

CoRover[®].ai

*Elevating Enterprises with
GenAI Powered Human-
Centric Conversational
Agentic AI Platform,
Impacting 1 Billion+ Lives*



About CoRover

CoRover is a Conversational Gen AI platform for creating Human-Centric, Multi-Lingual, Multi-Modal, Multi-Channel Virtual Assistants/AI Agents/Co-Pilots, impacting over 1 Billion lives globally. With a capability of building sovereign LLMs like BharatGPT, CoRover.ai is trusted by 30,000+ enterprises/researchers/developers across domains to drive revenue growth, reduce costs, and enhance customer experience through its Enterprise Composite AI and lifecycle-based approach.

CoRover's USPs

- **Human-Centric Conversational Agentic AI Platform - 10X Faster Implementation** with Responsible, Grounded & Generative AI (BharatGPT).
- **Enterprise-Grade AI Assistants** - Trusted by **30K+** Enterprises/Researchers/Developers, **5K AI Agents/Assistants**, **1 Billion+ Users**, **Across 100+ Languages and 20+ Channels** - Including ChatBot, VoiceBot, VideoBot, IVR Bot, AI Telephony and WhatsApp Bot.
- **Conversational (Video - Voice) Commerce** - Enhancing Customer Experience, **Operational Efficiency (70%)**, and **Revenue Growth by 10X**.

Key Innovations

- BharatGPT (LLM, a Sovereign GenAI)
- CoroAssist (Composite AI based copilot for the enterprises)
- eSevak (AI based grievance management)
- AskDISHA (Voice Commerce)
- AskPAi
- AskMitra
- AskSarkar
- AskDoc and many more.

Journey of BharatGPT

- **Jun 2022: BharatGPT**
Fine-tuned over GODEL
- **Feb 2023: BharatGPT 2.0**
Fine-tuned over Pythia
- **Nov 2024: BharatGPT 3.0**
Fine-tuned over Llama
- **Jun 2025: BharatGPT mini**
Foundational Model from scratch

Why CoRover?

- CoRover leverages data and insights from enterprise collaborations to enhance its AI solutions.
- Its AI assistants integrate video, voice, and text for a natural, human-like interaction.
- CoRover stands out with multilingual AI, enabling regional language support and facilitating in-chat transactions and advisory services.
- The vision is to make AI development accessible to all.
- The platform auto-generates text, video, and multilingual content, requiring no coding, aligning with CoRover's mission to create inclusive, user-friendly AI.
- Its blend of conversational AI, video integration, multilingual support, and transactions positions it as a leader in next-gen AI applications.
- CoRover offers Secure and Scalable Enterprise Agentic AI (On-Premise, Cloud & Hybrid)

Investors

- HDFC Bank
- IIM-Calcutta
- IIIT-Delhi
- CanBank VC
- Lead Angels
- Cognify
- Venture Catalysts

Some Notable Clients

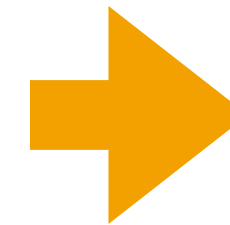


AI AUTOMATED WORKFORCES: ***THE FUTURE OF ENTERPRISES***

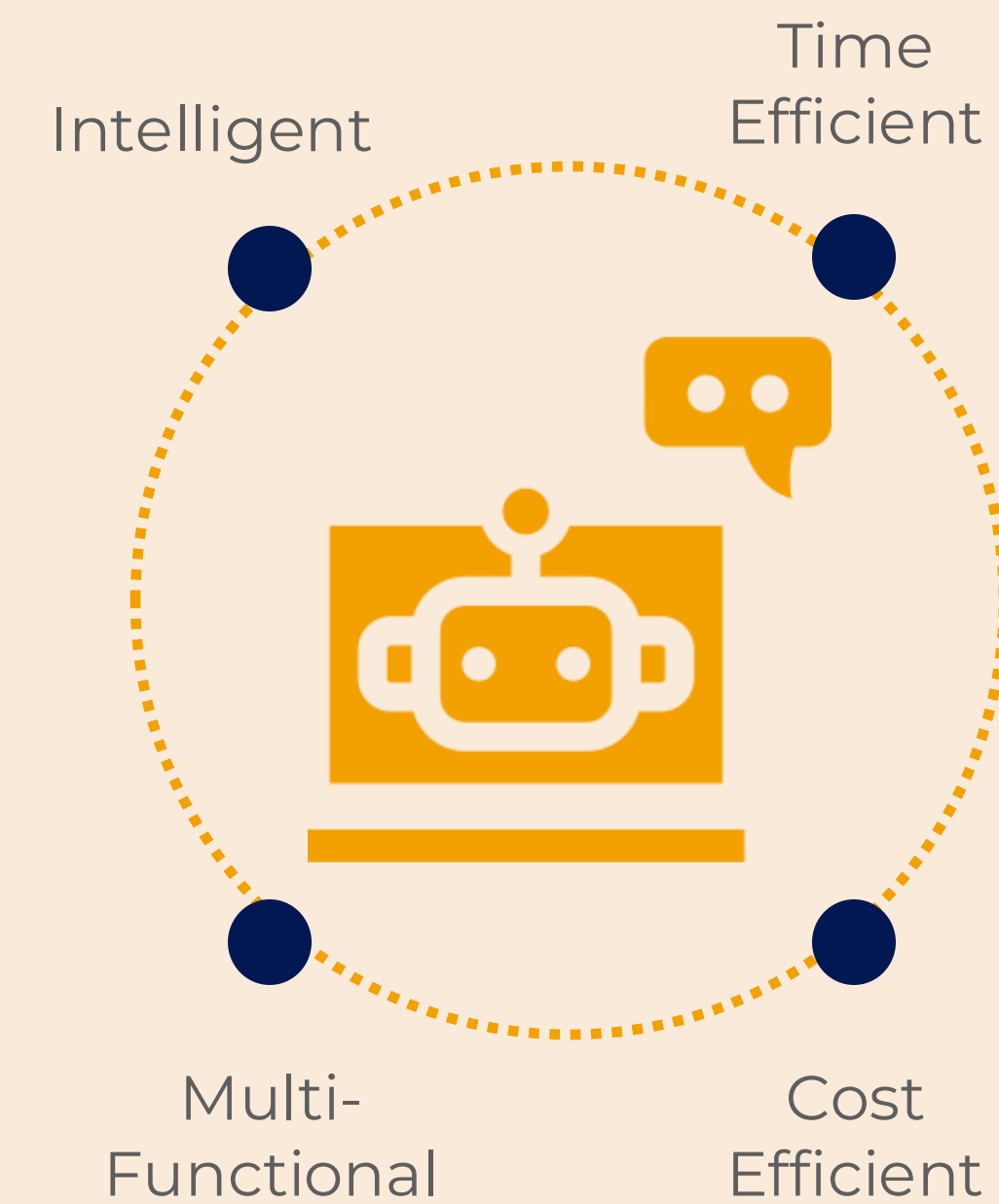
Inefficiencies in human-powered operations



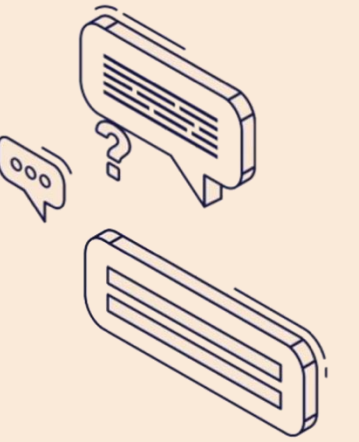
Efficiency & Productivity



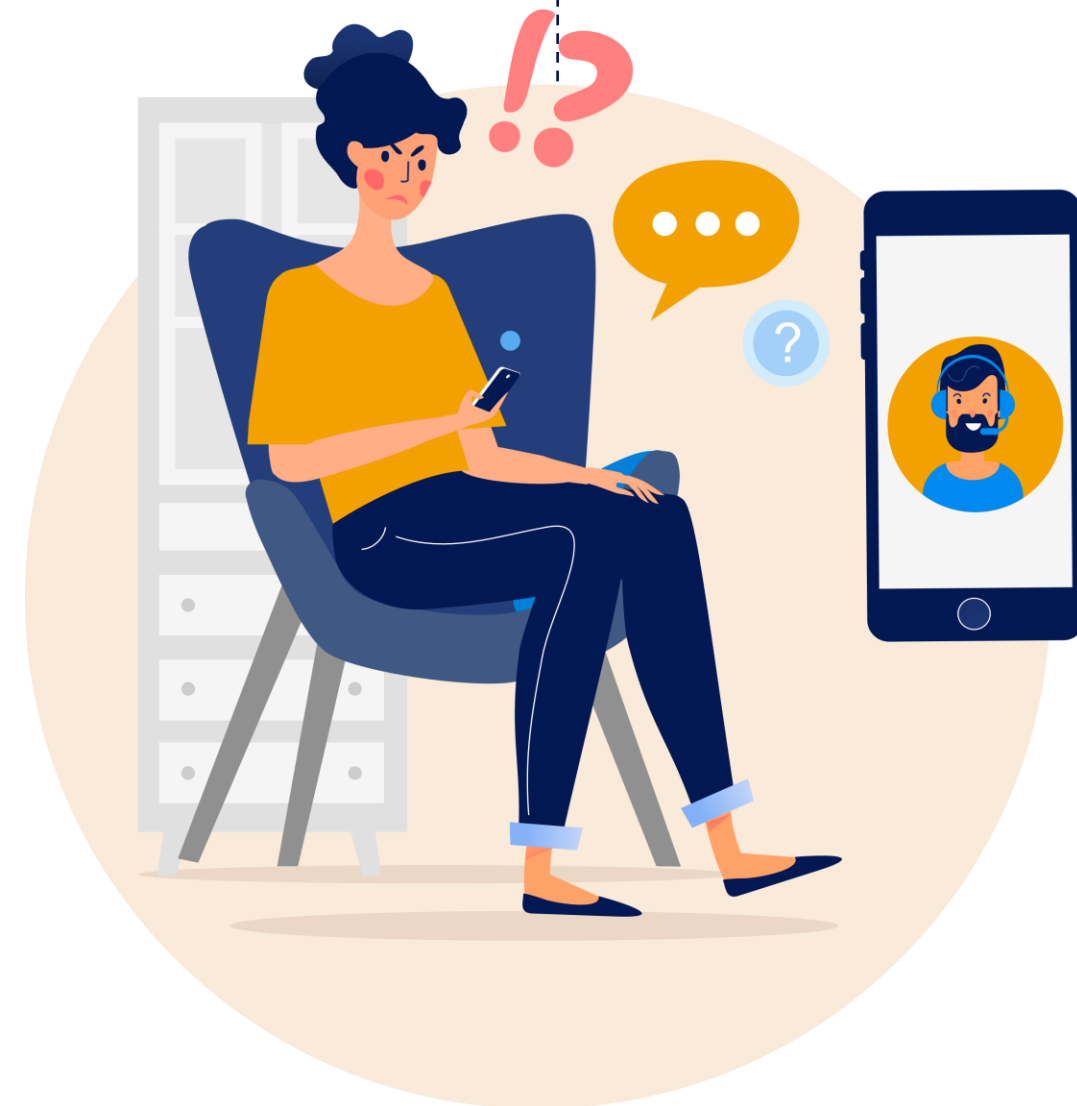
Rise in AI-ML powered virtual assistants



CURRENT METHODS ARE FAILING IN THEIR CONVERSATIONAL ABILITY AND ACCURACY...



*Hours long waiting
in customer care*



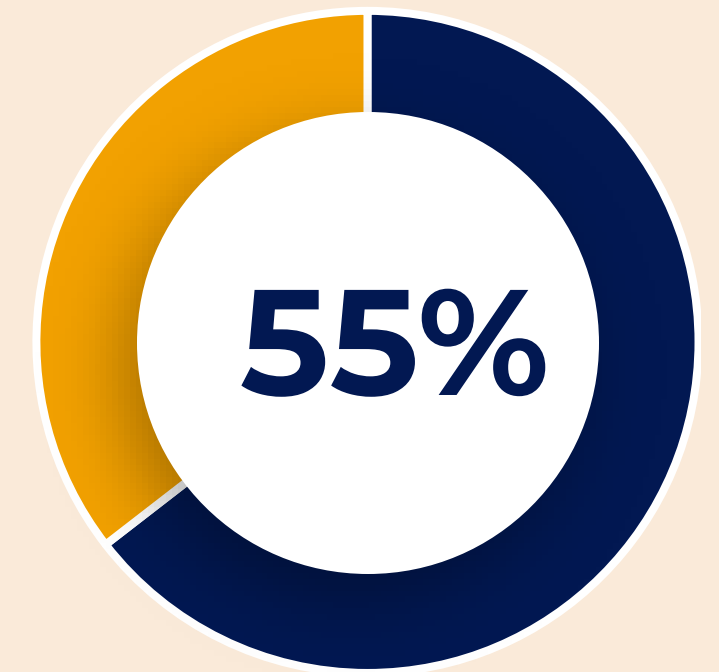
*"Your call is vital to us. Please hold while
we connect you"*

**Customers hate automated
messages.**

*Vague Inauthentic
Information*



60% customer service
representatives don't have right
data. Even search engine and social
media have inauthentic information



55% of consumers have intended
to make a purchase, but backed
out because of
poor customer service.

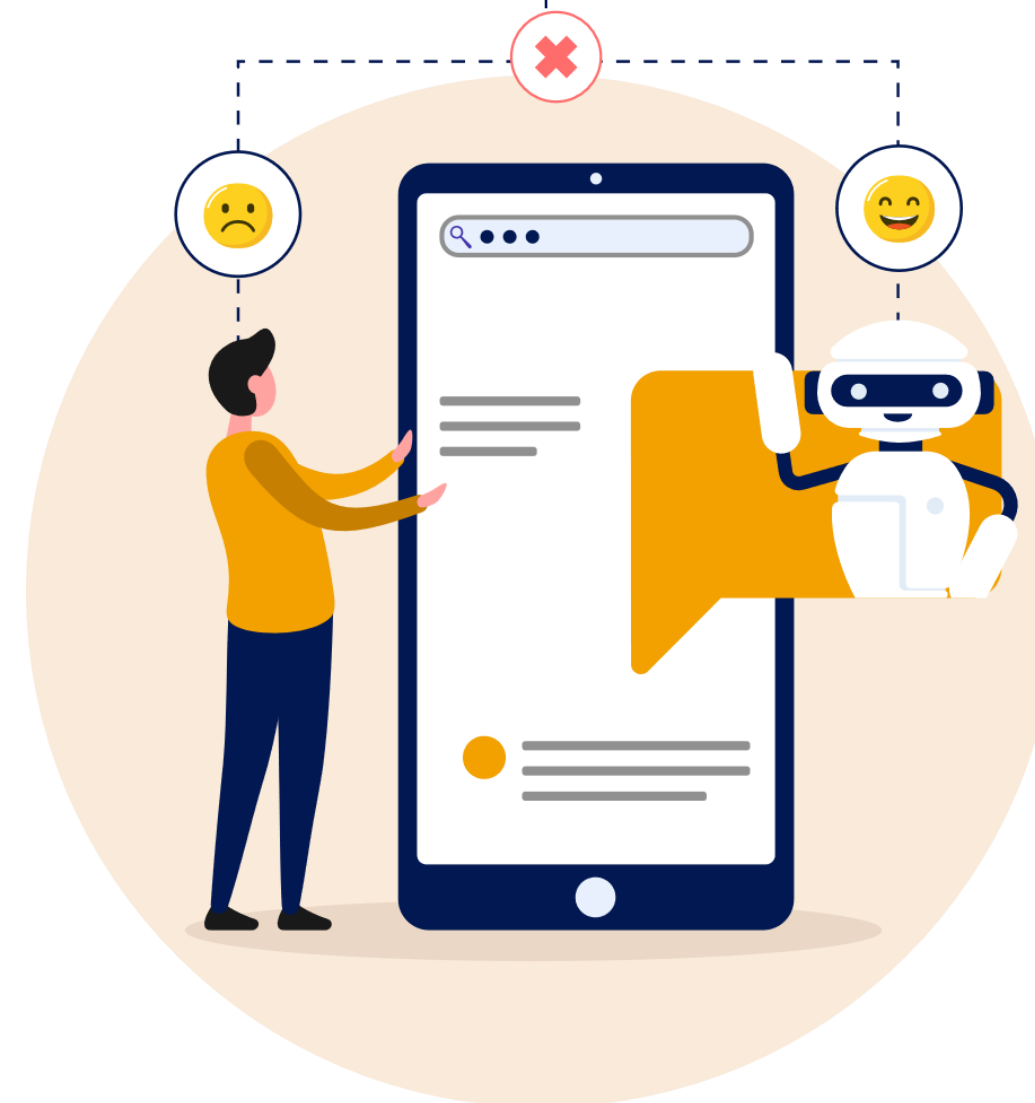
...AND MOST AI BOTS DON'T OFFER RICH, HUMAN LIKE CONVERSATIONS NEEDED TO ENGAGE USERS

