ARCHITECTURE






# VERSATILE TECH




## THAT GIVES MASSIVE REACH



### Multi-format

-  VideoBot®
-  VoiceBot
-  ChatBot  
(Text, Click, Touch)

### Tech Edge

-  Robust
-  Secure
-  Scalable  
(800K Concurrent Users)

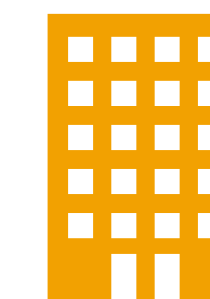
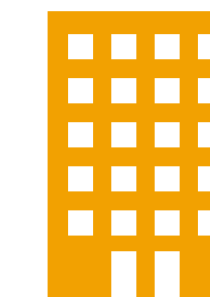
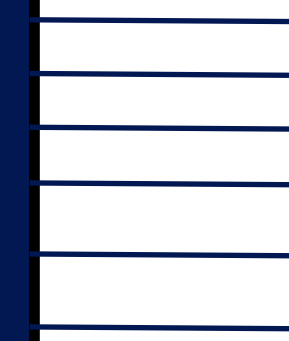
### Omni Channel

-  Web/Phone app
-  Telephony AI
-  WhatsApp

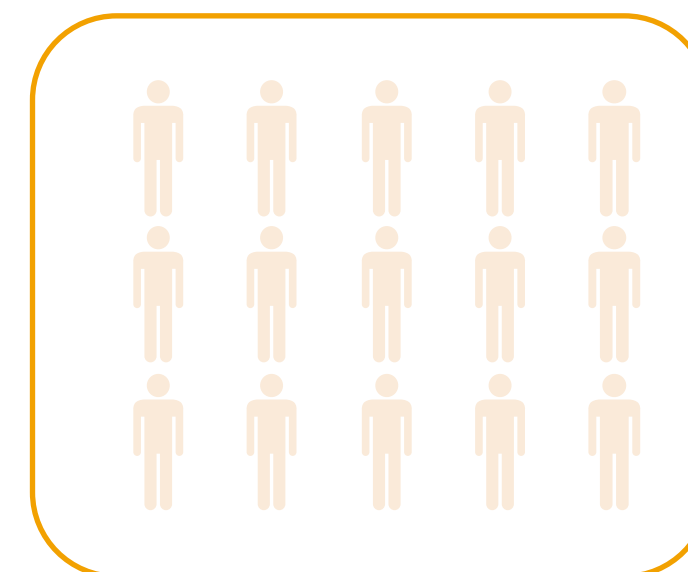
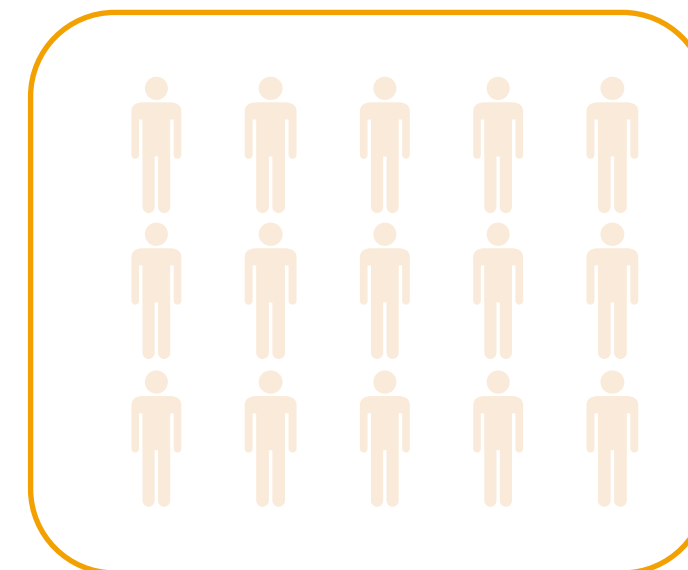
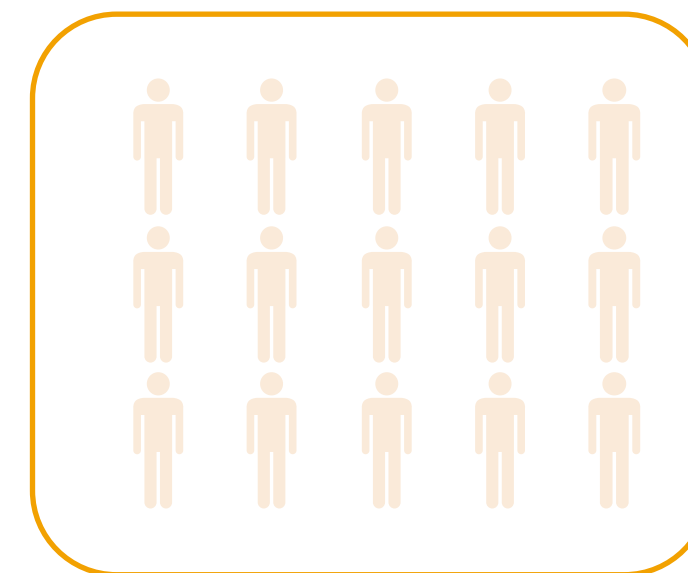
& more