Lack of Training Data



Misinterprets the requests and gives inaccurate response

No Hybrid Chat



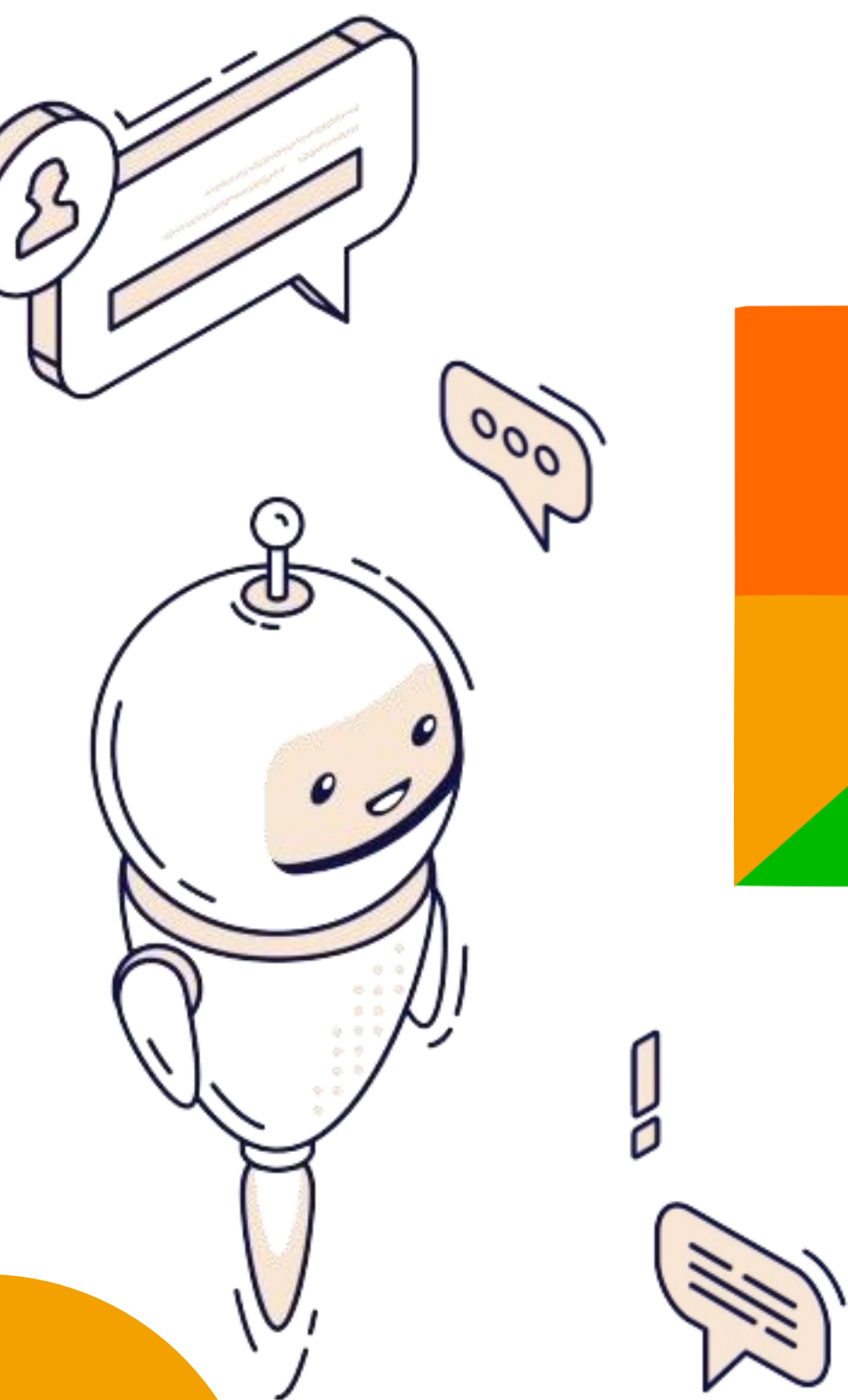
Most AI bots are incapable of sentimental analysis and providing service in format of user's choice

Language Barriers & NLP



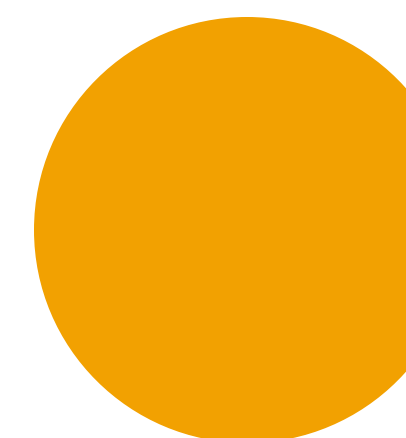
Cannot communicate problems and seek help in local languages

CoRover.ai



haratGPT

India's First Large Language Model (Generative AI)





India's Answer To The Existing Generative AI Systems

Sovereign AI LLM (Large Language Model) in 12+ Indian languages, with generative text, voice and video

Highlights

1. Data remains in **the country**
2. Fine tuned for **target users**
3. Option to integrate with any **ERP/CRM system** and **APIs**
4. Inbuilt **payment gateway** for **real-time transactions**
5. **Dialogue/conversational** management tool
6. **Omni-channel, multi-lingual** (120+ languages), **multi-format** (text, voice, video)
7. **Generative AI Video**, interactive **digital twin**
8. Currently available for **organisations**

BharatGPT vs ChatGPT

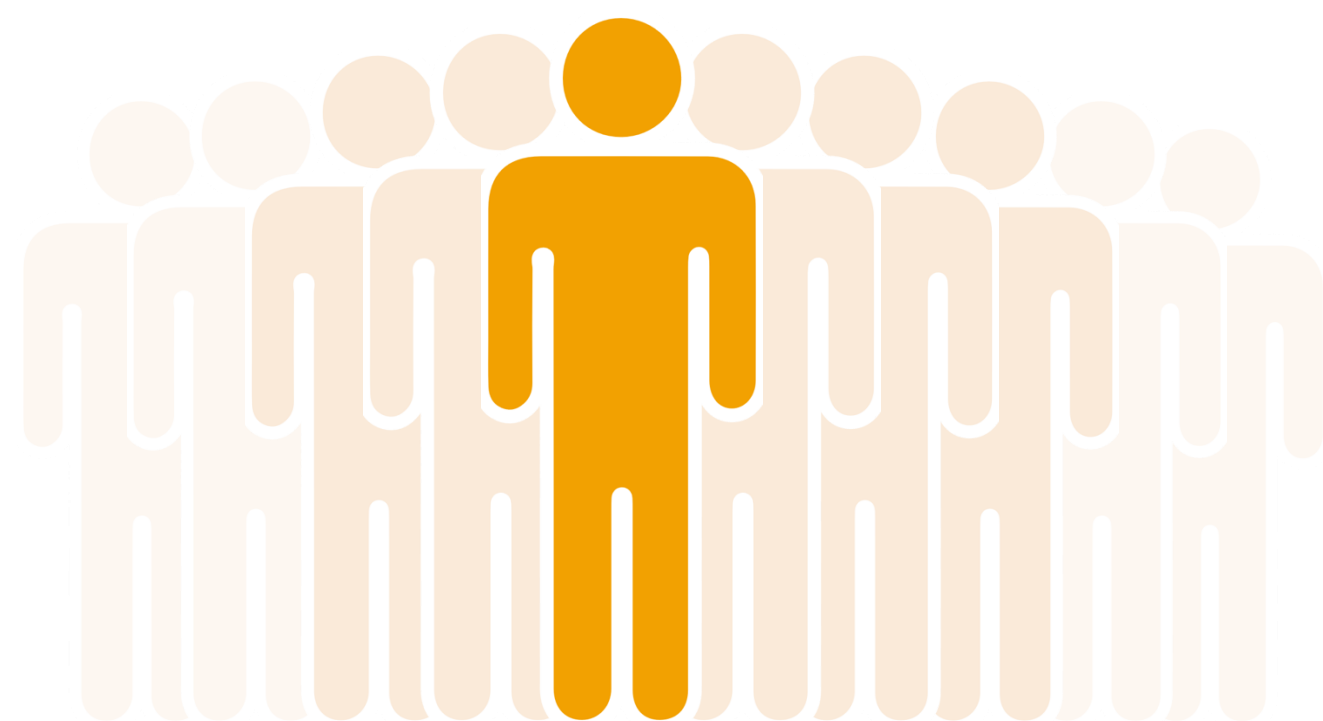
		CoRover.ai's BharatGPT	Open AI's ChatGPT
Users		1 B+	100 M+
Accuracy of responses		Consistently above 90%	NA
Security	CMMI Level 5	Y	N
	ISO 9001	Y	NA
	ISO 27001	Y	NA
	3rd party Security Test & Certification from CERT-In empanelled company	Y	N
Features & Functionality	Own Generative AI (Large Language Model)	Y	Y
	Generative AI to write Code, Rap, Essay, Poem, etc.	NA	Y
	Generative AI Video, interactive digital twin	Y	N
	Code free Development	Y	N
	Voice & Video Commerce	Y	N
	AI VideoBot	Y	N
	Metaverse Readiness	Y	N
	Multi-Intent Recognition	Y	N
	Integrated Live Chat	Y	N
	Omni-Channel	Y	N
	Sentiment Analysis	Y	Y

	Speech Synthesis	Y	N
	Conversational AI	Y	Y
	Hybrid (Video, Voice, Text, Touch, Click)	Y	N
	Languages Supported	120+	95 (but it takes instructions only in English)
	Chatbot on Own Website	Y	N
	Technologies	AI, ML, DL, NLP, RPA, AR, VR, IOT, technologies together can be used. Metaverse Readiness is there	AI, ML, DL, NLP, RPA technologies can be used
	Multimedia	Capable of running rich media (text, image, audio, video), maps on chatbot.	N
	Context Continuity/State	Y	Y
	Walk the Talk (Using own product)	Y	N
	Auto Suggestion	Y	Y
	Forms, Cards, QR Codes, Carrousels, Video, Images, Links, eMail, Fom in Text Support	Y	N
	Integrated Payment Gateway KYC – Authentication	Y	Y
	Document to Text (printed as well as hand-written)	Y	N
	Q&A Making Capability	Y	Y
	OCR	Y	N
	Real-time Analytics Dashbaord	Y	N

COROVER'S VISION TO MAKE AI AS "HUMAN-LIKE" AS POSSIBLE

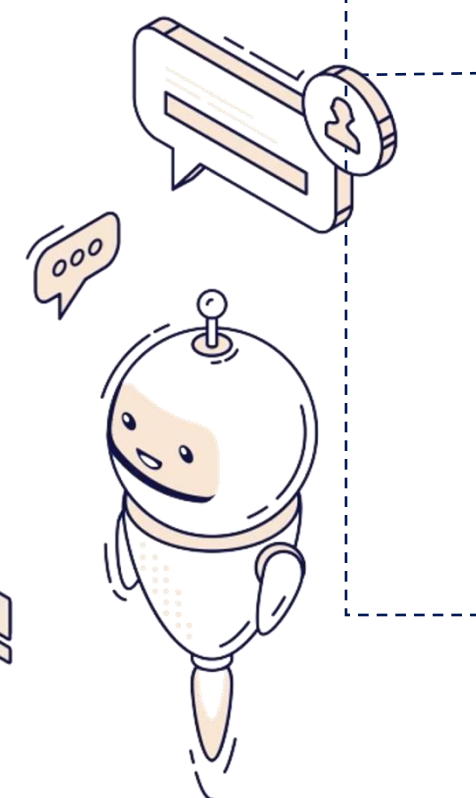


Augmenting the personal
and professional lives of



1/10th
of Humans

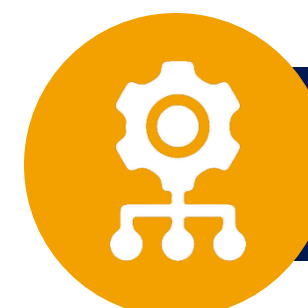
via



Insights



Recommendations



Automation



Fulfilment



ELEVATING ENTERPRISES WITH GEN AI POWERED HUMAN-CENTRIC CONVERSATIONAL AGENTIC AI



**Award
Winning
Technology**



**Proprietary
Tech**

AI

ML

NLP

LLM
(Generative AI)

AR

VR

RPA

IOT



Interfaces

Web

Mobile
App

WhatsApp

Kiosk

SMS

Voice
IVR

GBM

MS Teams
& more



Formats

VideoBot

VoiceBot

ChatBot (Text, Touch, Click)



Services

Customer Support

Human Resources

Sales & Marketing

Finance

Industrial
Bots

& more...



USP

**Human-Centric Conversational
Agentic AI Platform**

10X Faster Implementation with
Responsible, Grounded and
Accurate Generative AI (BharatGPT)

Enterprise-Grade Virtual Assistants

Trusted by **30,000+**
**Enterprises/Researchers/Developers, 1
Billion+ Users** Across **100+ Languages** and **20+
Channels** - Including ChatBot, VoiceBot,
VideoBot, Telephony AI and WhatsApp Bot

**Conversational (Video - Voice)
Commerce**

Enhancing Customer Experience,
Operational Efficiency, and
Revenue **Growth by 10X**

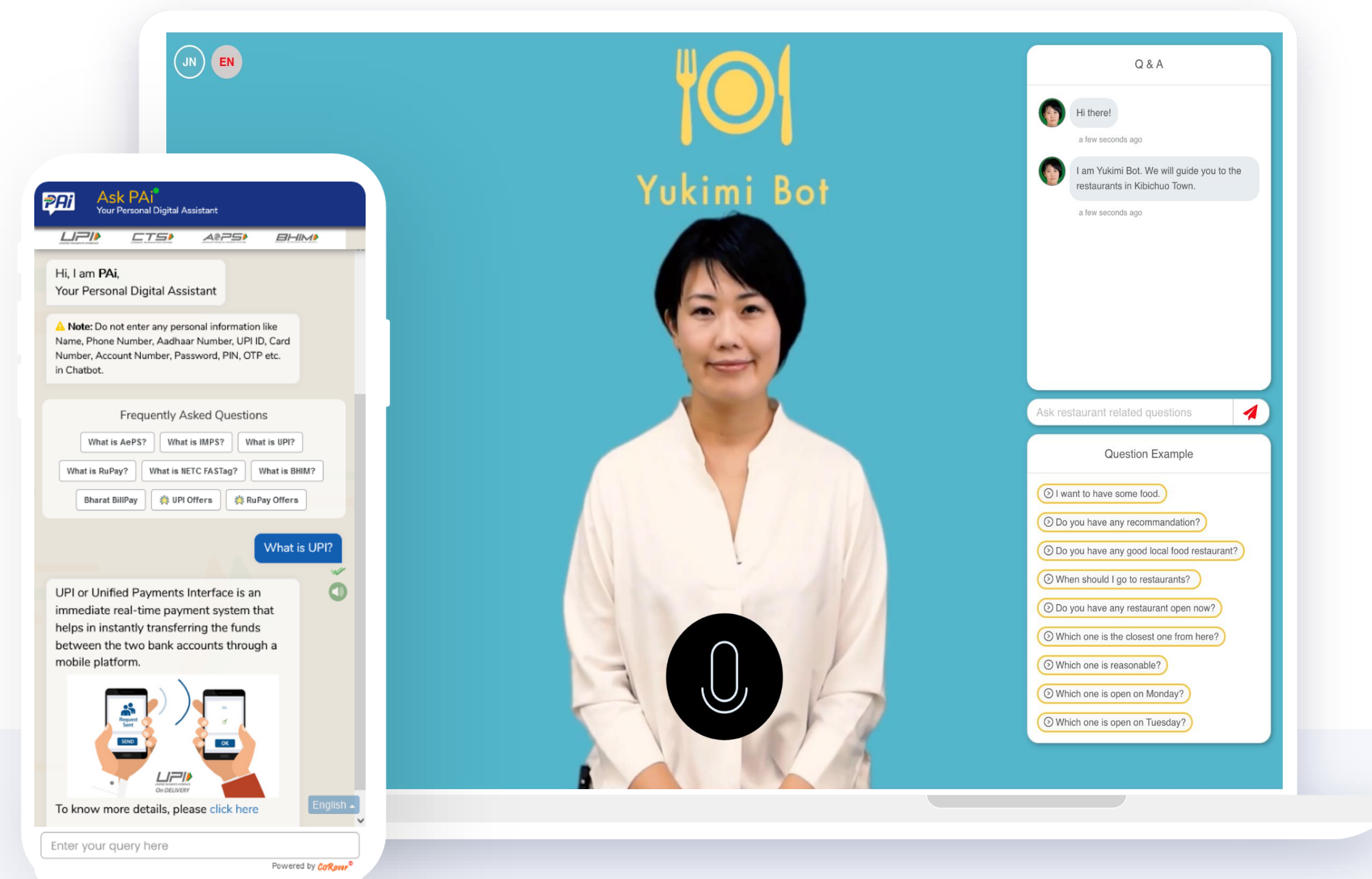
ACQUIRED 1 BILLION+ USERS WITH 20B+ INTERACTIONS



1B+
Users



20M+
Monthly
Active Users



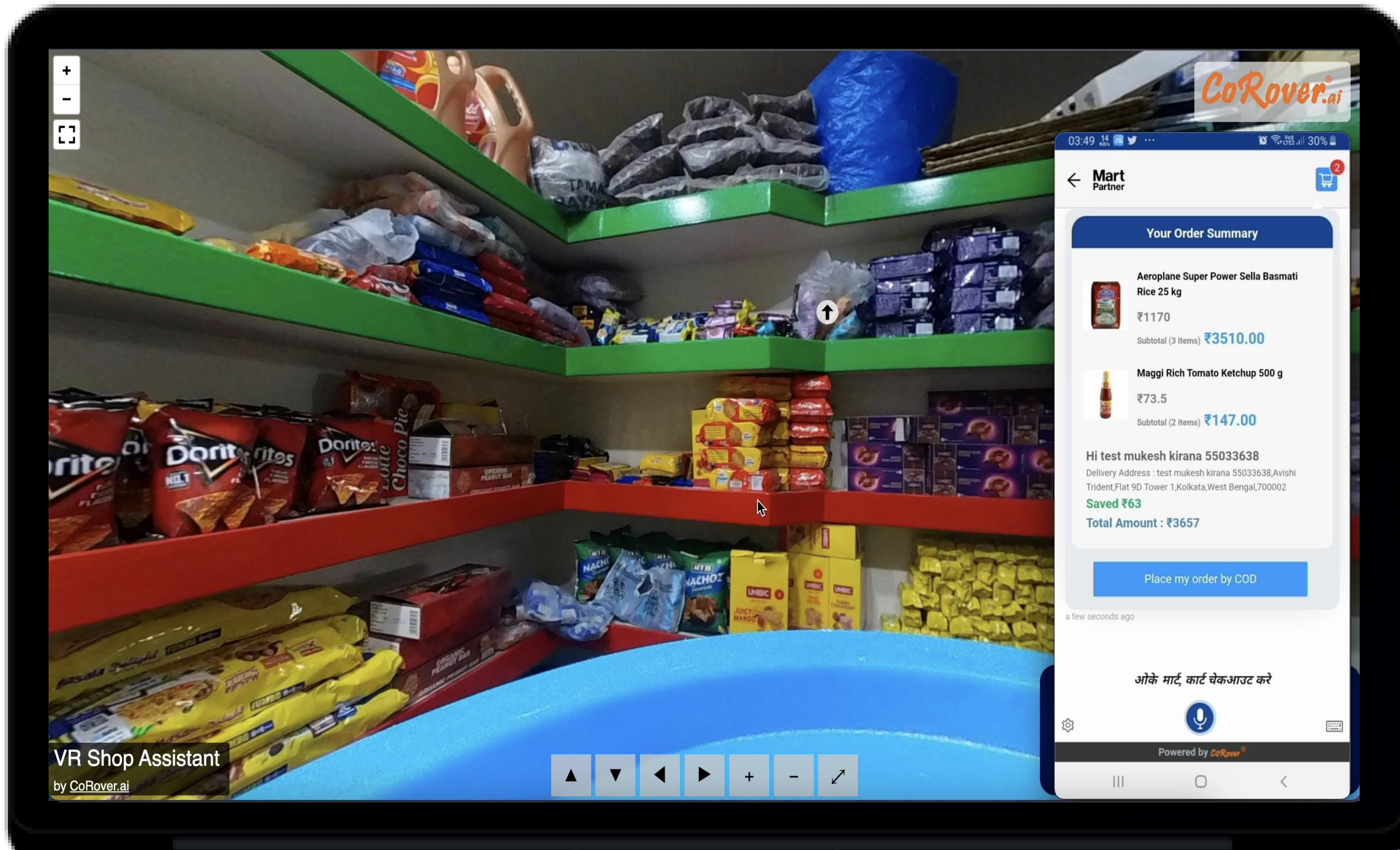
30000+
Enterprises/
Researchers/
Developers