### Multi-lingual

- 100+** Foreign languages
- 14+** Indian languages

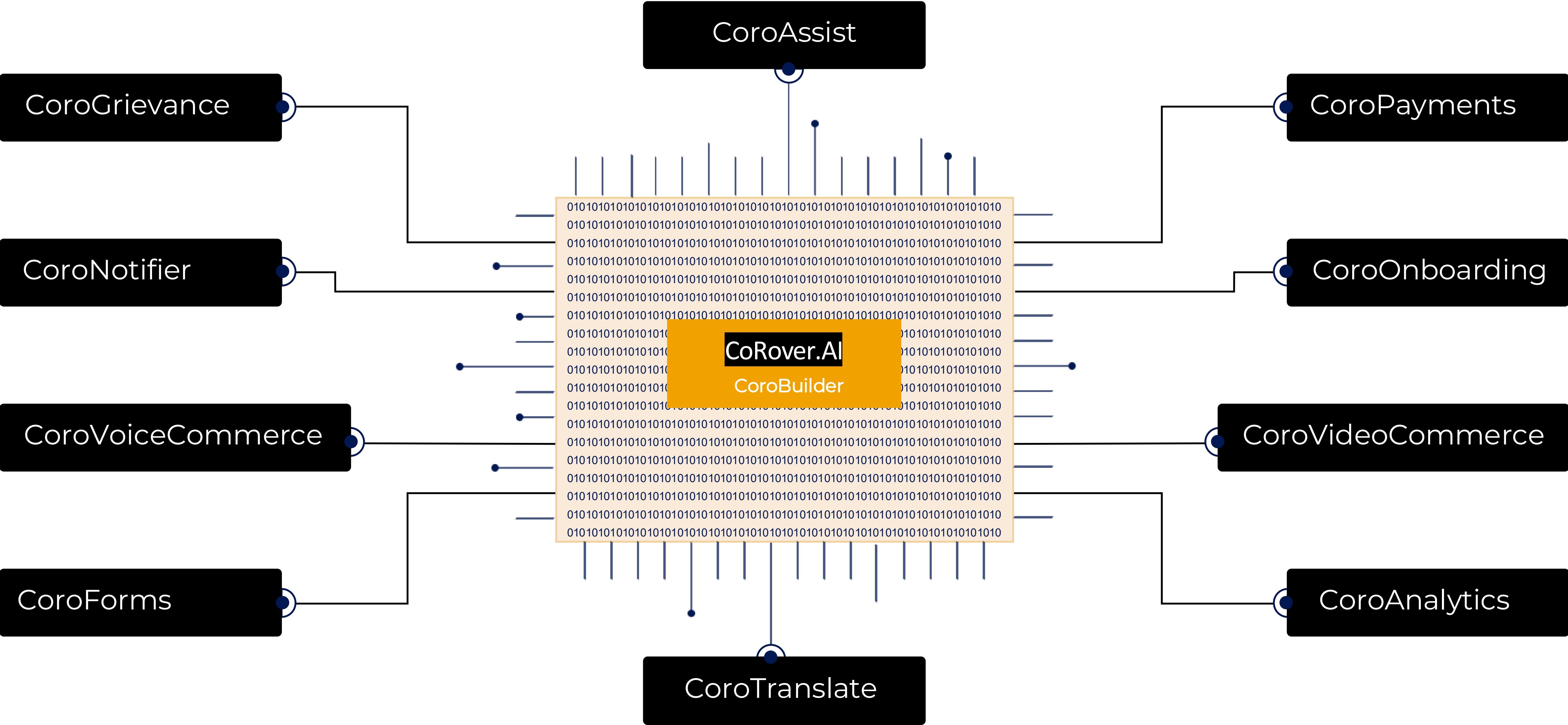


**1 Billion+** users

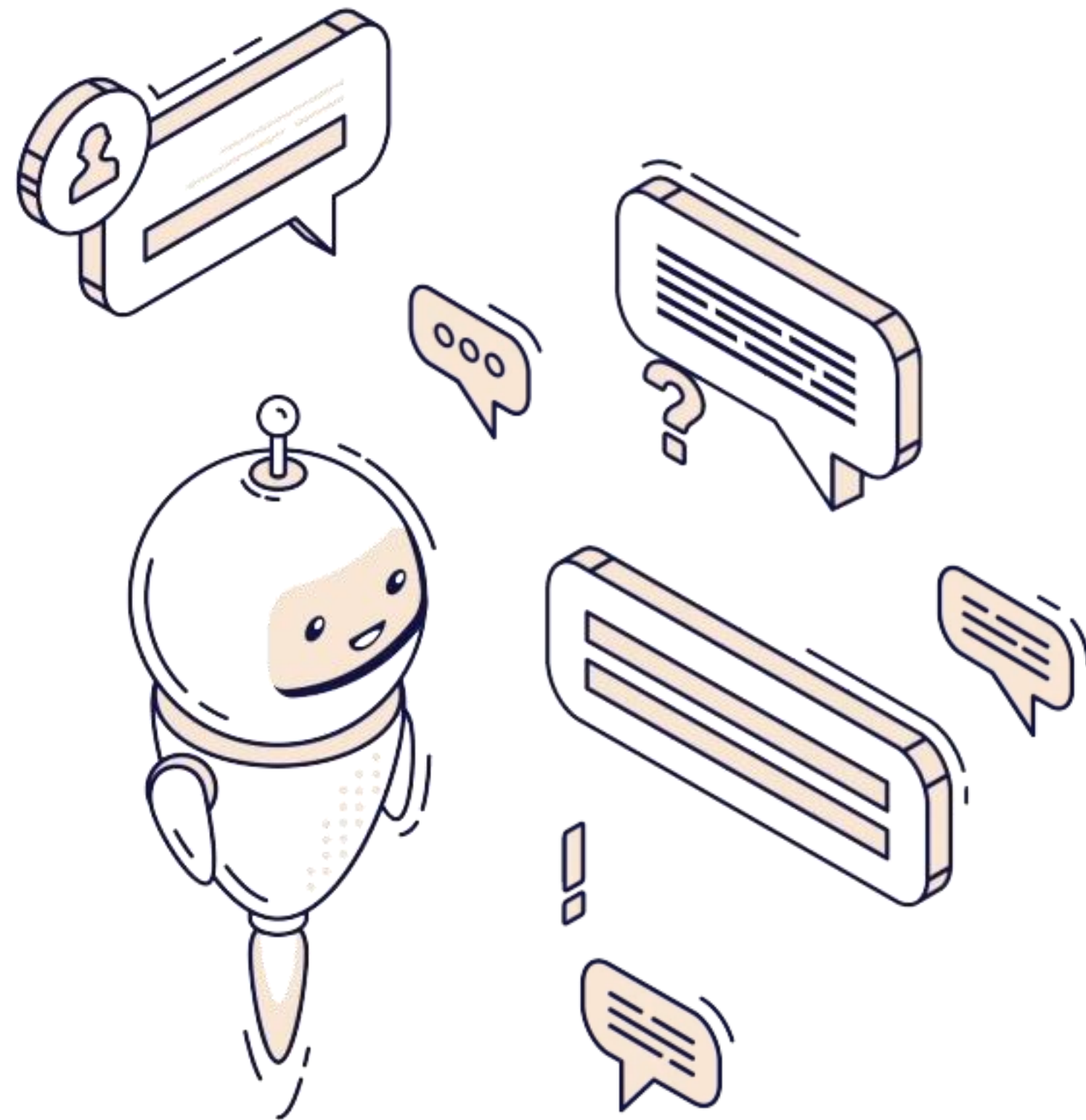
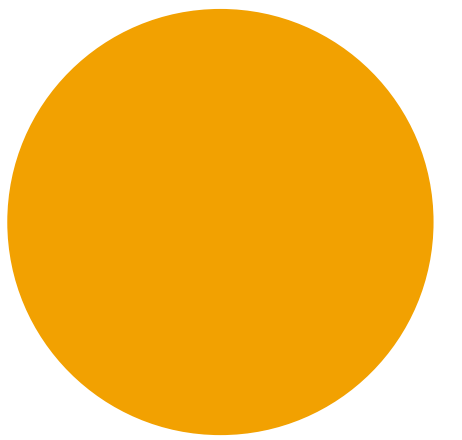




# SOME OF OUR CONVERSATIONAL/AGENTIC AI SOLUTIONS



*Digital First → Mobile First → AI First → Conversational Agent AI First*



***JOIN US IN CONQUERING THE  
FUTURE OF ENTERPRISE AI!***

**Ankush Sabharwal**

ankush@CoRover.ai

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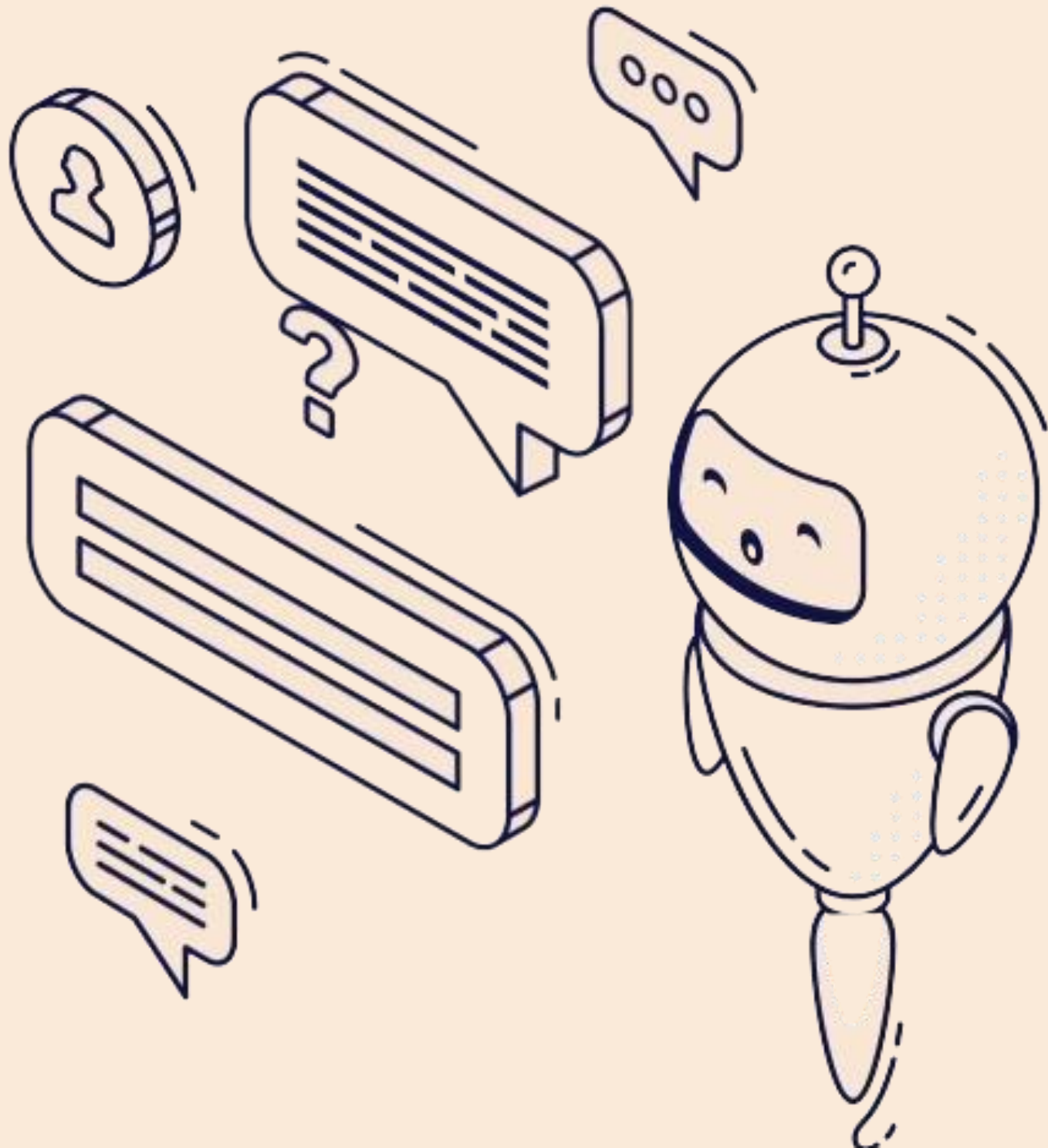
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**CoRover®**



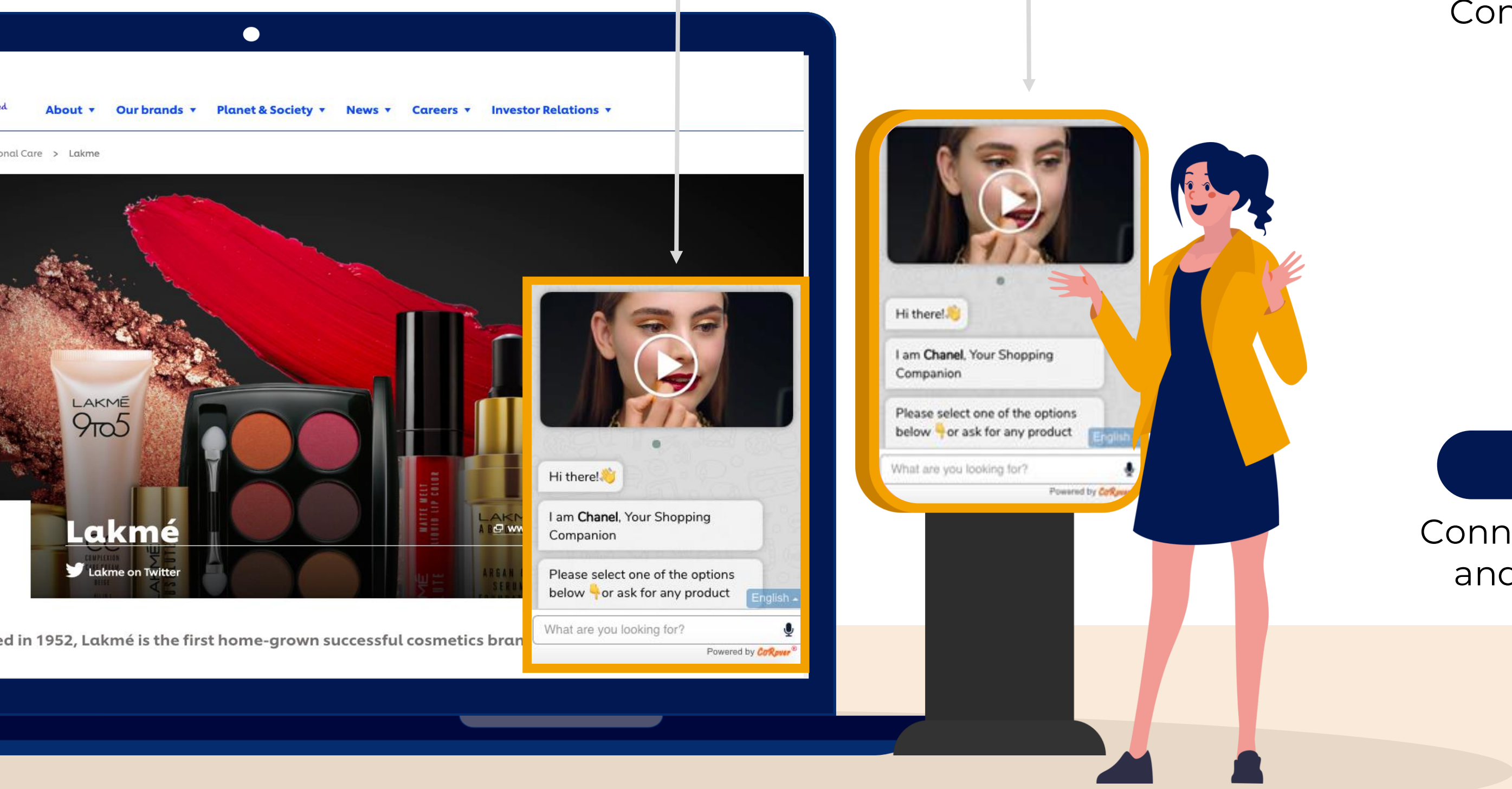
# ***ANNEXURES***

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# AI ASSISTANTS FOR B2C, B2B AND D2C

Easy Product Discovery & Customer Support Automation



## Customer Acquisition

Connect with consumers virtually and increase conversion



## Personalized Experience

Delight customers with Enhanced User Experience



## Customer Retention

Connect with consumers in real time and improve company credibility



## Cross-Sell & Up-Sell

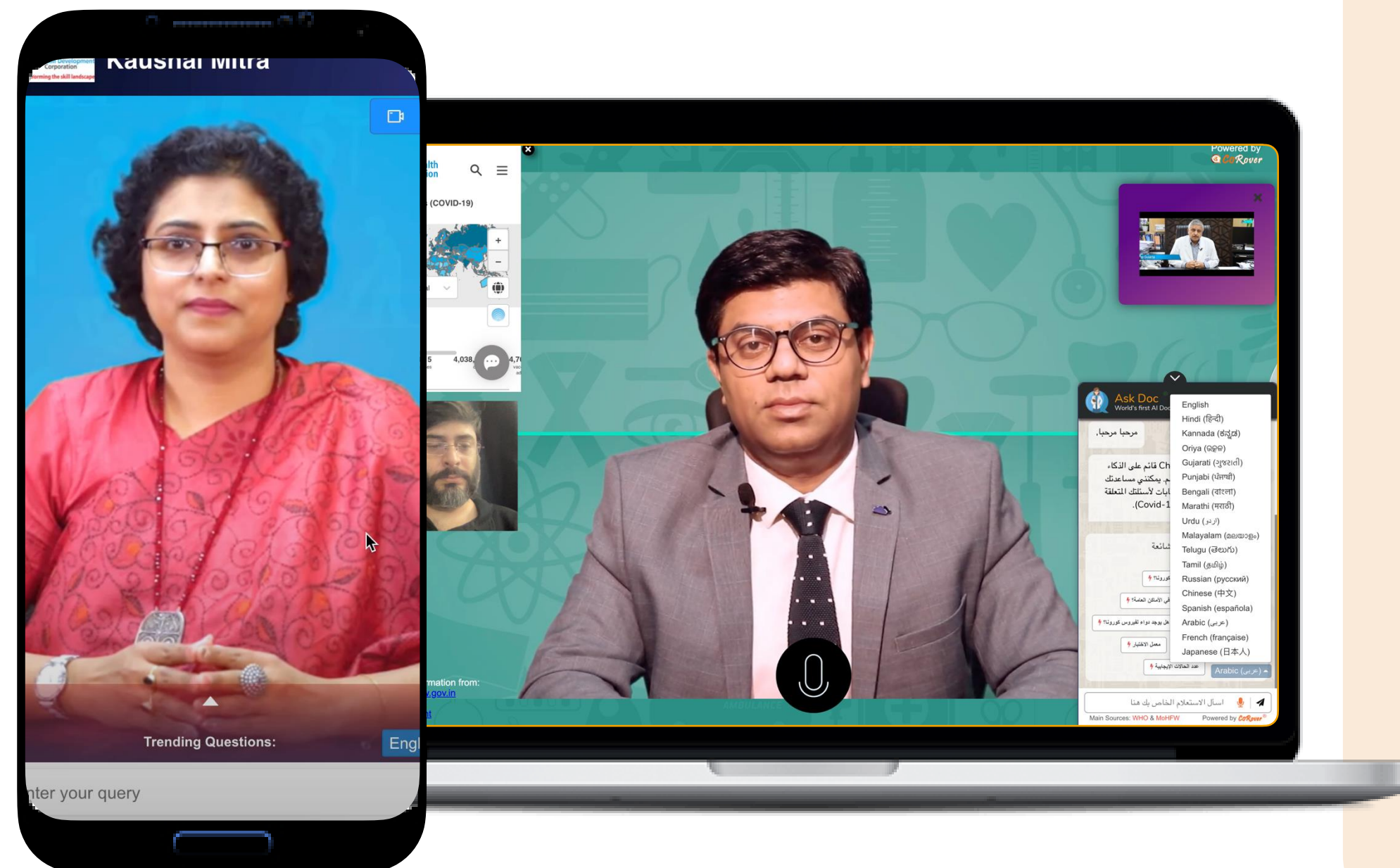
Increase revenue by providing a seamless experience



# AI AGENTS FOR ORGANIZATIONS



## Humanised Virtual Assistant



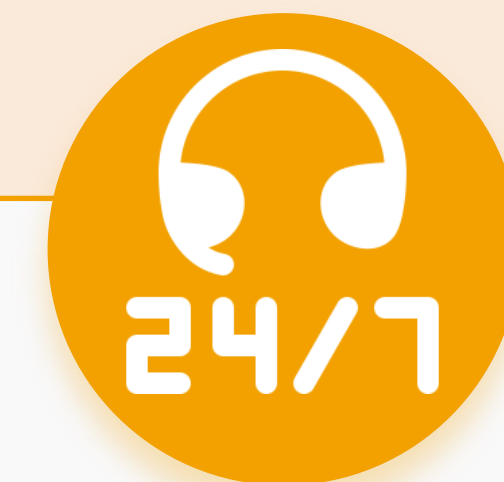
Improve top-line **via**  
**lead gen and**  
**engagement**



Improve bottom-line  
**via customer support**  
**automation**



Personalised customer  
experience **via human**  
**centric virtual**  
**assistant**