20B+
Interactions

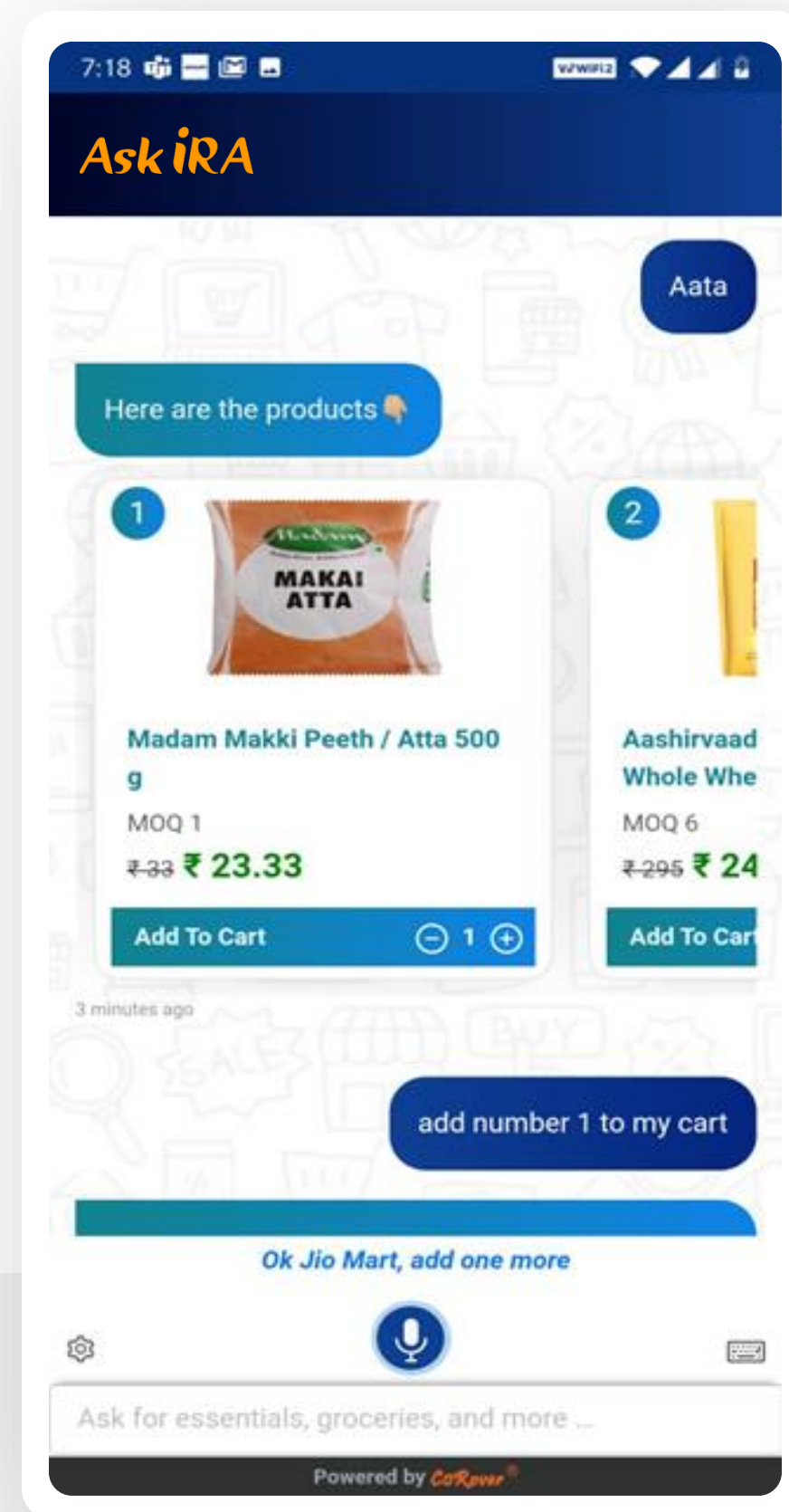
AI VIRTUAL ASSISTANT

TRANSCATIONAL / OMNI-CHANNEL, MULTI-LINGUAL, MULTI-FORMAT



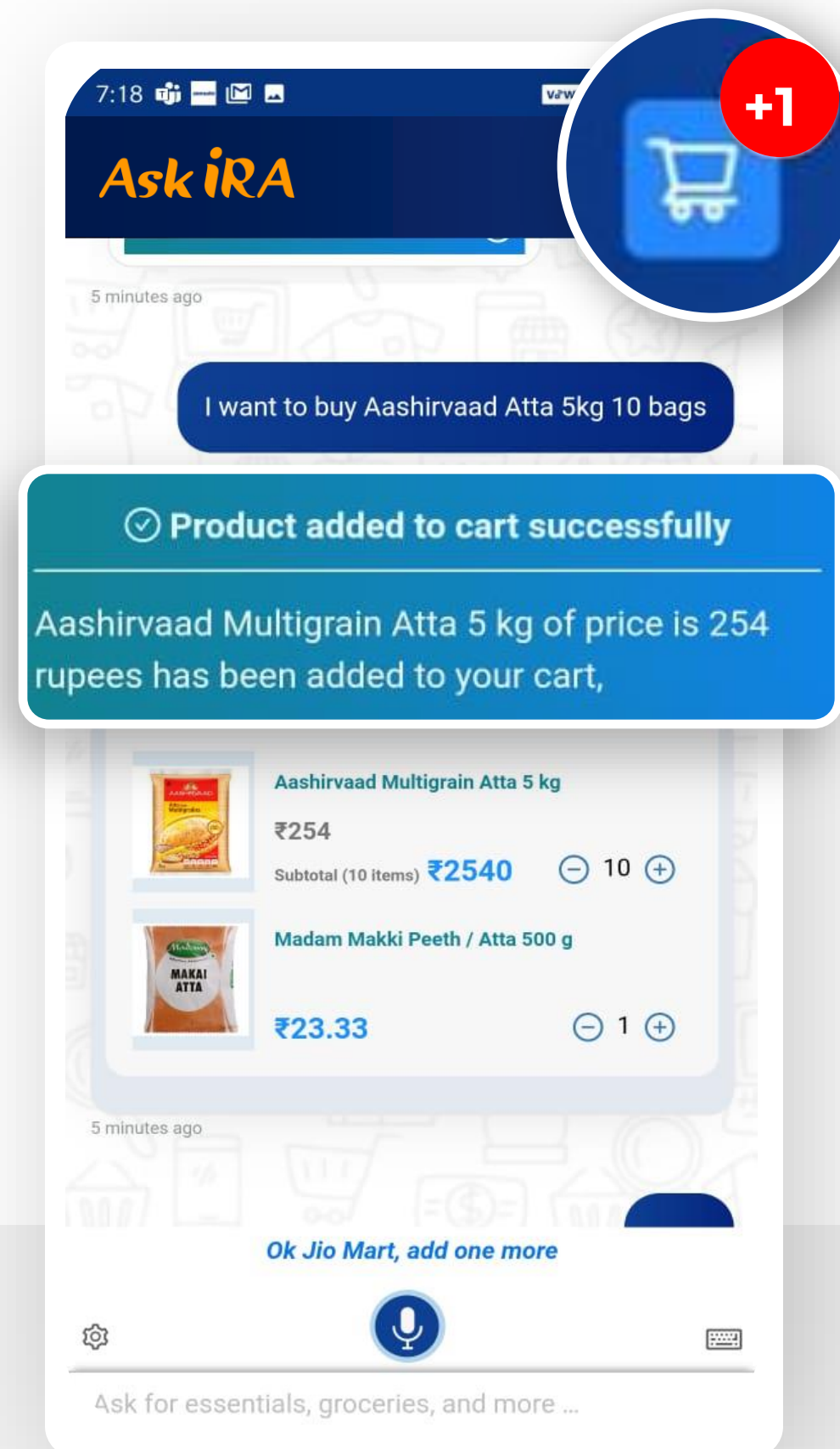
VOICE ENABLED, MULTI-LINGUAL, SHOPPING ASSISTANT

VOICE COMMERCE AND VIDEO COMMERCE



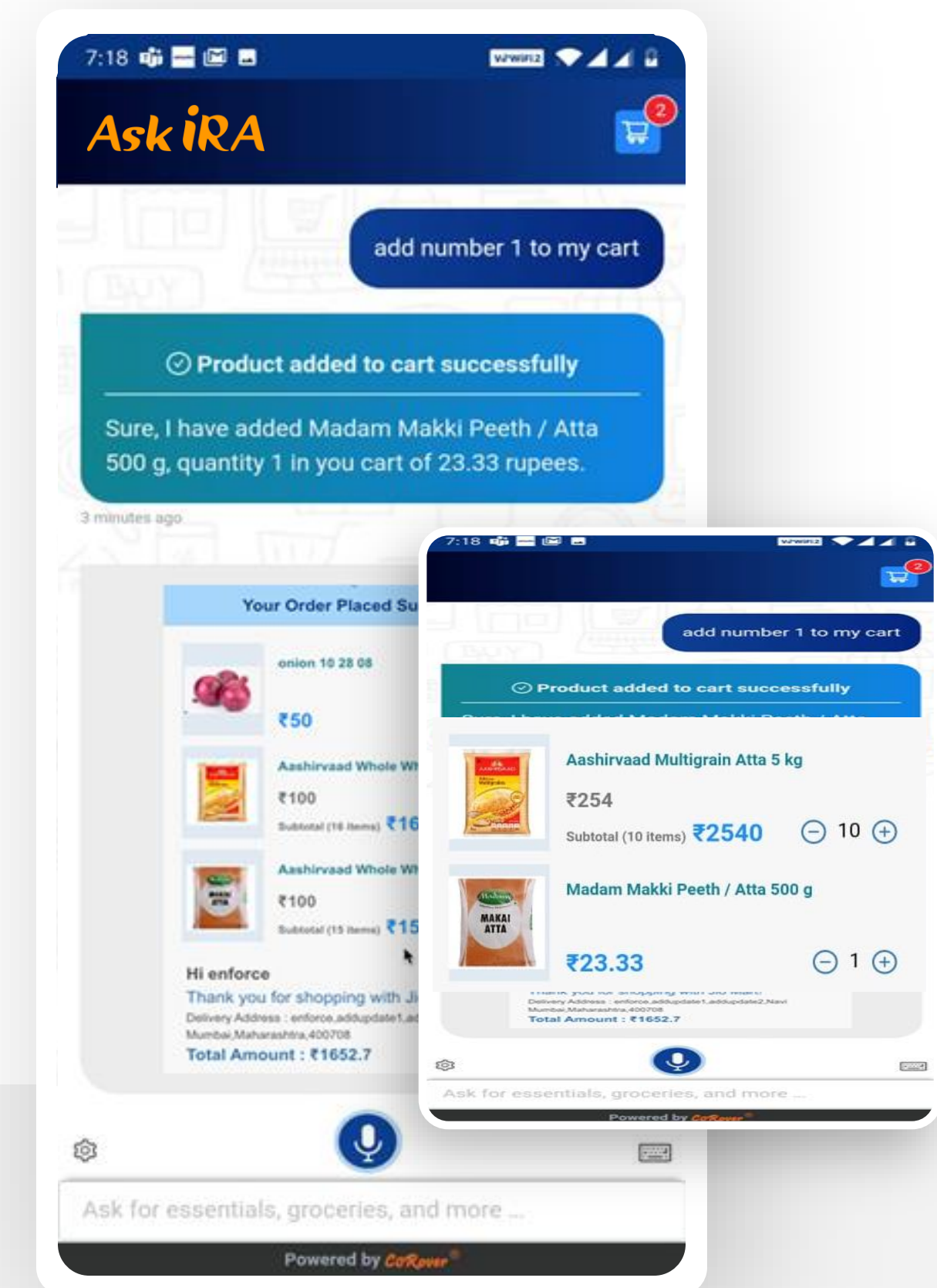
1

User/merchant speaks in the languages of choice to place the order



2

Voice based shopping assistant adds desired product to cart



3

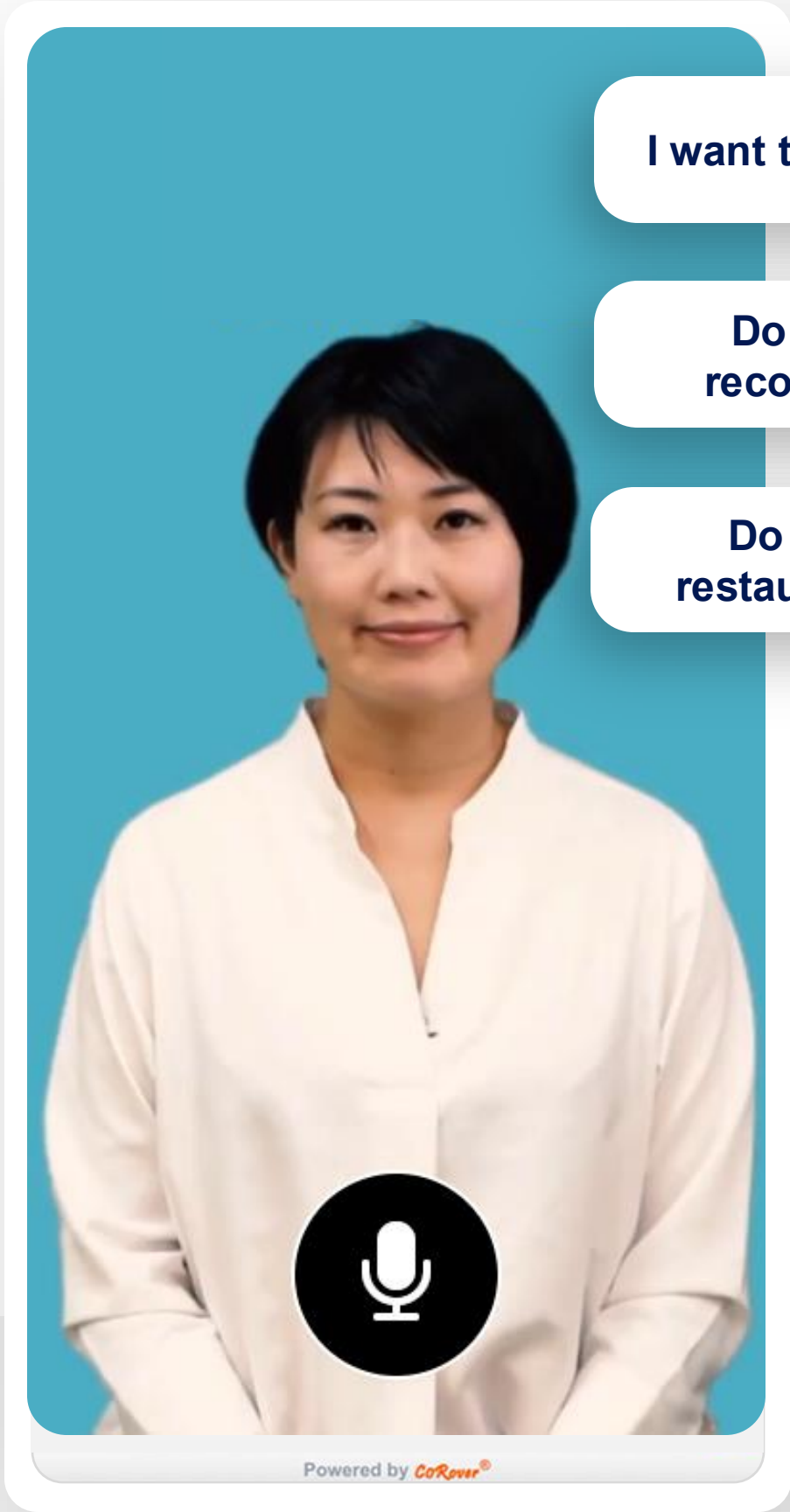
Order is placed successfully

WORLD'S FIRST AI BASED VIDEO BOT



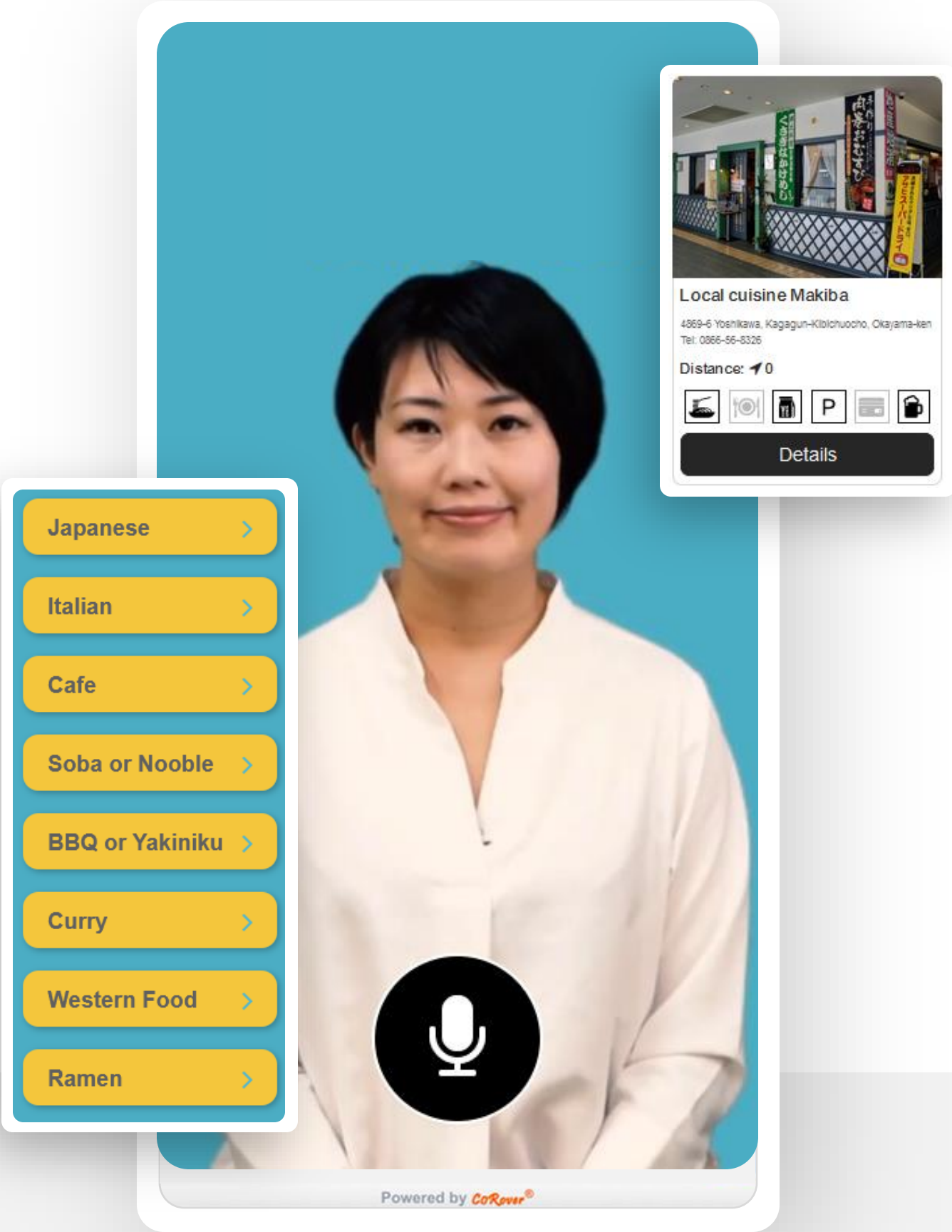
1

Choose video option to interact



2

Share your queries with your human video bot

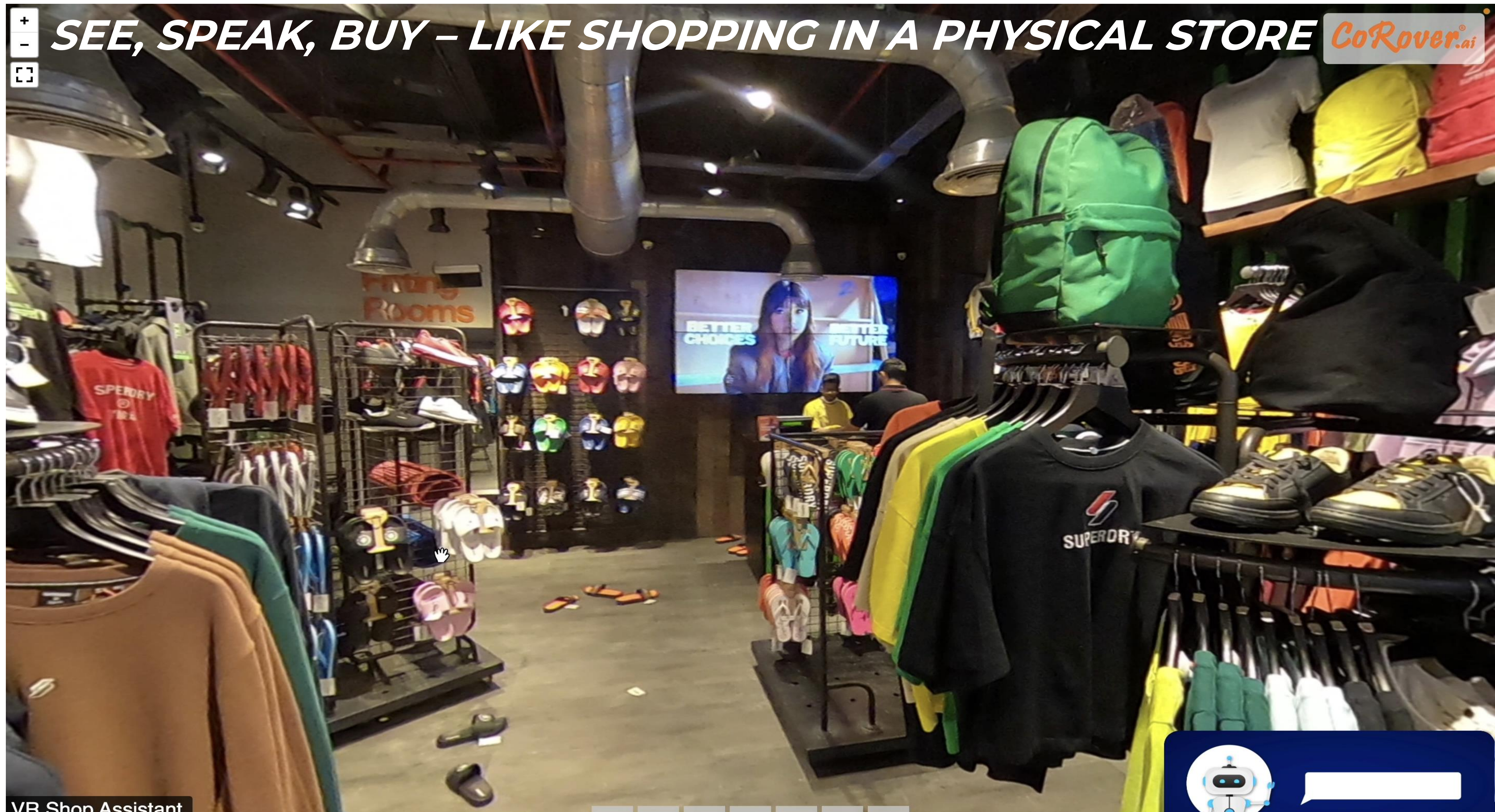


3

Get real time accurate answers

SEE, SPEAK, BUY – LIKE SHOPPING IN A PHYSICAL STORE

CoRover.ai



CONVERSATIONAL (VOICE & VIDEO) COMMERCE

मुझे जैकेट्स
दिखाना

Show me
jackets

यह ब्राउन जैकेट
कितने की है?