Operational  
efficiency **via 24X7**  
**virtual assistant**

# REDEFINING TRAIN BOOKING WITH



## Customer Queries



PNR  
2722281059  
SL - Sleeper class

24 MAR 2022

From  
NZM  
H Nizamuddin

→


To  
MMCT  
Mumbai Central

Goldn temple MI  
12904

Depart  
07:20 AM

Arrive  
05:20 AM

Passenger (1 Adult 0 child)  
1. SHRUTHI | 25 | Female | S8/21/MB



Powered by *CoRover.ai*

## Vernacular Support

कृपया निम्न विकल्पों में से धनवापसी का प्रकार चुनें और अपना पीएनआर नंबर दर्ज करें।

Delhi - DLI

↕

To  
Ksr Bengaluru - SBC

Journey Date  
22 Oct, 2024

Journey Quota  
General - GN

Book Ticket

I want to book a ticket from Delhi to Bangalore on November

## Voice Support



## Results

**3M** Monthly Transaction Value

**700K** Concurrent Users

**70%** Increase in CSAT (due to 0 wait time)

**70%** Reduction in queries over other channels

**90%** Positive Feedback Of IRCTC's customers

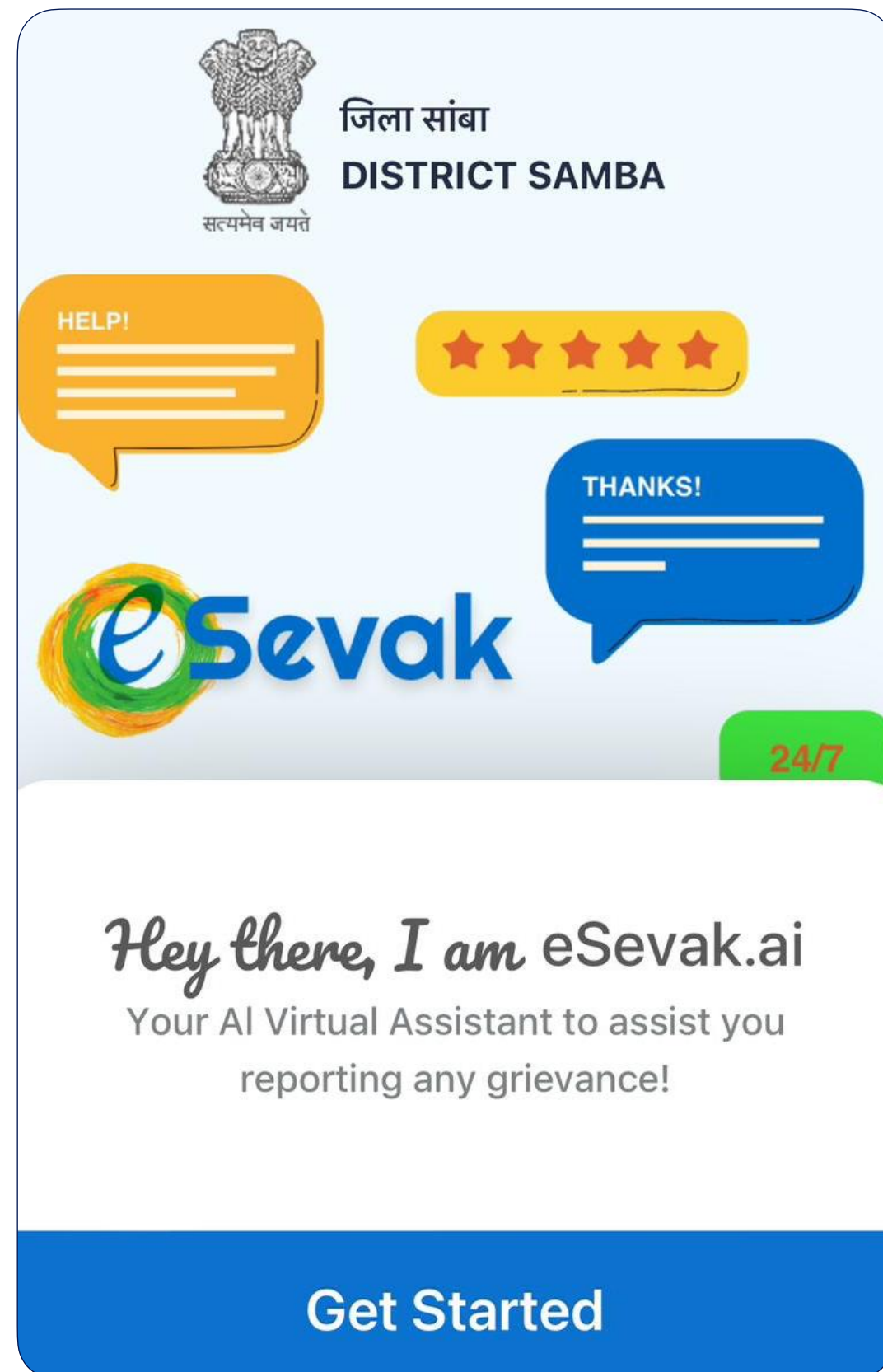
**90%** Accuracy



**Asia's Leadership Award**  
For Innovation using Technology, 2019



# EMPOWERING CITIZENS: DIRECT ACCESS TO DEPARTMENTS



A cutting-edge solution engineered to empower citizens with direct access to department heads through the convenience of WhatsApp and a user-friendly web-based conversational interface of a virtual assistant.