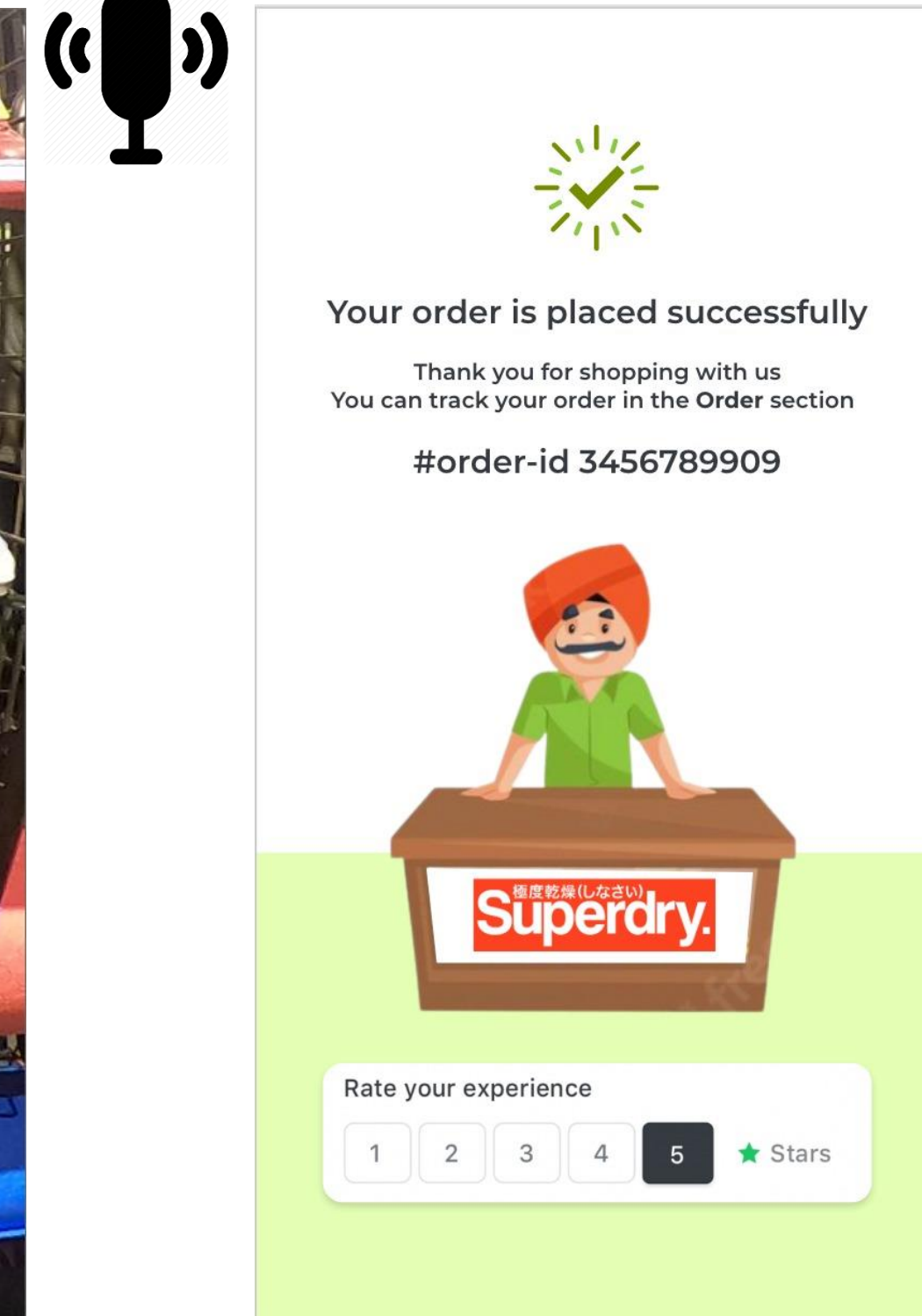
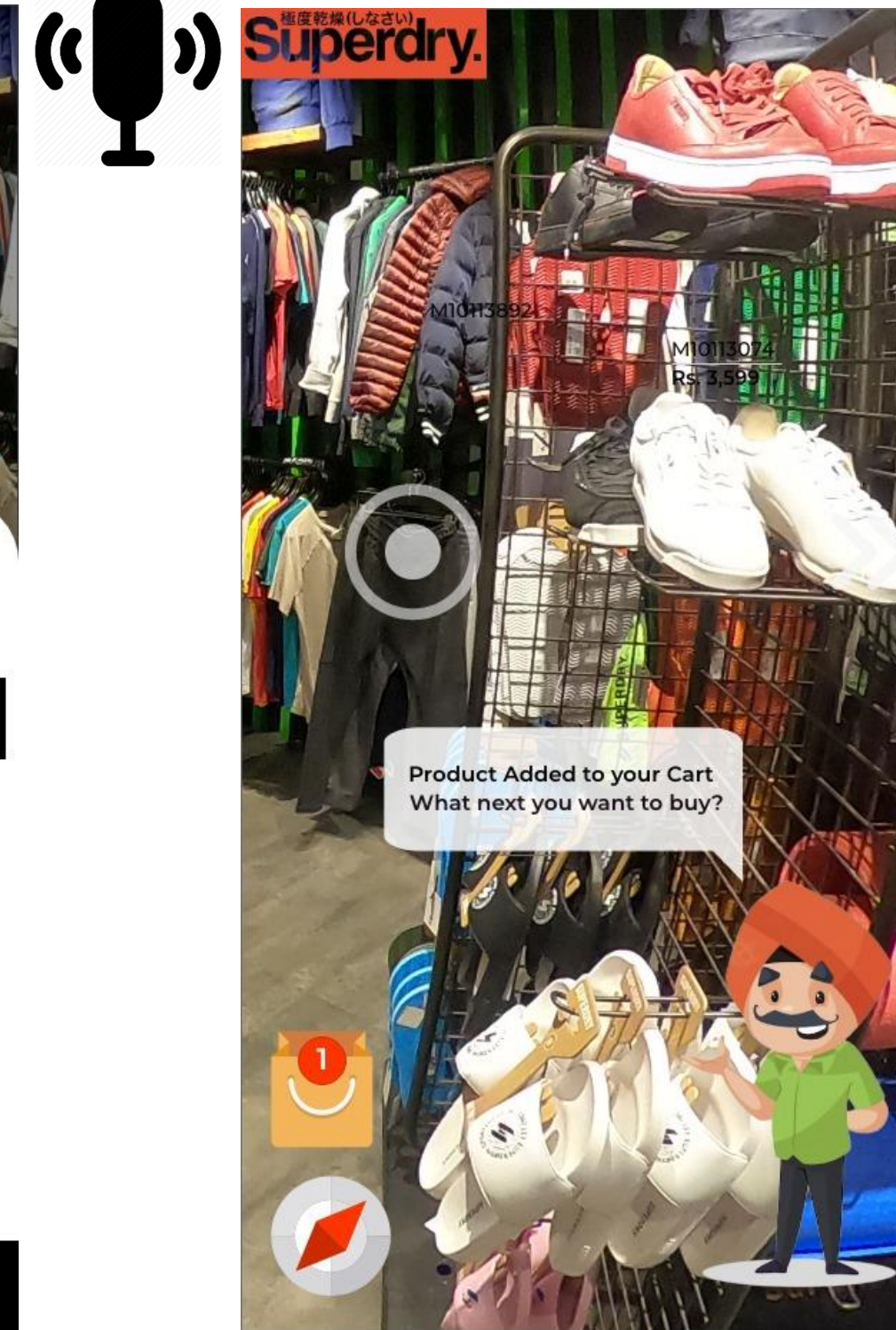
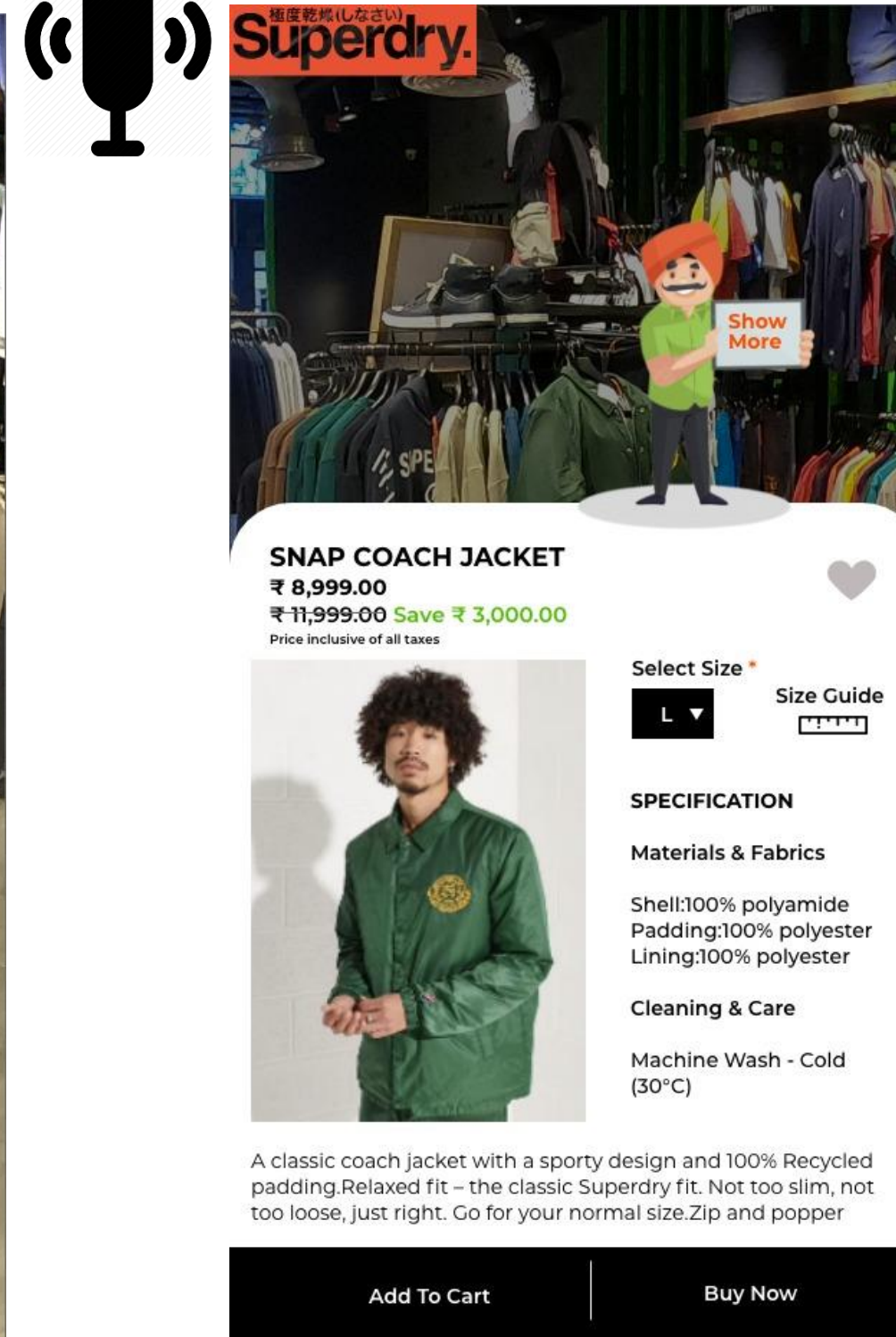
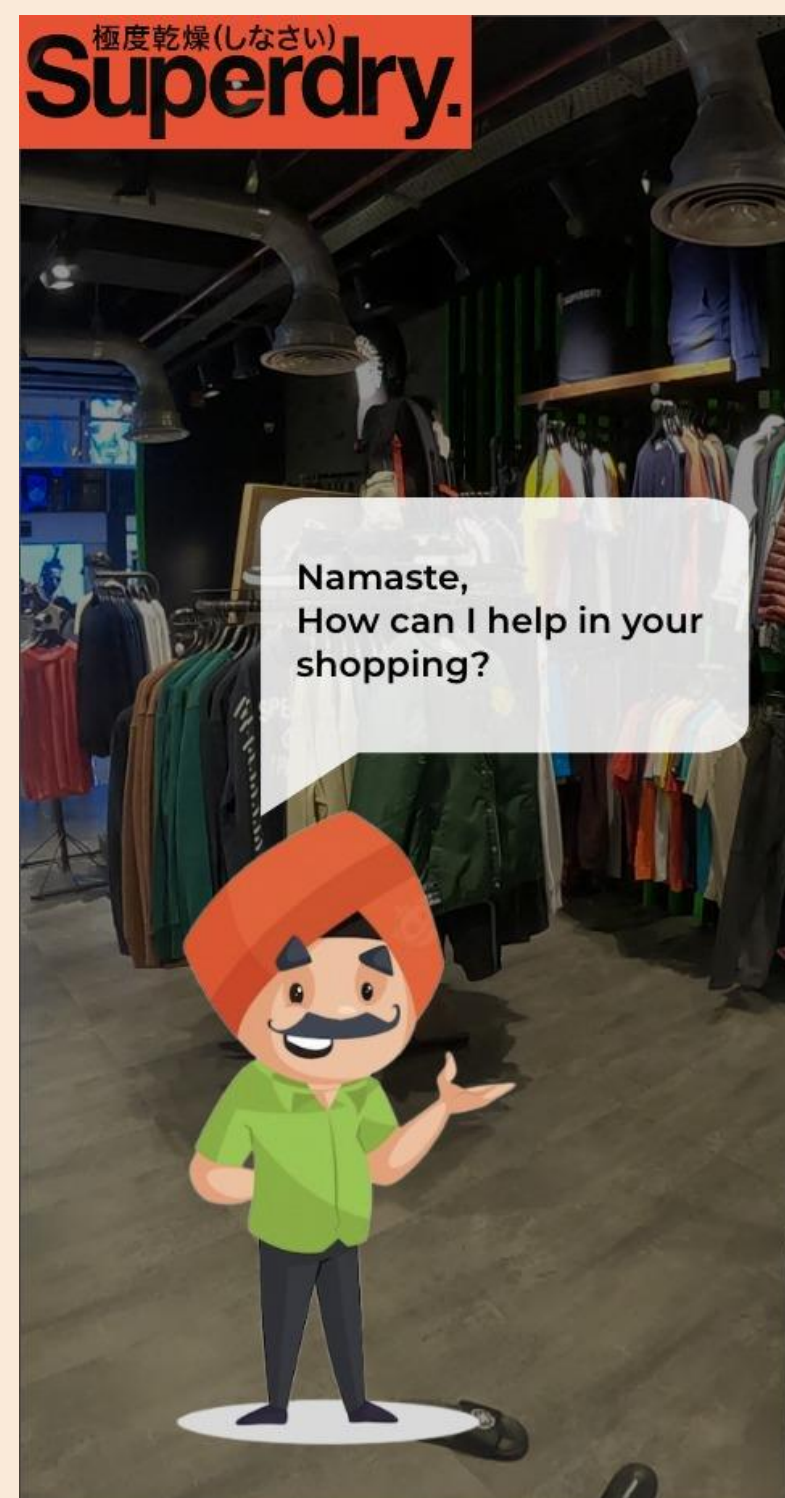
How much is this
brown jacket for?

इस जैकेट को
मेरे समान में
डाल दो

Add to Cart

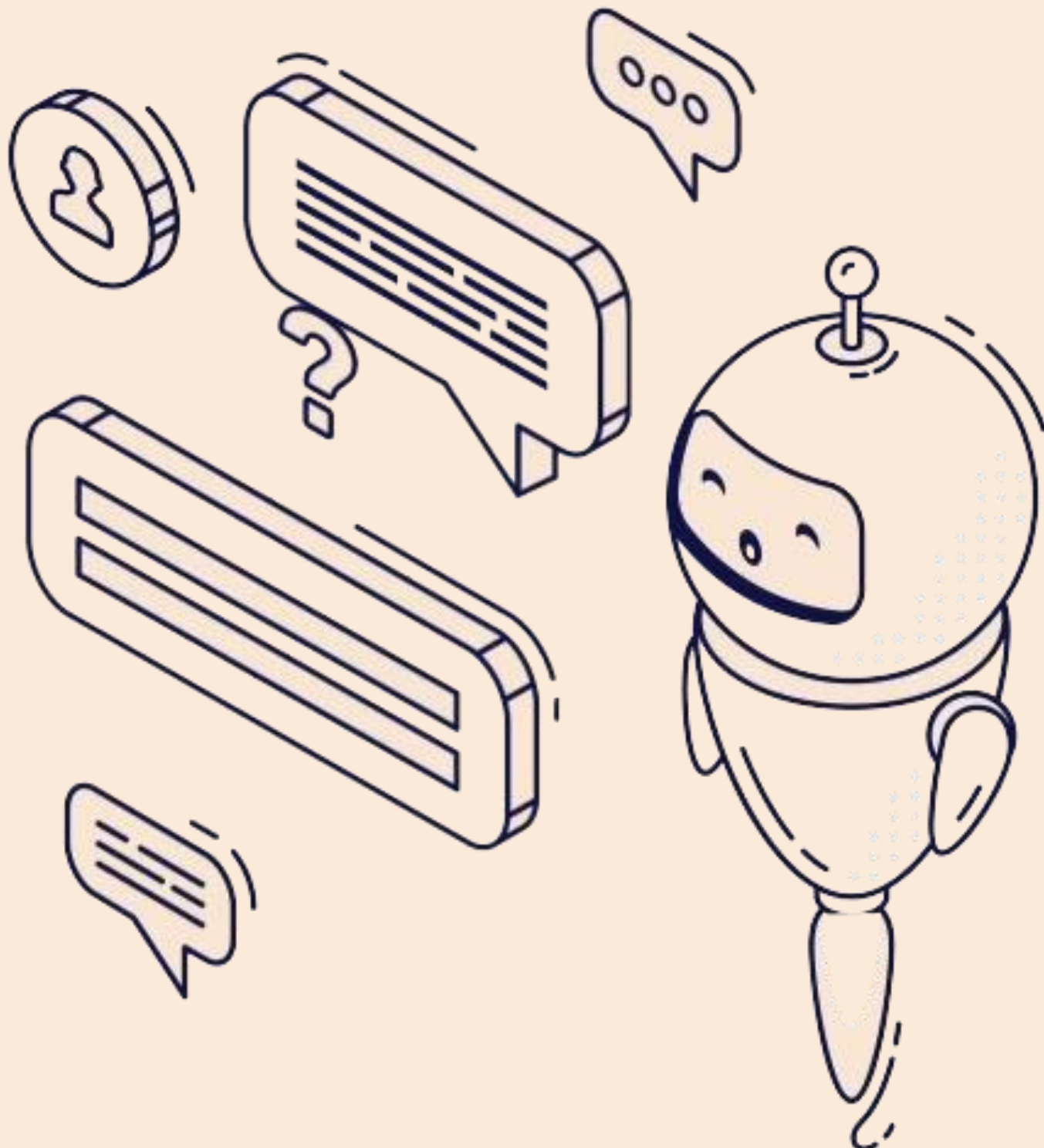
आर्डर कर दो

Place the
order



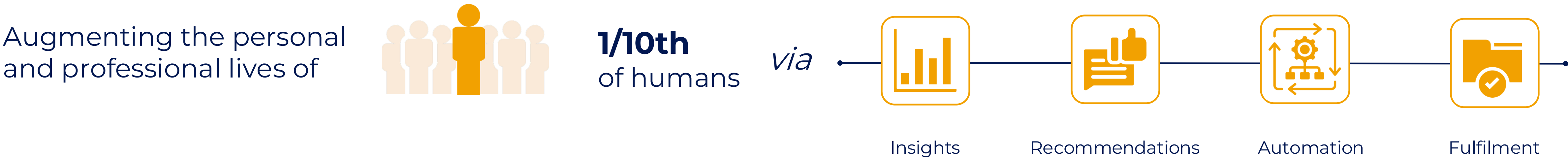
INTEGRATED VIDEO & VOICE COMMERCE WITH AI
VIRTUAL ASSISTANT POWERED BY COROVER.AI

OUR VISION

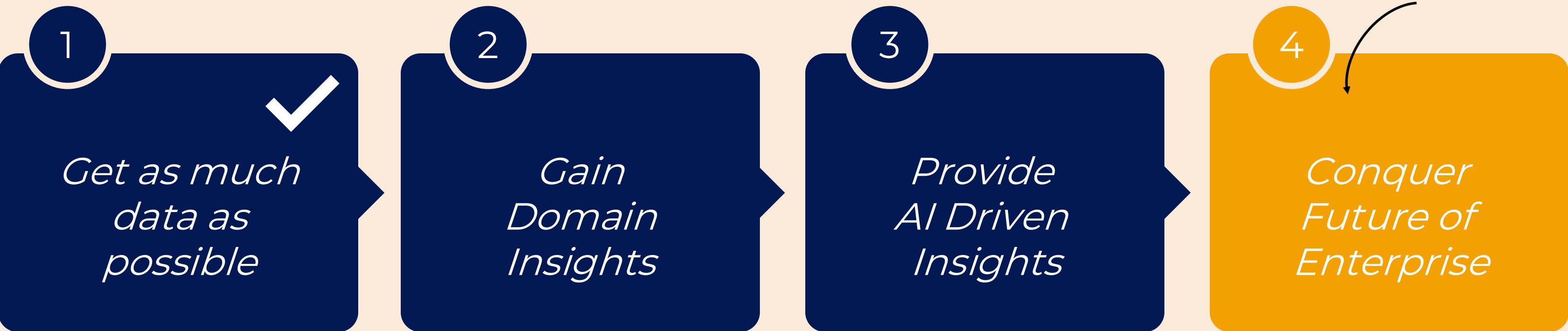


COROVER'S BIG VISION

Become the world's leading conversational AI platform



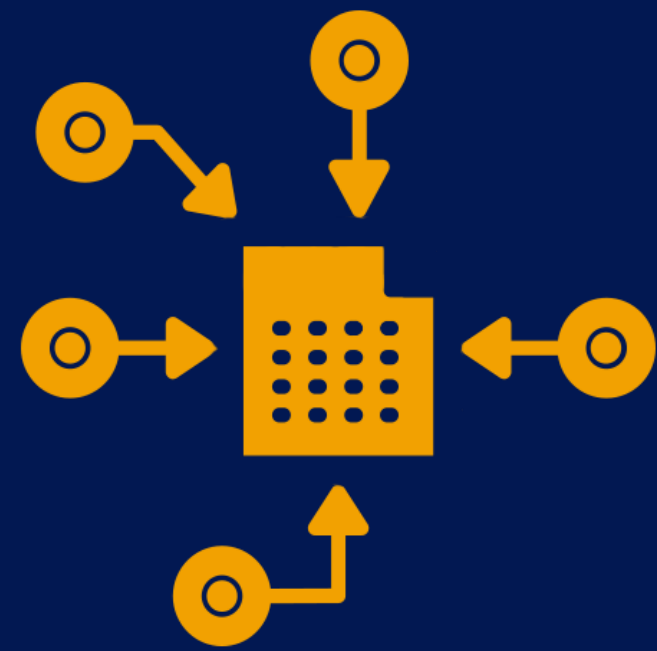
OUR 4-PHASE MASTER PLAN



4-PHASE MASTER PLAN TO LEAD THE FUTURE OF ENTERPRISE AI



Phase 1

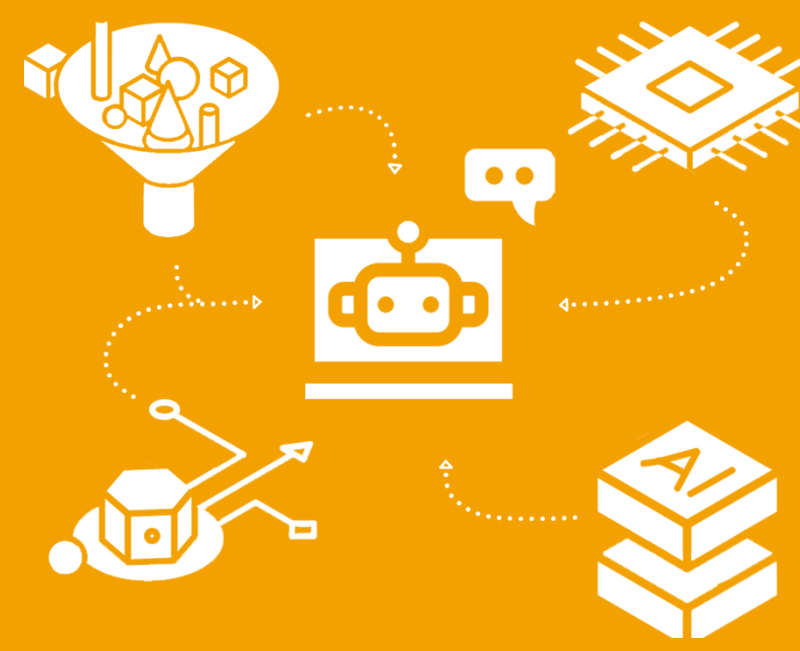


Conversational AI Leadership

Establish leadership in Conversational AI with 100 Million+ users and 1 Billion+ interactions.



Phase 2



Value-Based Pricing & Verticalization

Implement value-based pricing and create focused verticals using our Conversational AI platform & solutions.



Phase 3

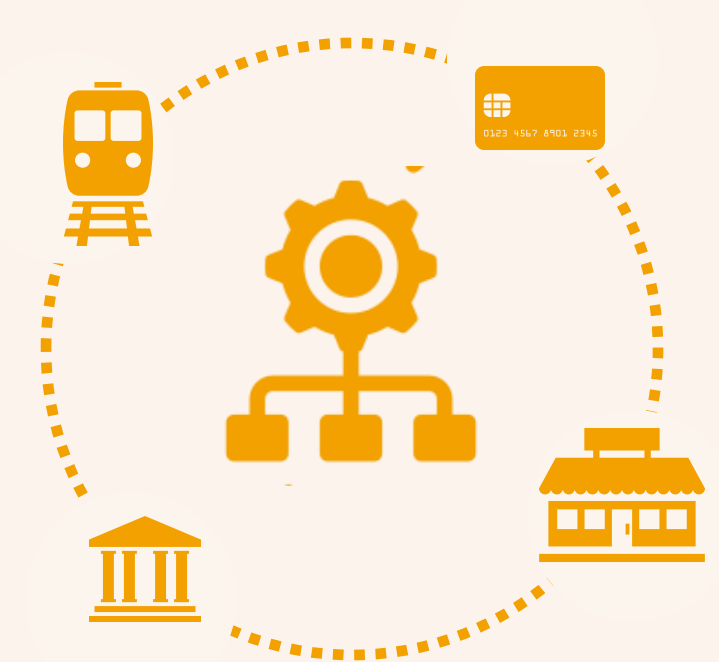


Proactive & Predictive Workflows

Develop Proactive Conversational Agentic AI for predictive workflows, powered by enterprise language models.



Phase 4



End-to-End Enterprise Automation

Deploy Fully Automated and Integrated Enterprise Agentic AI for seamless, end-to-end automation of enterprise tasks.



100+ AGENTIC AI IMPLEMENTATIONS

TRANSFORMING INDUSTRIES

Travel

Government & Public Sector

Automobile

Commerce & Gaming

Education, NGO & Media

Defense & Smart City

Accessible AI & Utility

Insurance

Finance & Securities

Banking

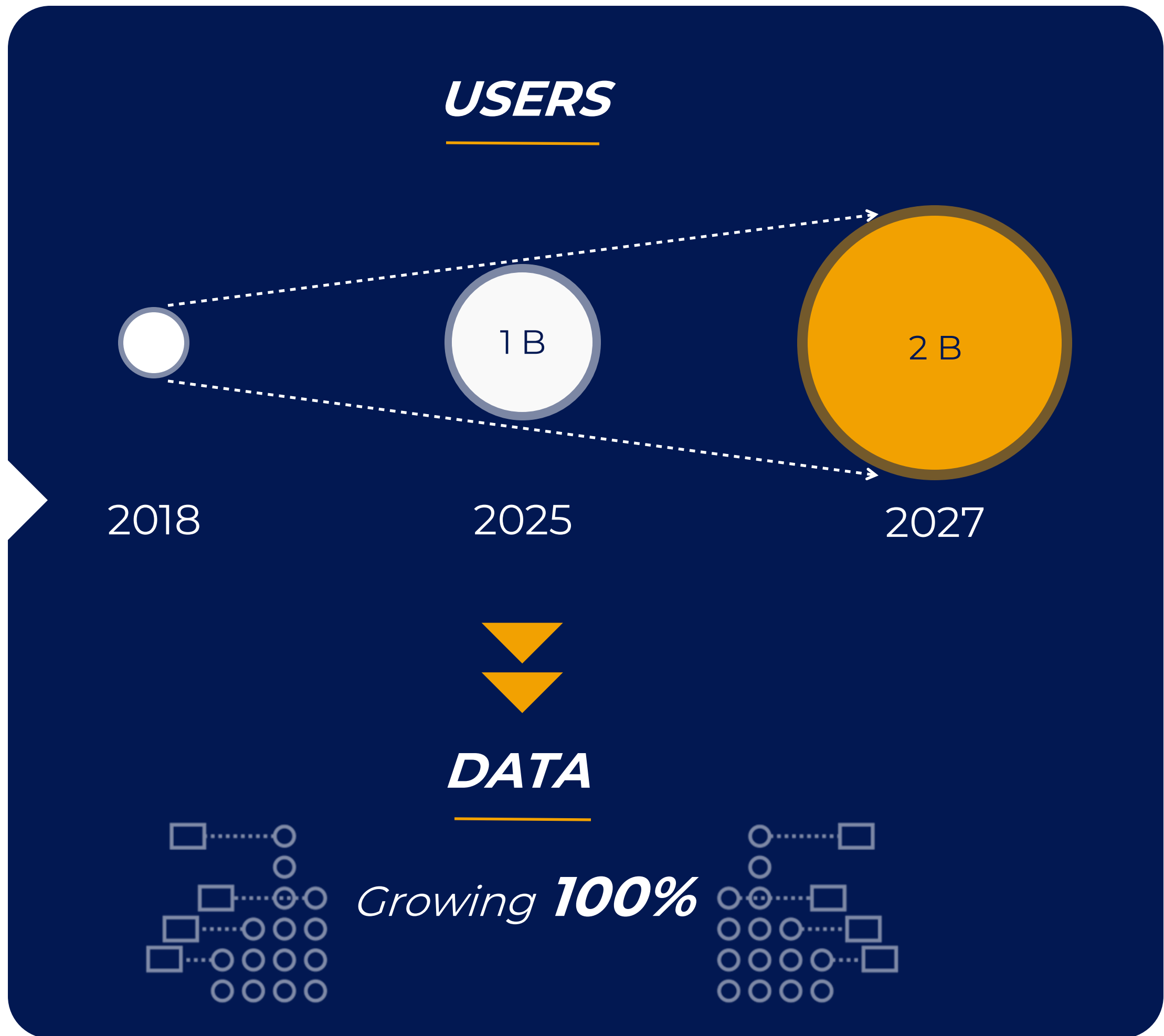
and more.

SOME OF THE LARGEST ORGANIZATIONS WE WORK WITH AS CLIENTS & PARTNERS

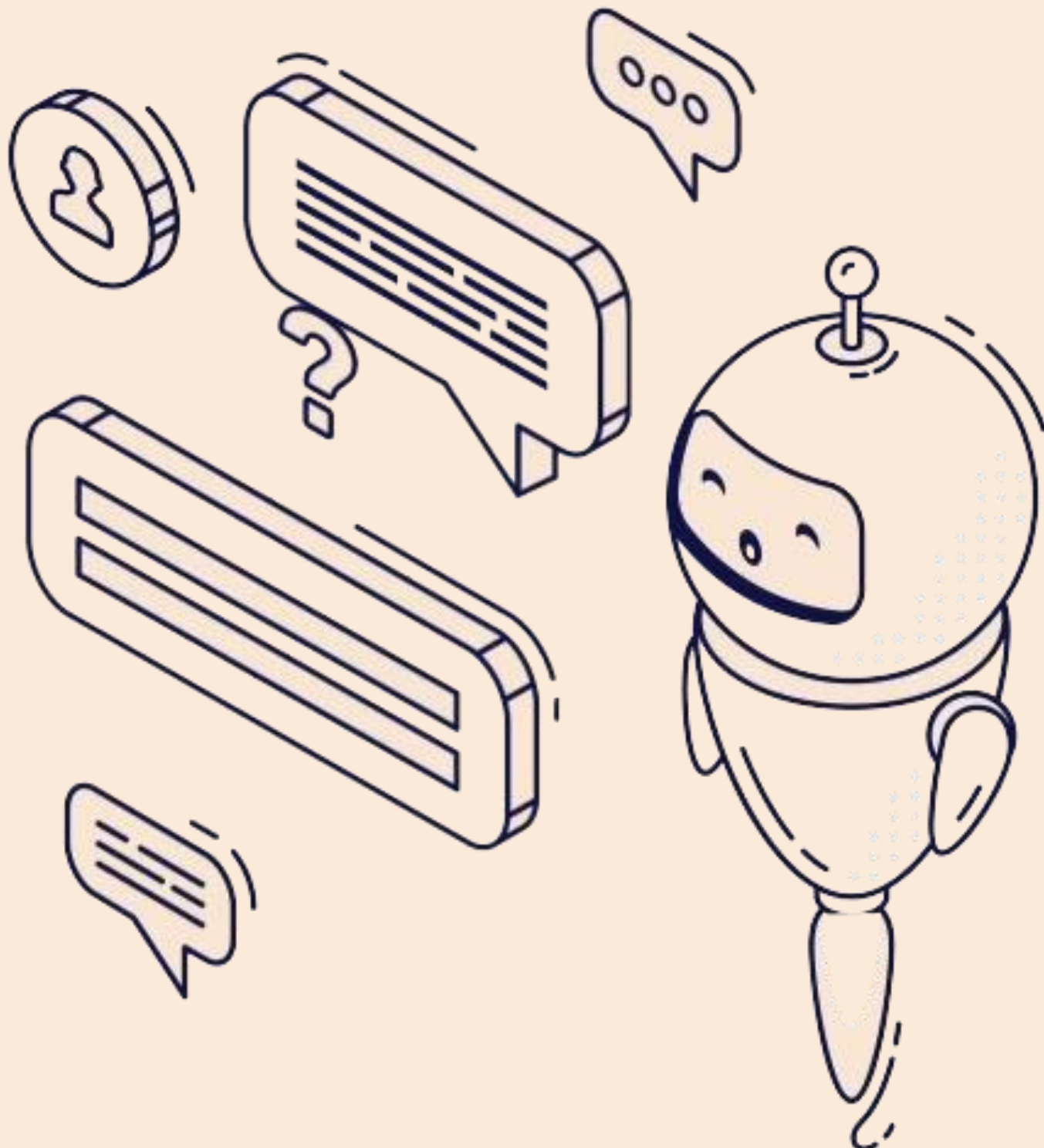
and more.

POWERING THE DATA FLYWHEEL

Data is at the heart of conversational AI, and is used to personalize the conversation

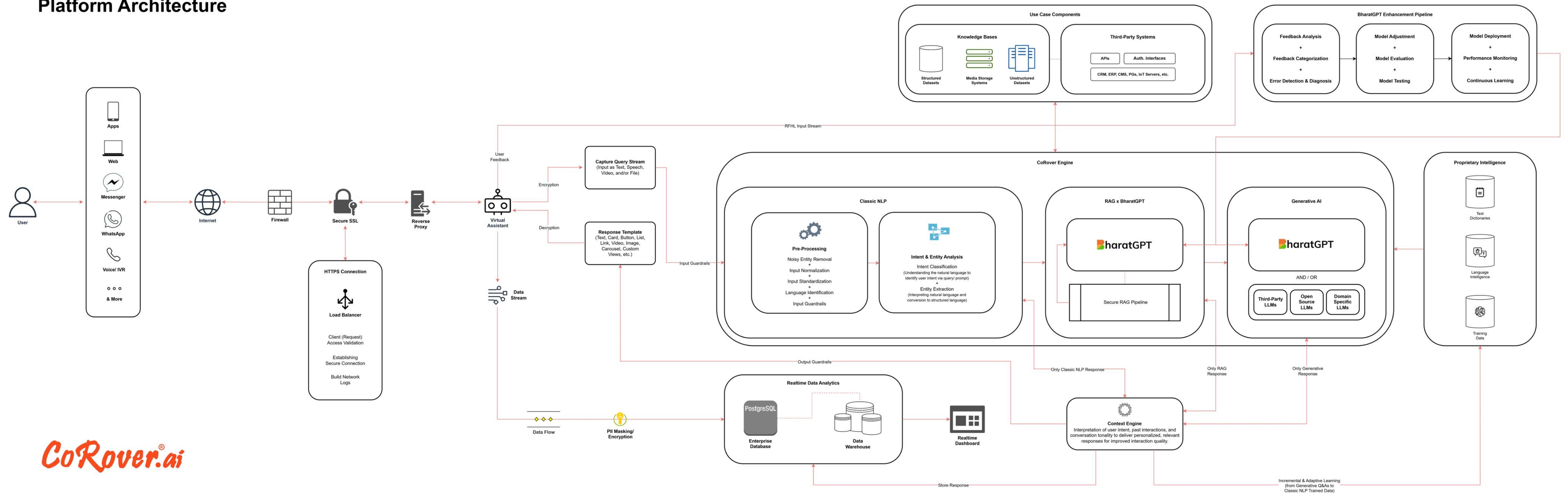


ARCHITECTURE

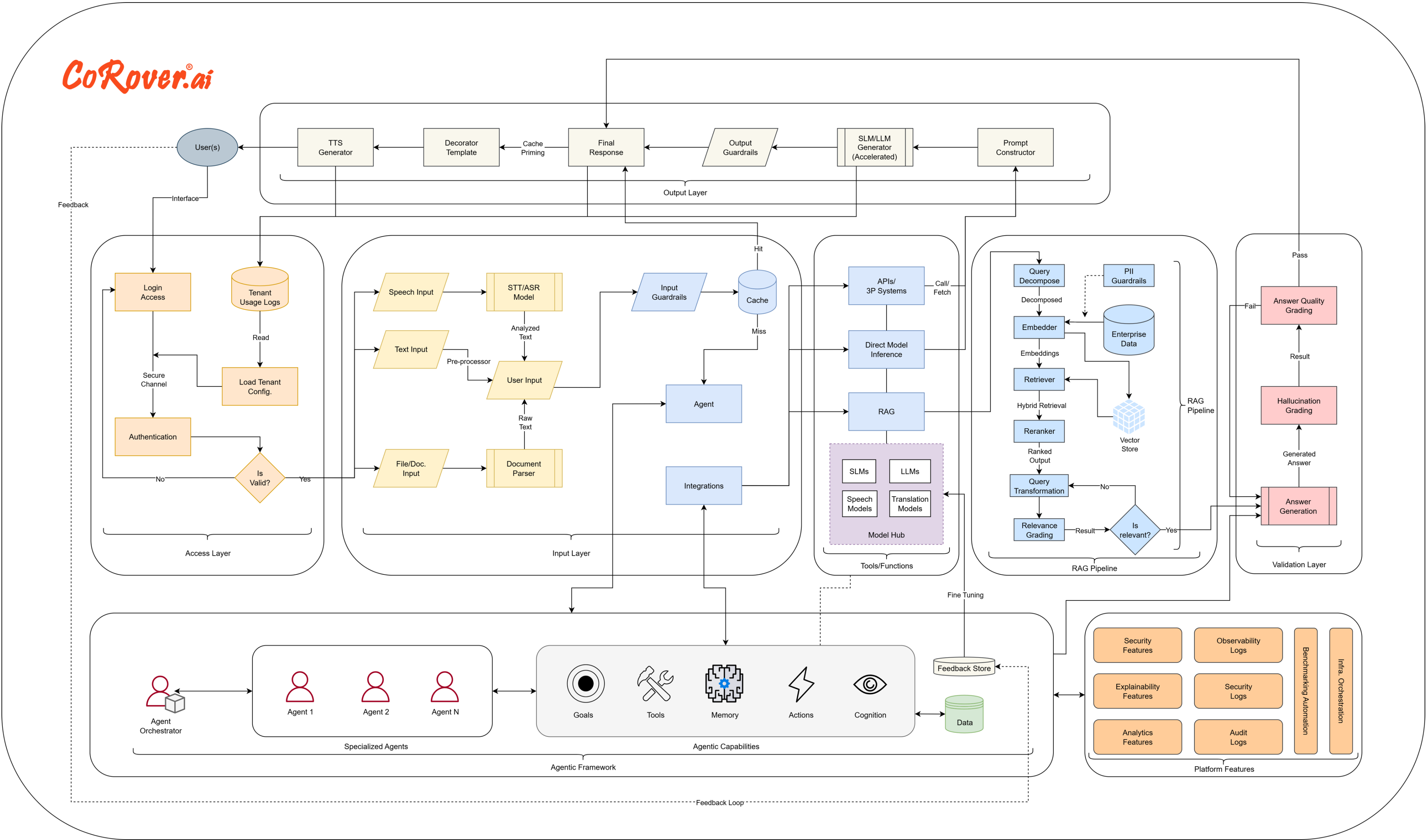


CONVERSATIONAL GEN AI ARCHITECTURE

Platform Architecture



AGENTIC AI ARCHITECTURE



VERSATILE TECH

THAT GIVES MASSIVE REACH



Multi-format



VideoBot®



VoiceBot



ChatBot
(Text, Click, Touch)