## Key Capabilities

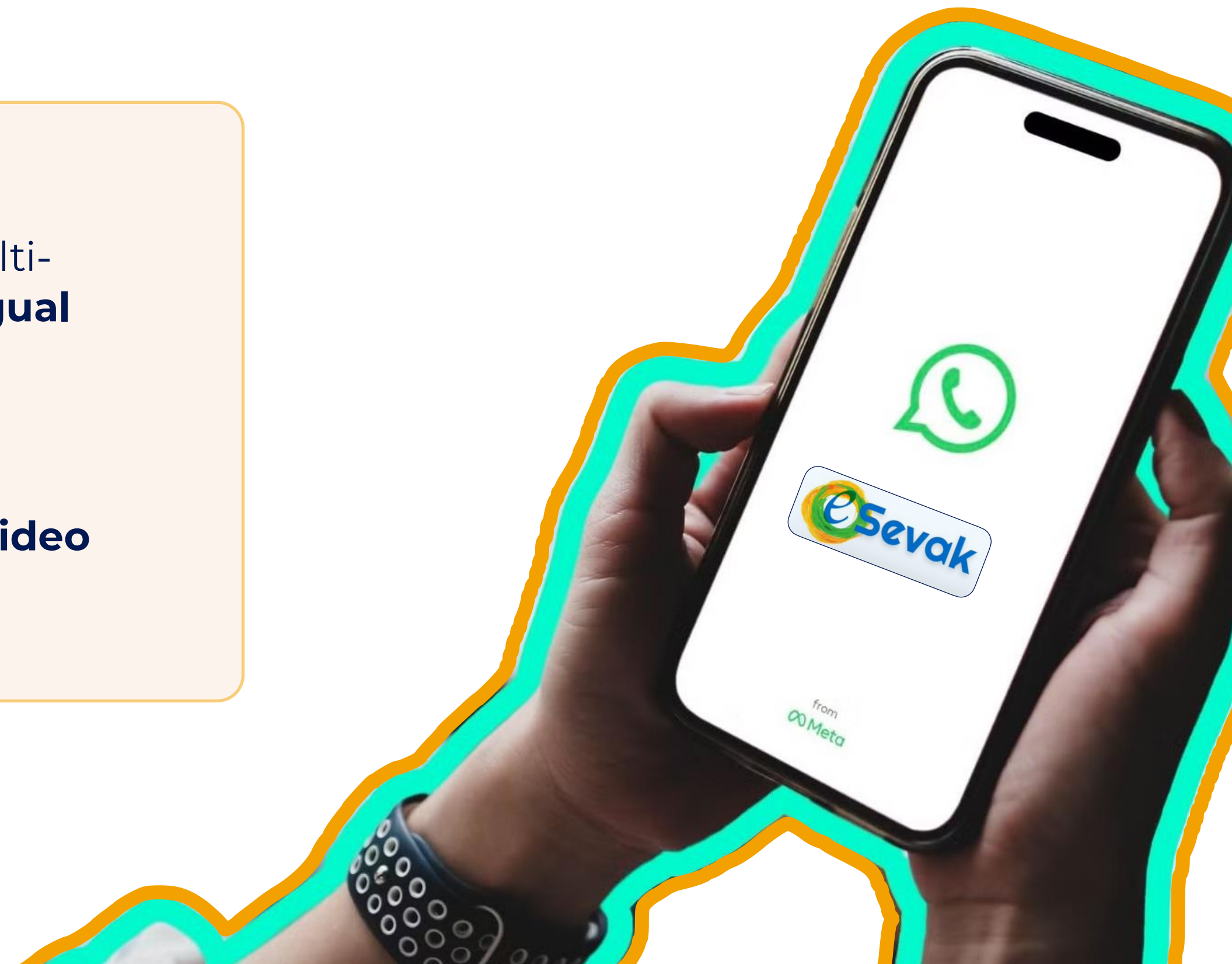
**24x7**  
Availability

**Multi-**  
Channel

Multi-  
**Lingual**

Conversational  
**Interface**

**Text, Speech & Video**  
Enabled

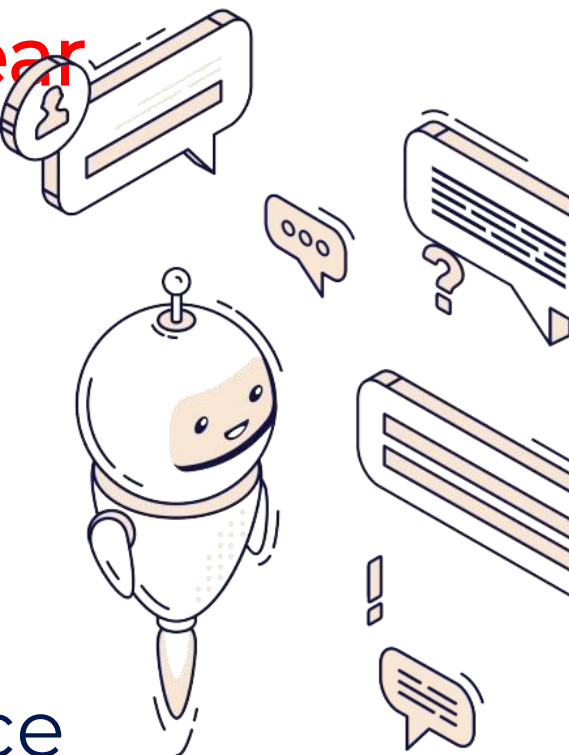




# ACHIEVEMENTS



- National Startup Award 2022 Winner by Government of India
- Raised funding from **HDFC Bank, Canbank VC, IIM Calcutta, IIT Delhi, VCats and**
- Selected in **TOP 10 AI Companies**
- CoRover's [AskDoc.ai](#) is a **winner** in Combat Covid-19 Challenge
- **Winner of National Award** (AatmaNirbharBharat App innovation challenge) launched by Prime Minister of India
- **Asia Leadership Award:** The best Chatbot as a Service (CaaS) Platform
- Awarded as **Company of the year** | Awarded as **Innovator of the year**
- **Nasscom Emerge 50** - National Deep Tech Startups Awards
- **ISO 27001 | ISO 9001 | ISO 27701 | ISO 20000-1**
- **AEGIS GRHAM BELL AWARD** for Innovation in Artificial Intelligence





## ***TESTIMONIALS***

**We are thrilled to partner with CoRover to bring BharatGPT for the public sector in India.** Technology truly has the potential to transform lives and our language and generative AI capabilities built into the platform will make access easy and democratise the use of the platform.

***Bikram Bedi**  
MD, Google Cloud India*

**BharatGPT will be transformational for Conversational AI in India.** Its potential applications in the government sector are numerous. BharatGPT will not only make India proud but will also position us as an AI-first country

***Ajai Chaowdhry**  
Co-founder of HCL*

Chatbot, named Ask Disha, has **great accuracy of 90% along with the approx. 85% positive feedback** from IRCTC users and has improved customer and employee engagement.

***Sandip Trivedi**  
GGM, IRCTC*

**& more**

## CoRover Decks & Demos

[Demo Videos](#)

[Product Deck](#)

## Media & Coverage

[CoRover Newsroom](#)

## Clients & Partners

<https://corover.ai/clients-partners/>

## Achievements

<https://corover.ai/achievements/>

## Testimonials

<https://corover.ai/testimonials/>

## Trademarks & Patents

[Trademarks & Patents](#)

## Case Studies

[NVIDIA](#)

[WPP Perfetti Van Melle](#)

[Google](#)

[Microsoft](#)

[Intel](#)

[Public Utilities \(eSevak\)](#)

## Our Investors

- HDFC Bank
- IIM – Calcutta
- IIIT – Delhi
- CanBank VC
- Lead Angels
- Cognify
- Venture Catalysts

## Featured Across

[CoRover x NVIDIA Scaling BharatGPT AI LLM for Globallimpact](#)

[Gartner Report & Research](#)

[AIM – Best Place to Work](#)

[BharatGPT's Transformative Impact](#)

[Framework Fine Tuning BharatGPT Transformer](#)

[International Journal](#)

[CoRover on Hugging Face](#)

[International Journal For Multidisciplinary Research](#)



## CoRover's Research Paper

<https://www.ijfmr.com/research-paper.php?id=37188/>



## Gartner Research Paper

<https://www.dropbox.com/scl/fi/sreozaprc1k7w1dvswdfz/Techscape-for-Generative-AI-Startups-Operating-in-India.pdf?dl=0BahratGPT&e=1&rlkey=uc3j4415ng61db5fjs7ew3zo5&st=smp6cyd>

## Gartner

Several conversational AI (CAI) solution providers are embracing multilingual model approaches to secure an early advantage. This is evident as BharatGPT has already been adopted by a few prominent industry players, including Life Insurance Corp. (LIC), National Payments Corp. of India (NPCI), Hindustan Unilever Ltd. (HUL), Oracle, Digital India, Mahindra & Mahindra, IRCTC, VRL, Kerala State Road Transport Corp. (KSRTC), and redBus for its virtual assistant platform solution. Additionally, the integration of voice modality into this multilingual landscape further enhances the capabilities of GenAI models to make it multimodal. For instance, voice-activated assistants and AI-driven customer service bots can interact with users in their native languages, providing real-time, contextually relevant responses. This not only improves user engagement but also makes technology accessible to nonliterate or semiliterate populations, bridging the digital divide.

**Indian Startups Aim to Be GenAI Advisers, not Just Tech Providers**



**>1.3 Billion Global Users  
(20 Billion+ Interactions)**

Trusted by a massive global user base, the platform has demonstrated unmatched scalability and adaptability across diverse geographies and use cases.

**~1 Million Concurrent Users**

CoRover's AI platform seamlessly powers human-like conversations for ~1 million concurrent users.

**>75% Increase in CSAT  
(0 Wait Time)**

Instant responses and 24/7 availability have significantly boosted customer satisfaction and have helped organisations improve overall revenue and reduce cost.

**>89% Positive Customer  
Feedback**

High user satisfaction showcases the conversational AI's ability to understand, respond, and resolve queries naturally.

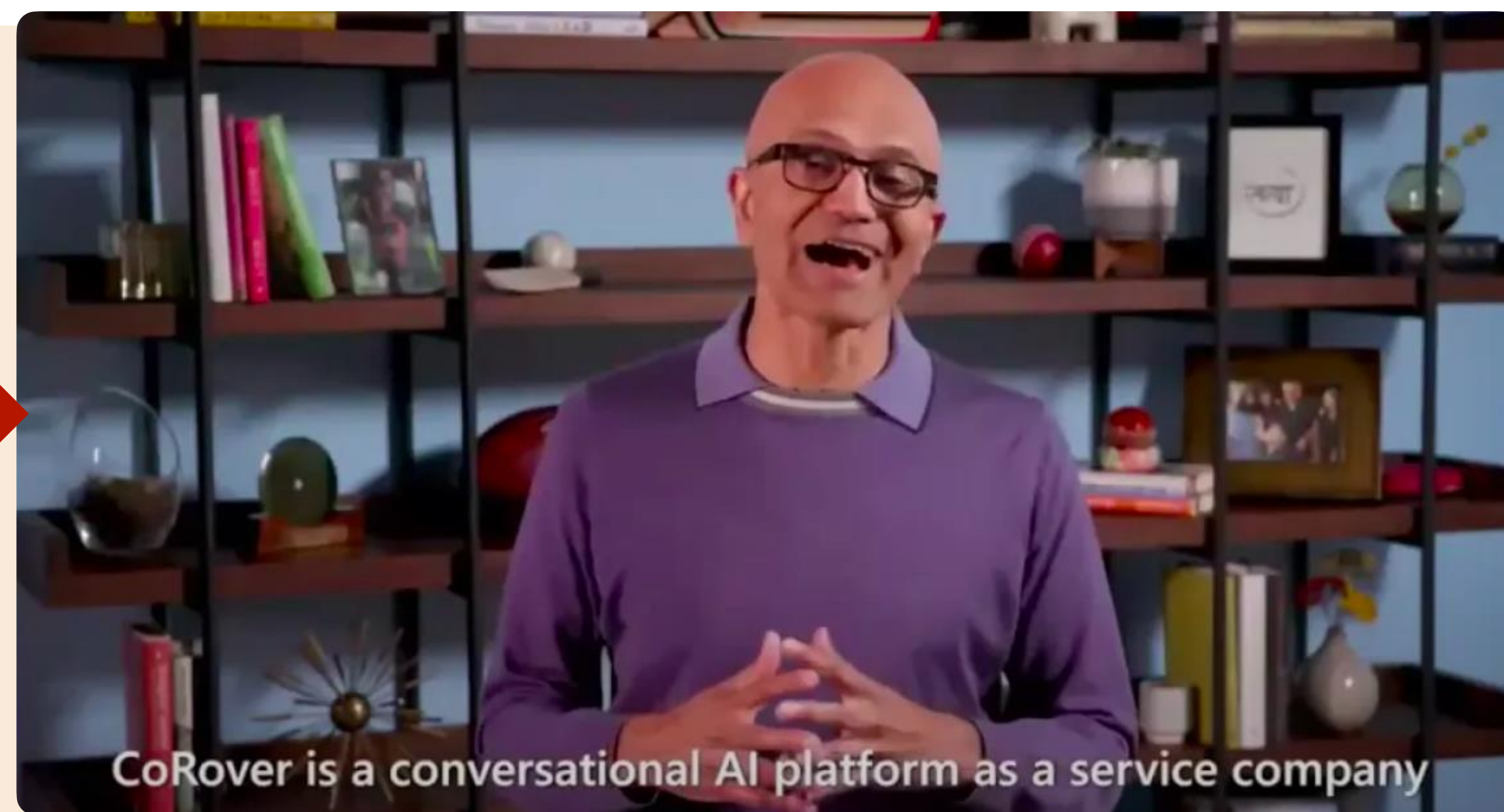
**>99% Accuracy in Responses**

Contextual and multilingual capabilities deliver precise answers, minimizing miscommunication and follow-ups.

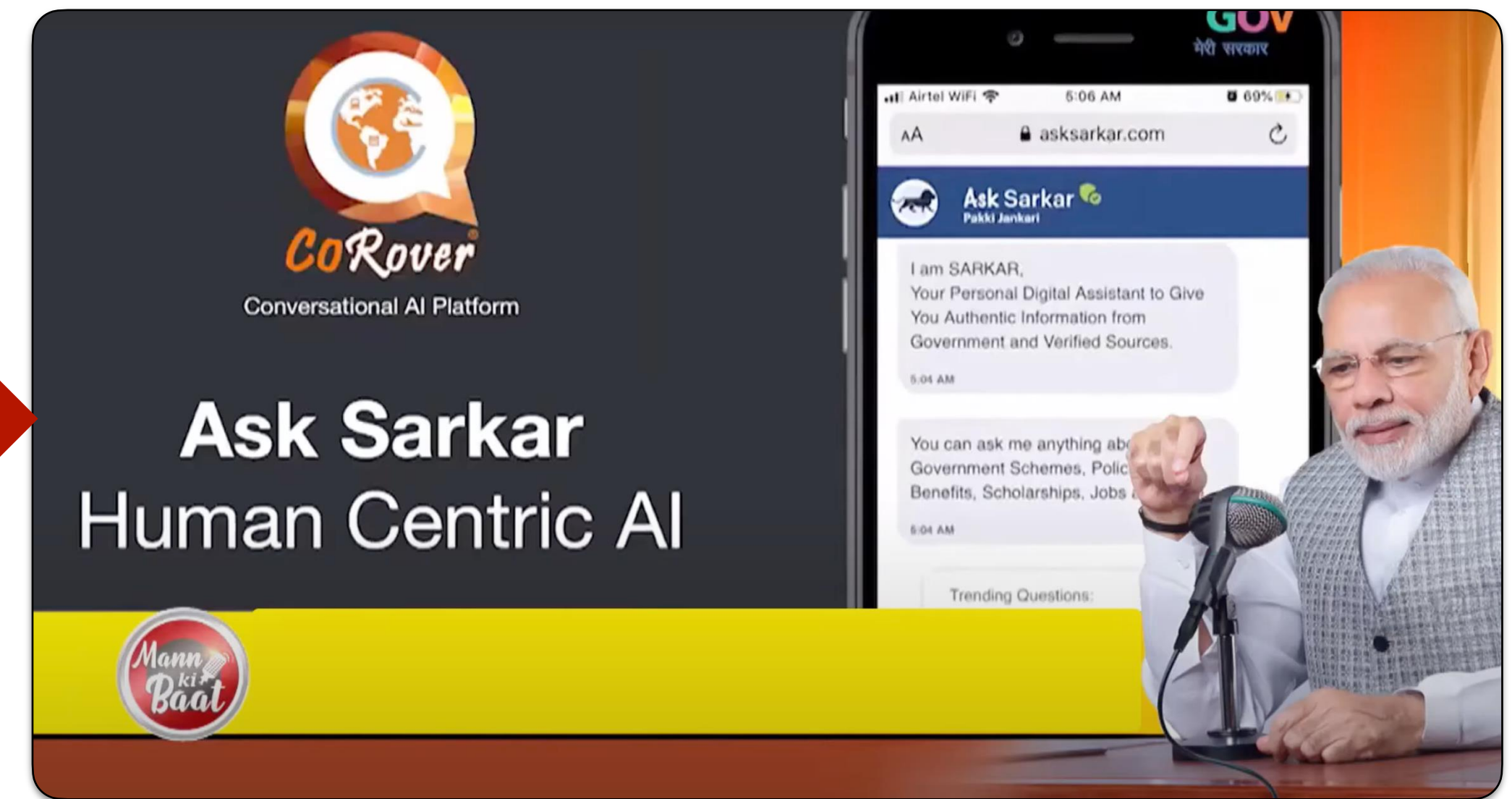
**Trusted by 50,000+  
Enterprises / Developers**

CoRover is relied on by 50,000+ enterprises, researchers, and developers to deliver secure, scalable conversational AI solutions





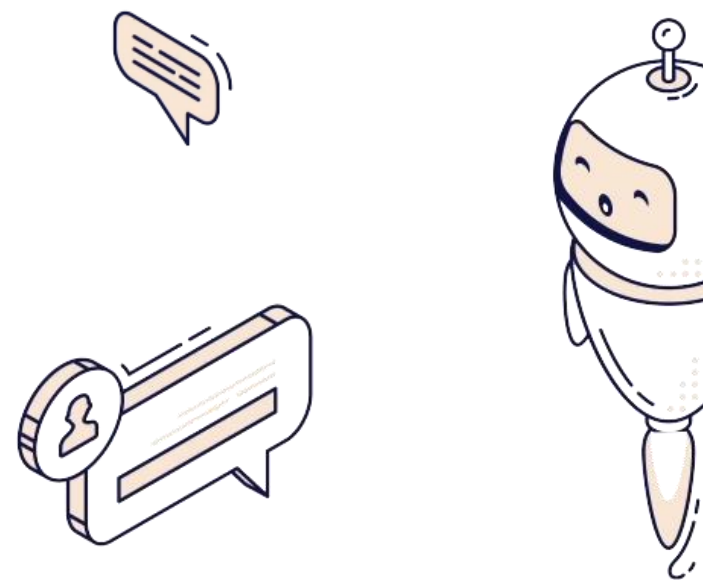
CoRover is a conversational AI platform as a service company



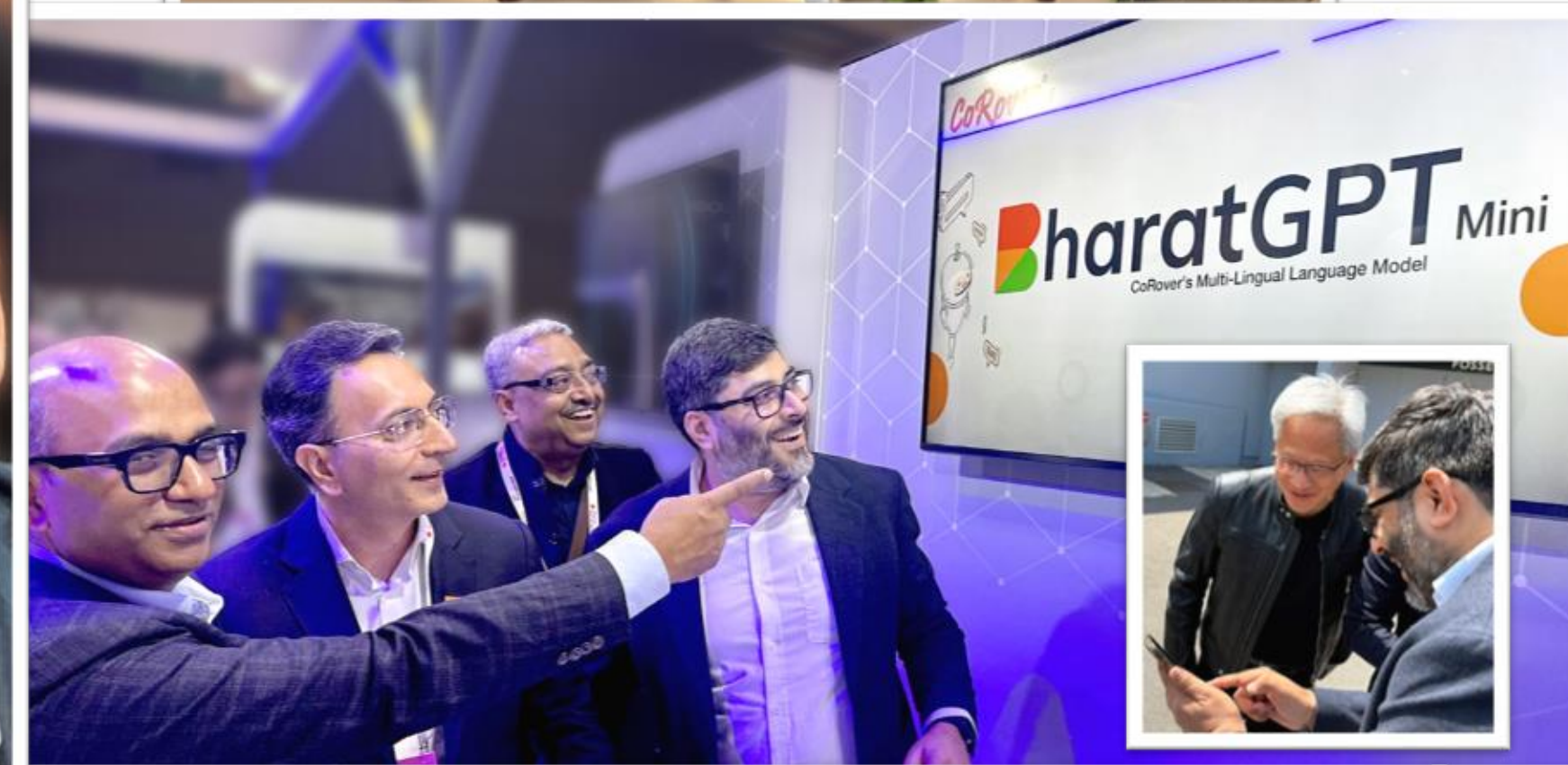
***HERE'S WHAT SATYA NADELLA AND THE HON'BLE PRIME MINISTER NARENDRA MODI HAVE TO SAY ABOUT US***