Tech Edge



Robust



Secure



Scalable
(800K Concurrent Users)

Omni Channel



Web/Phone app



Telephony AI



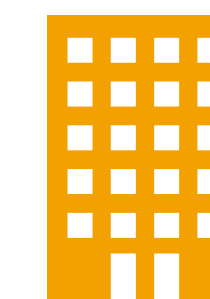
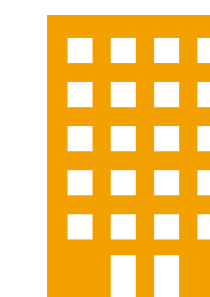
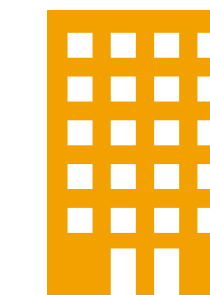
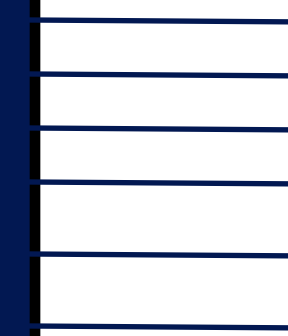
WhatsApp

& more

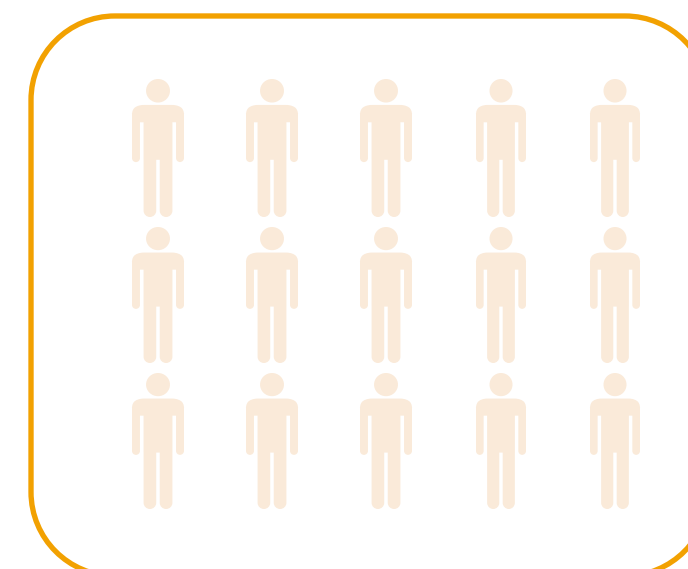
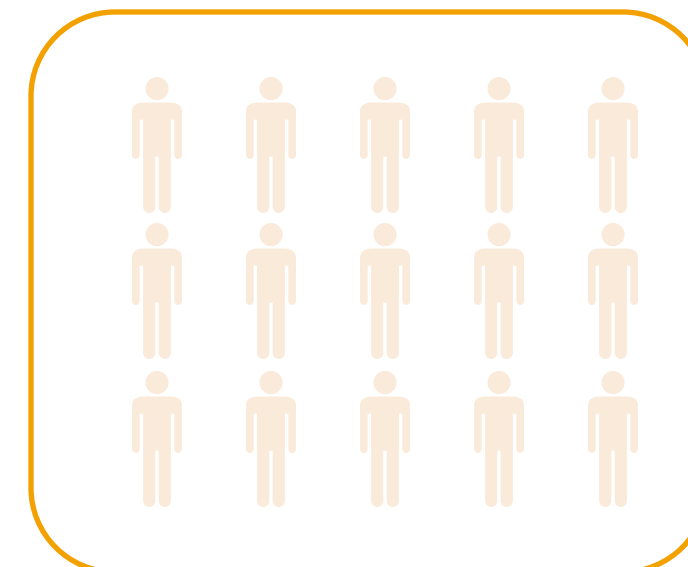
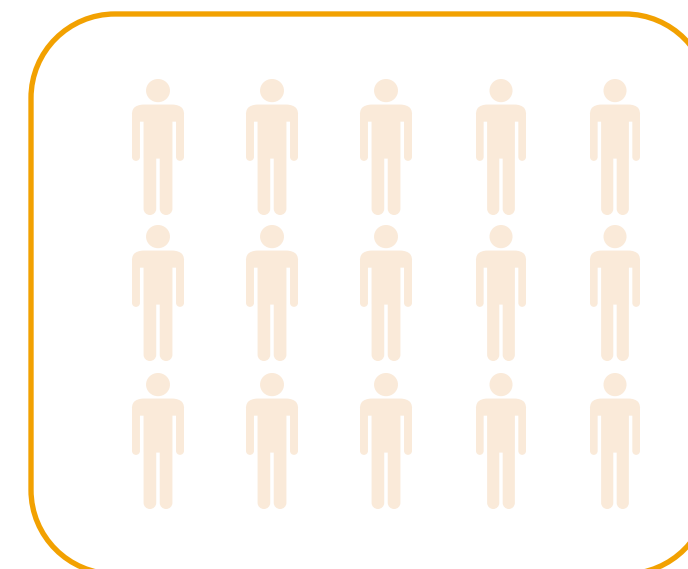
Multi-lingual

100+ Foreign languages

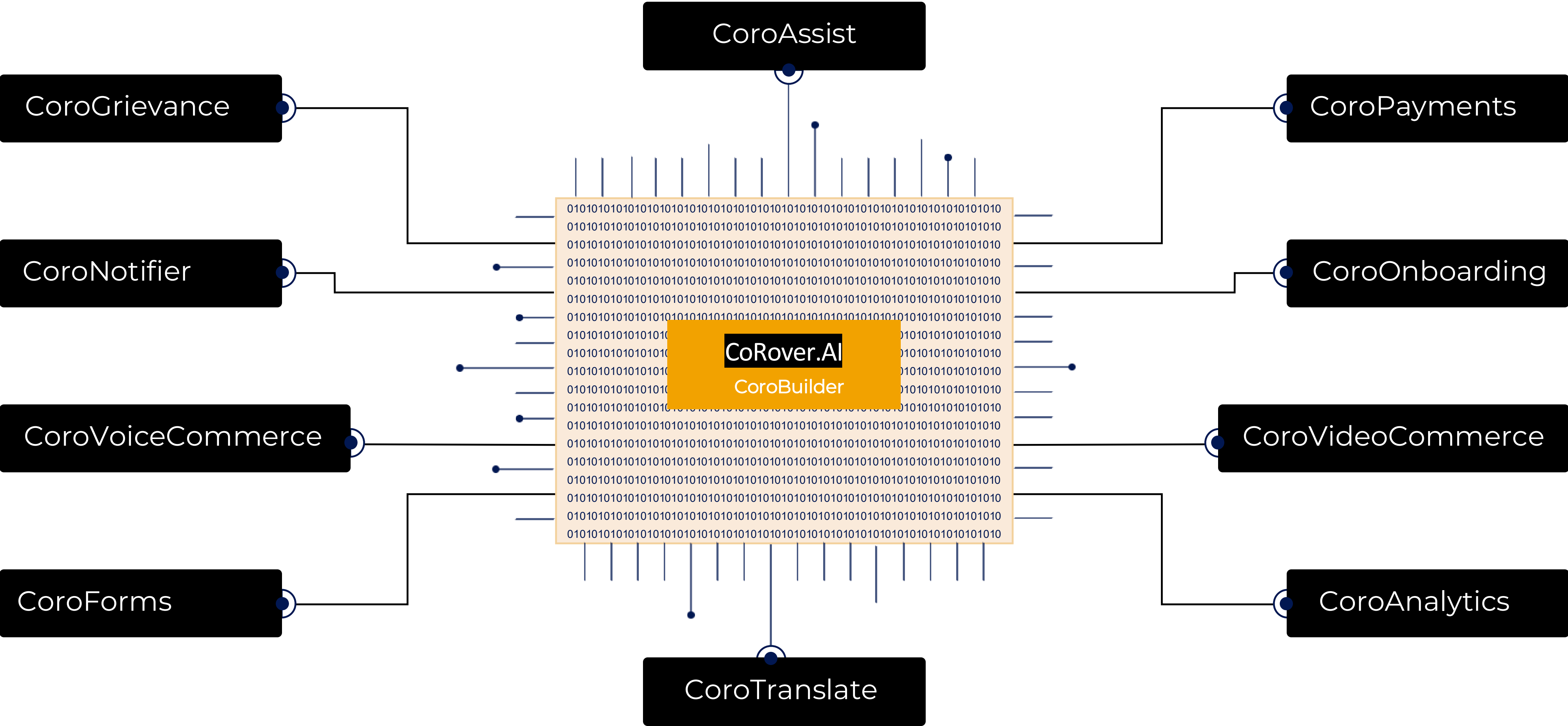
14+ Indian languages



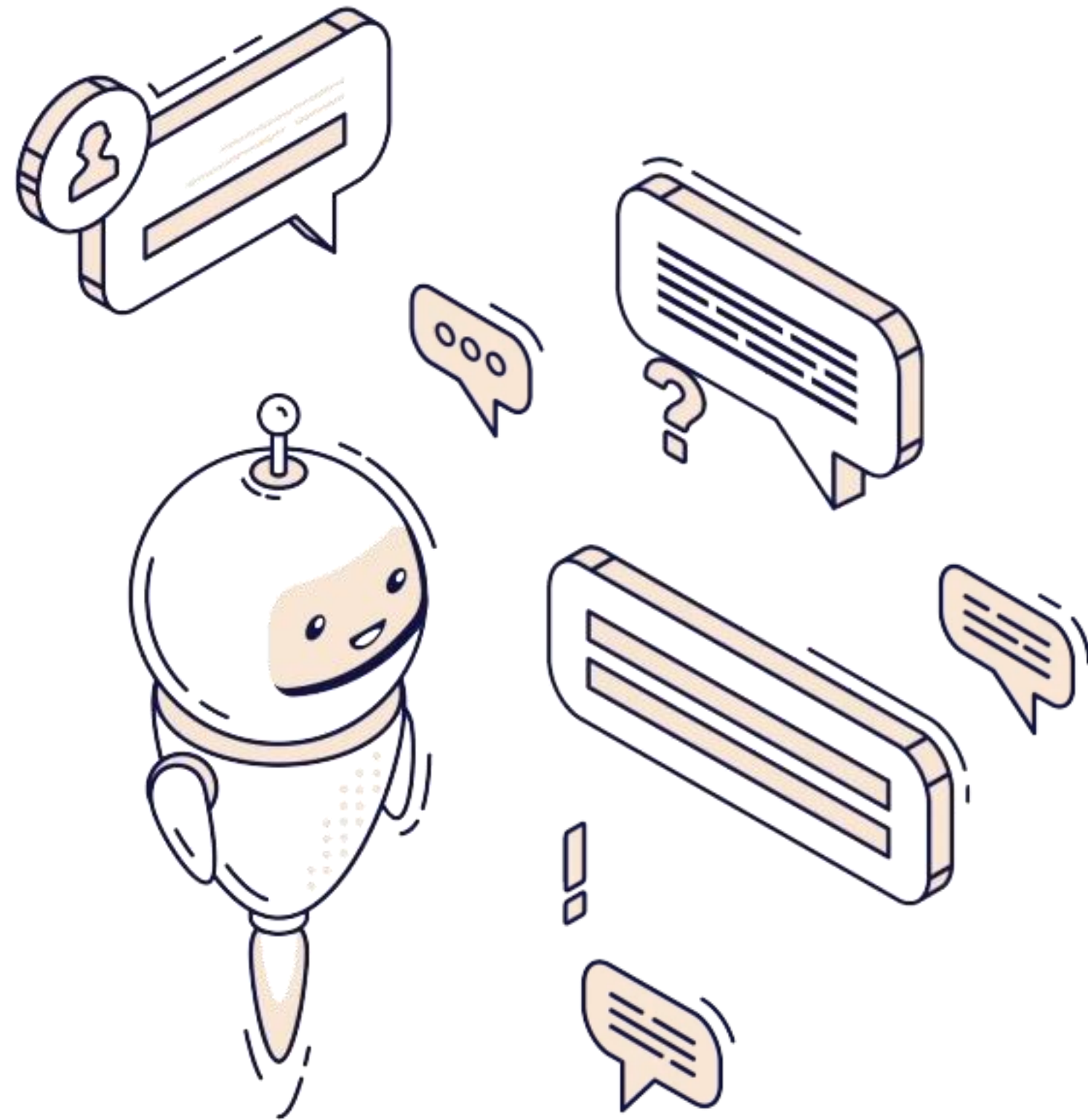
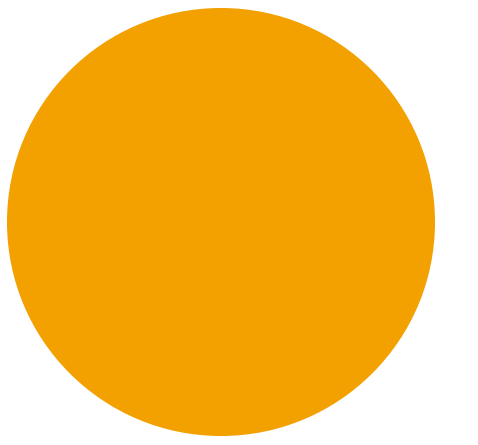
1 Billion+ users