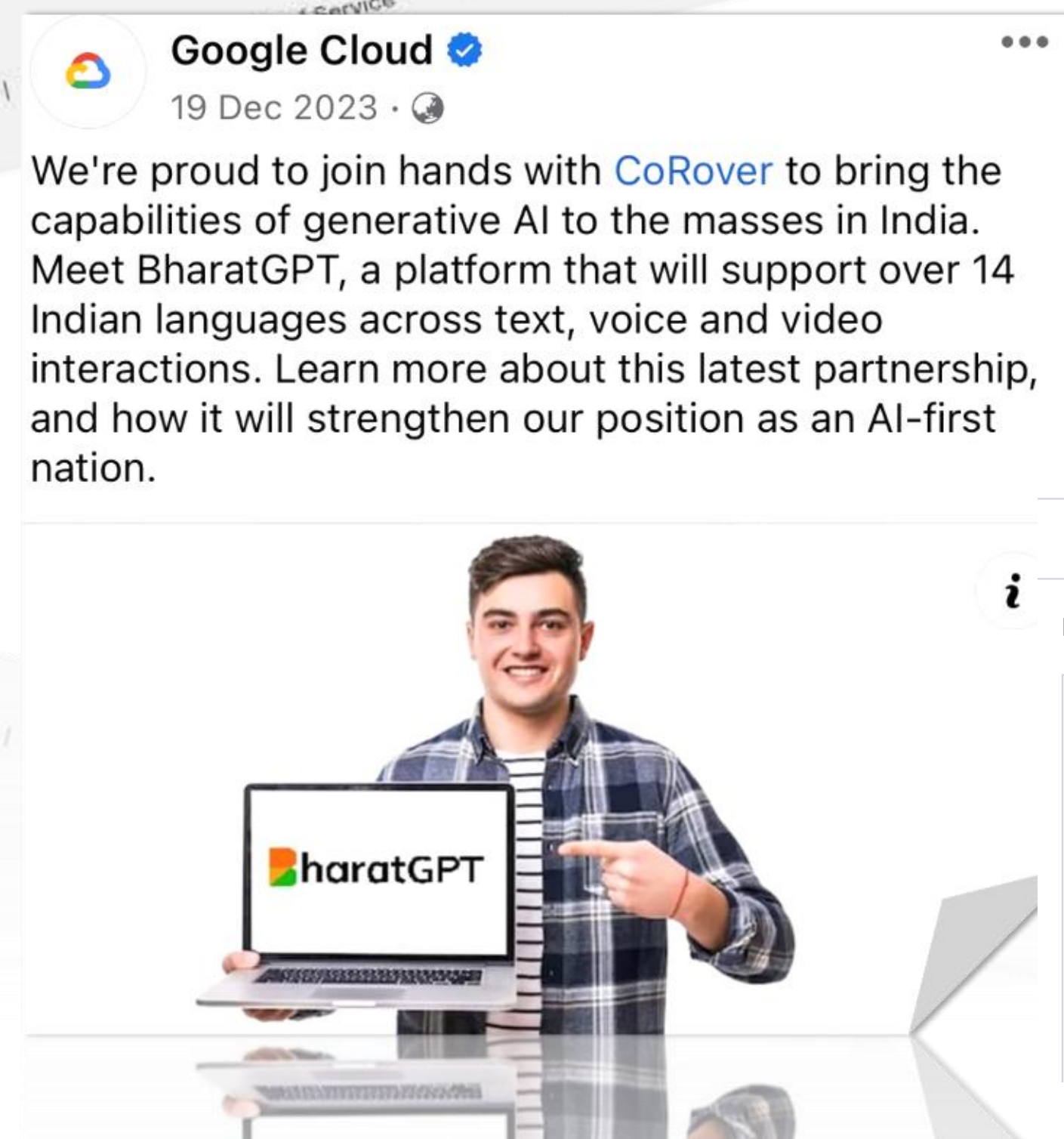
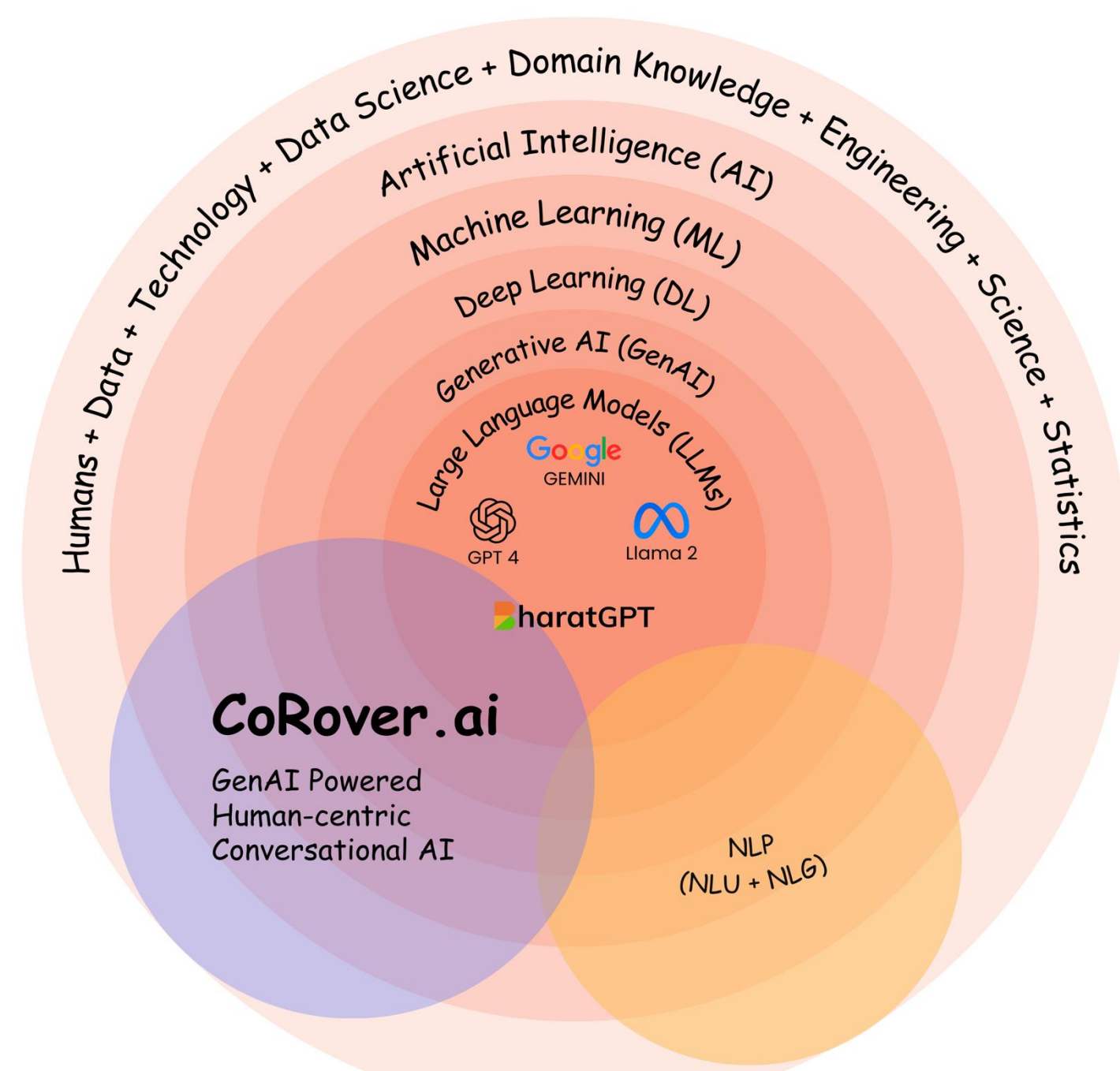
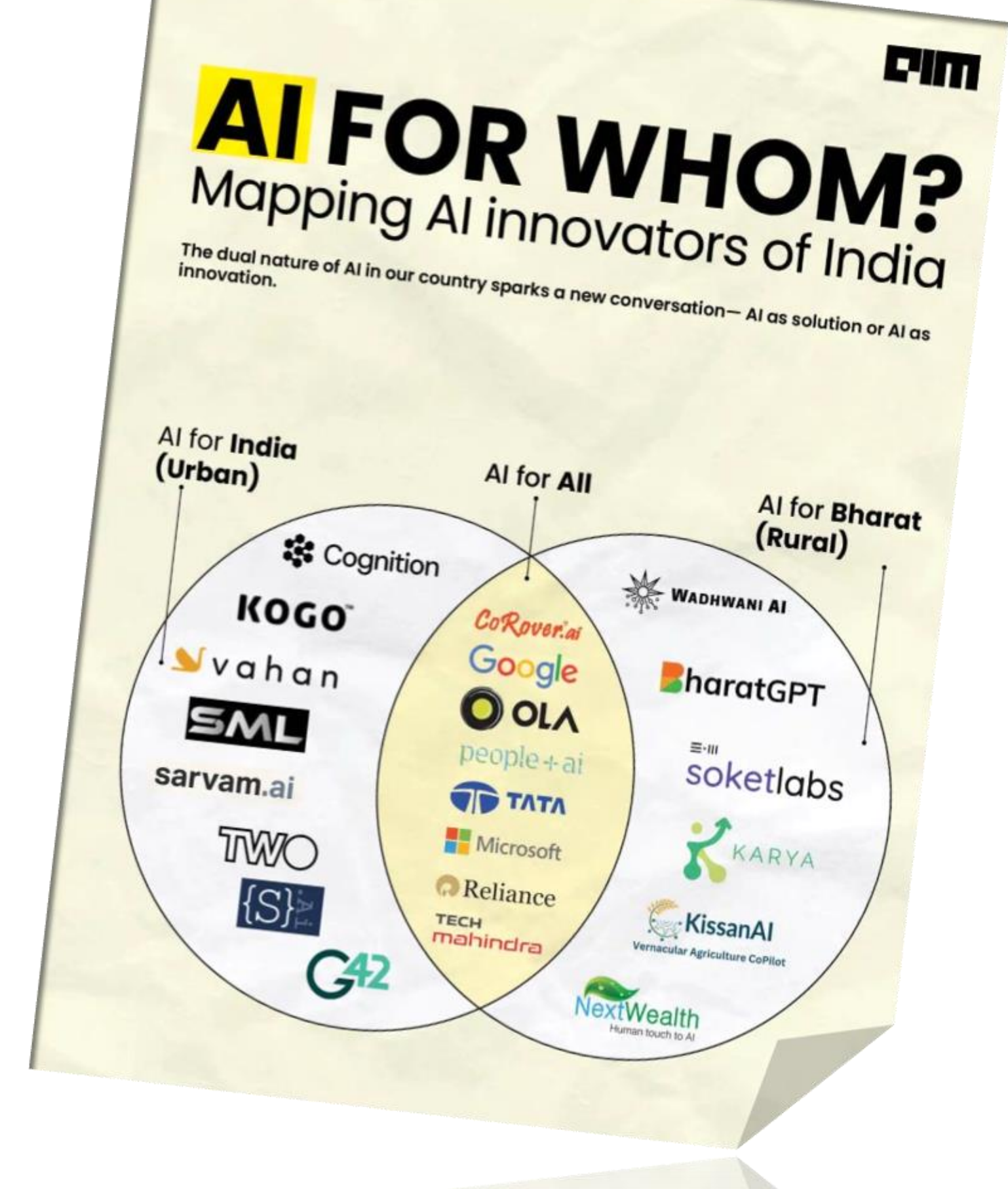
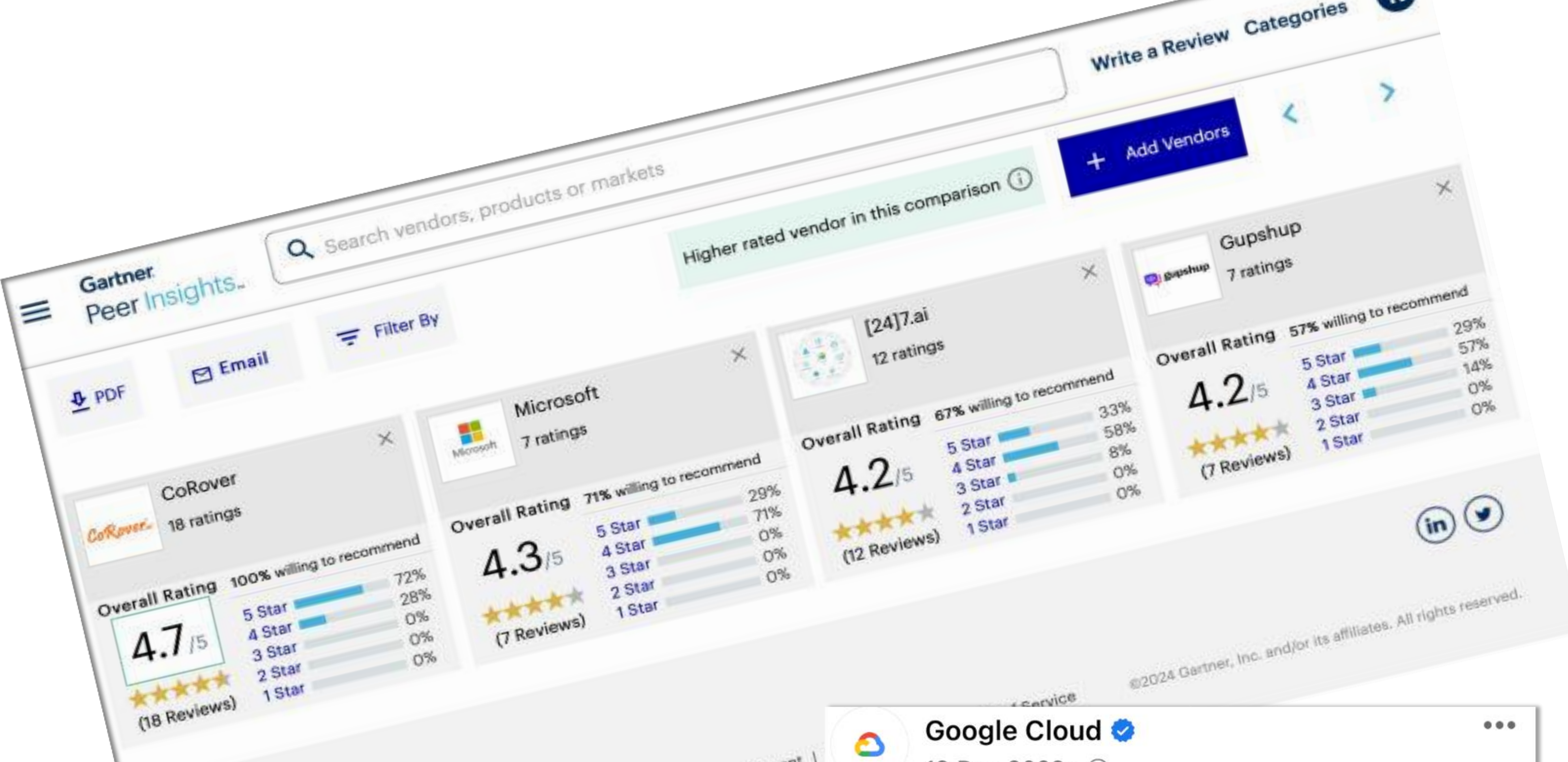
***HON'BLE IT MINISTER, SHRI ASHWINI VAISHNAV, talking about AskDISHA AI Virtual Assistant on IRCTC powered by CoRover.ai***











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News / Initiatives News / Google DeepMind invests in CoRover.ai, creator of India's first large language model, BharatGPT

Updated 19 December 2025 at 21:22 IST

## Google DeepMind invests in CoRover.ai, creator of India's first large language model, BharatGPT

Google is partnering to build the foundation of India's AI ambition. This initiative is focused on strengthening the country's AI research ecosystem in alignment with the government's vision for