SOME OF OUR CONVERSATIONAL/AGENTIC AI SOLUTIONS



Digital First → Mobile First → AI First → Conversational AI First



***JOIN US IN CONQUERING THE
FUTURE OF ENTERPRISE AI!***

Ankush Sabharwal

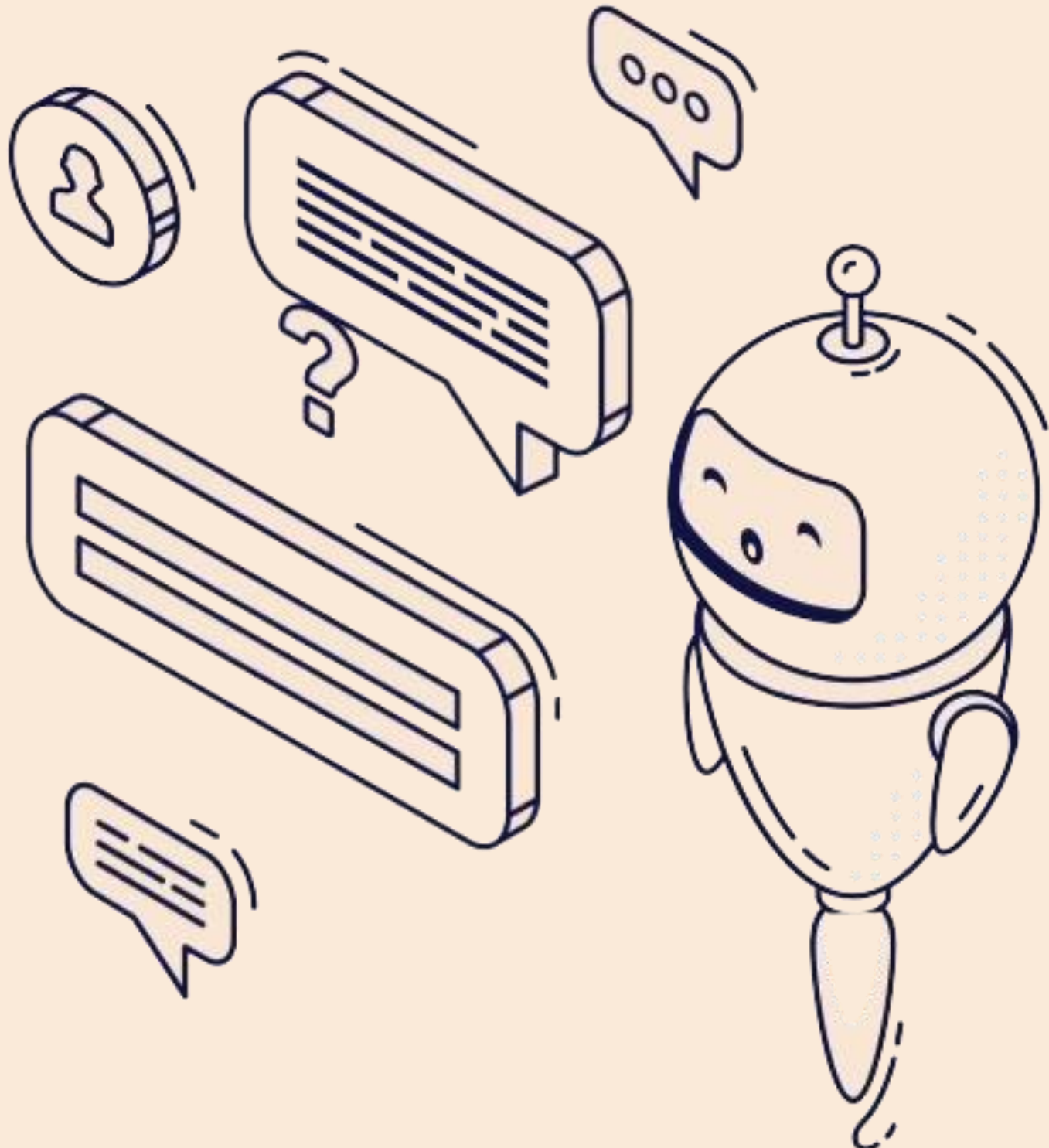
ankush@CoRover.ai

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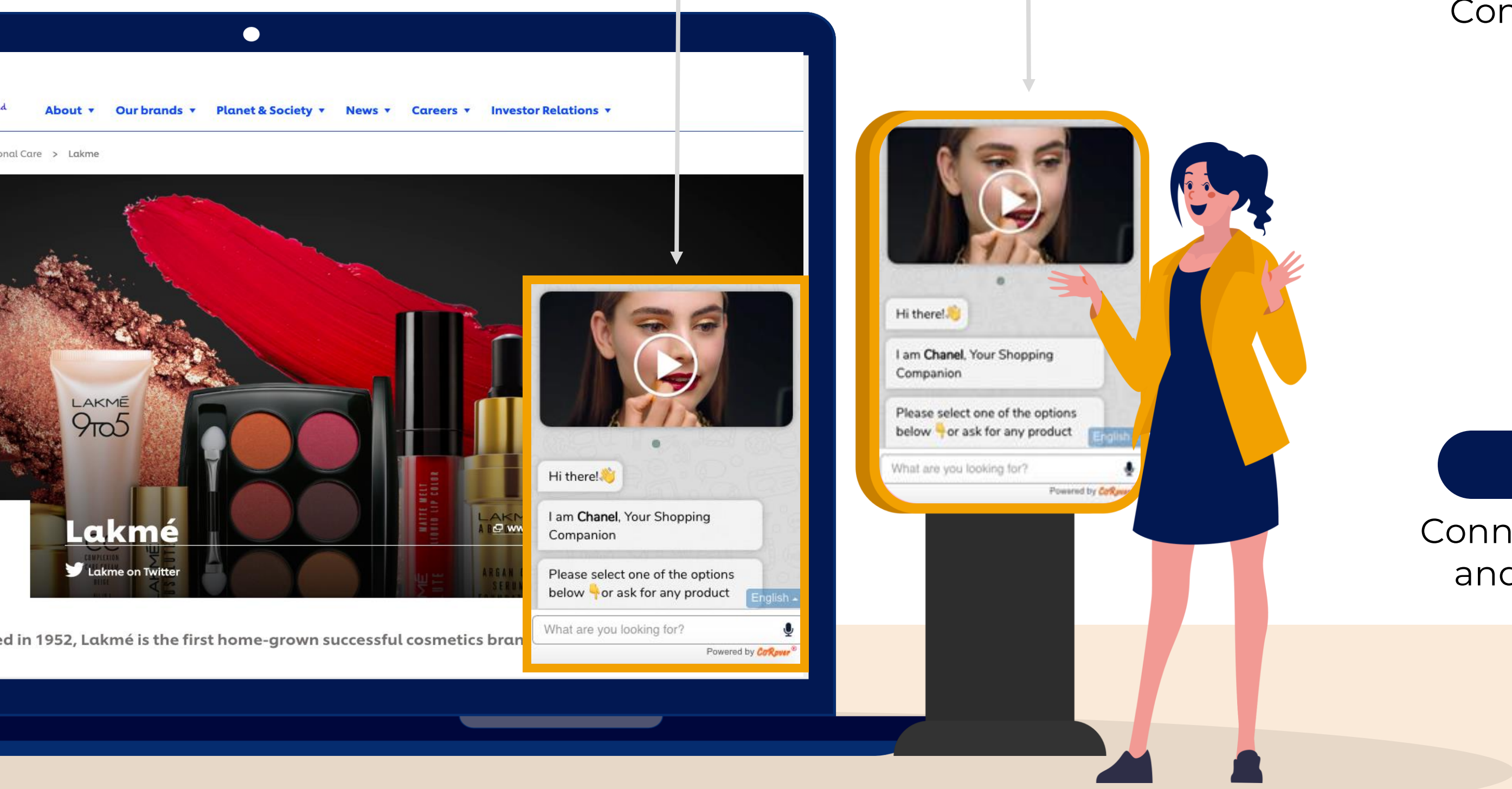
CoRover®

ANNEXURES



AI ASSISTANTS FOR B2C, B2B AND D2C

Easy Product Discovery & Customer Support Automation



Customer Acquisition

Connect with consumers virtually and increase conversion



Personalized Experience

Delight customers with Enhanced User Experience



Customer Retention

Connect with consumers in real time and improve company credibility



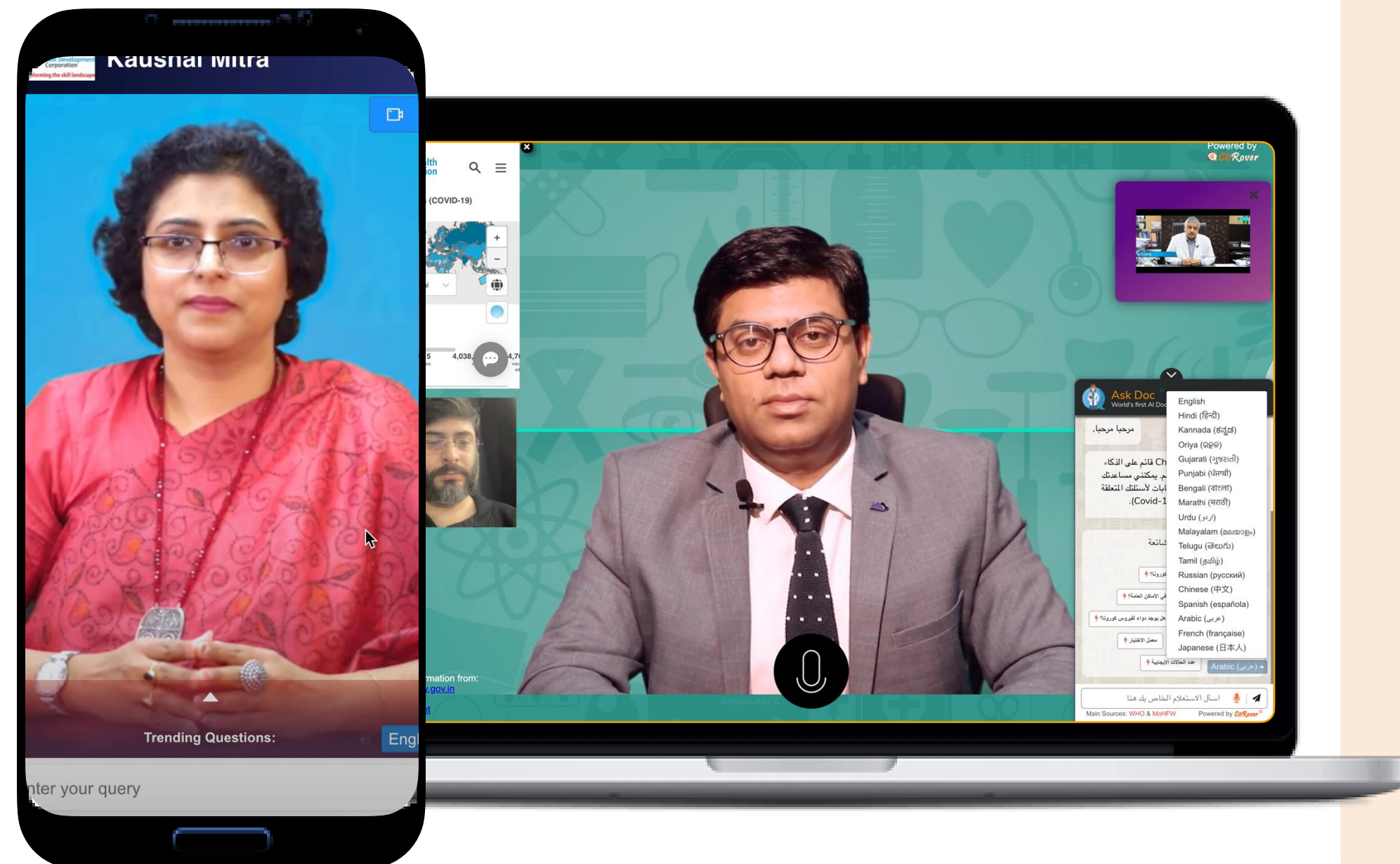
Cross-Sell & Up-Sell

Increase revenue by providing a seamless experience

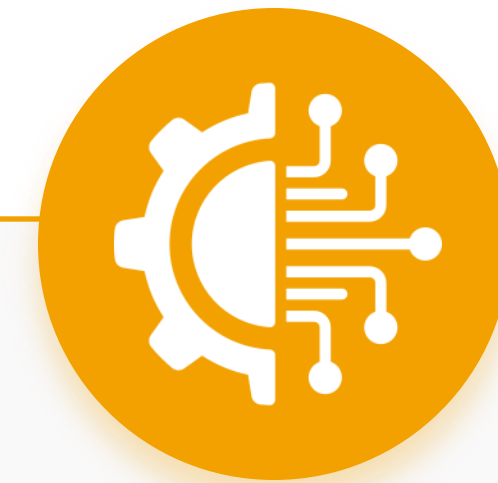
AI AGENTS FOR ORGANIZATIONS



Humanised Virtual Assistant



Improve top-line **via**
lead gen and
engagement



Improve bottom-line
via customer support
automation



Personalised customer
experience **via human**
centric virtual
assistant






Operational
efficiency **via 24X7**
virtual assistant

REDEFINING TRAIN BOOKING WITH



Customer Queries



PNR
2722281059
SL - Sleeper class

24 MAR 2022

From
NZM
H Nizamuddin

→

To
MMCT
Mumbai Central


Goldn temple MI
12904

Depart
07:20 AM

Arrive
05:20 AM

Passenger (1 Adult 0 child)

1. SHRUTHI | 25 | Female | S8/21/MB



Powered by *CoRover.ai*

Vernacular Support

कृपया निम्न विकल्पों में से धनवापसी का प्रकार चुनें और अपना पीएनआर नंबर दर्ज करें।

Delhi - DLI

↑↓

To

Ksr Bengaluru - SBC

Journey Date

22 Oct, 2024

Journey Quota

General - GN

Book Ticket

I want to book a ticket from Delhi to Bangalore on November

Voice Support



Results

3M Monthly Transaction Value

700K Concurrent Users

70% Increase in CSAT (due to 0 wait time)

70% Reduction in queries over other channels

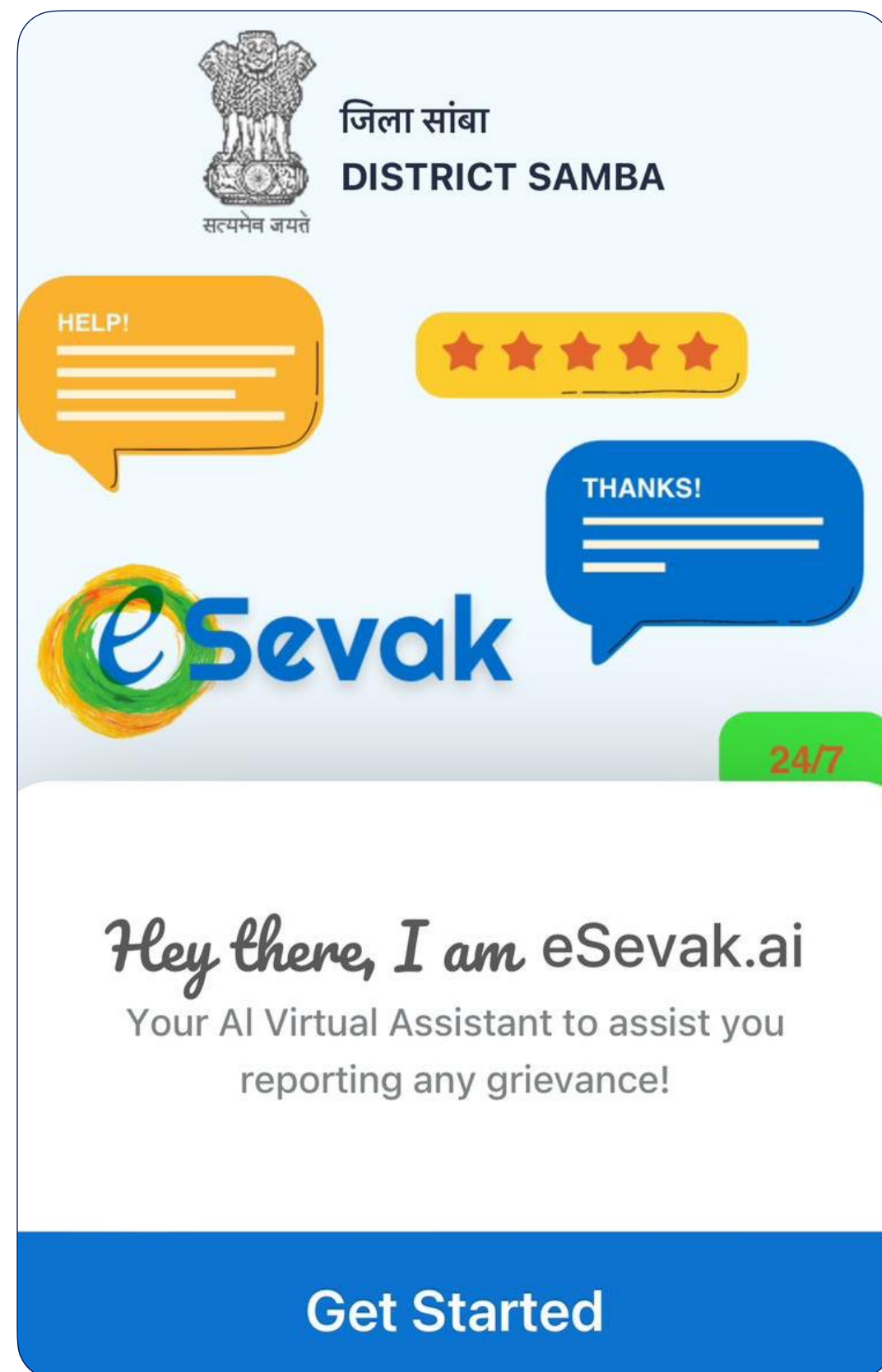
90% Positive Feedback Of IRCTC's customers

90% Accuracy



Asia's Leadership Award
For Innovation using Technology, 2019

EMPOWERING CITIZENS: DIRECT ACCESS TO DEPARTMENTS



A cutting-edge solution engineered to empower citizens with direct access to department heads through the convenience of WhatsApp and a user-friendly web-based conversational interface of a virtual assistant.

Key Capabilities

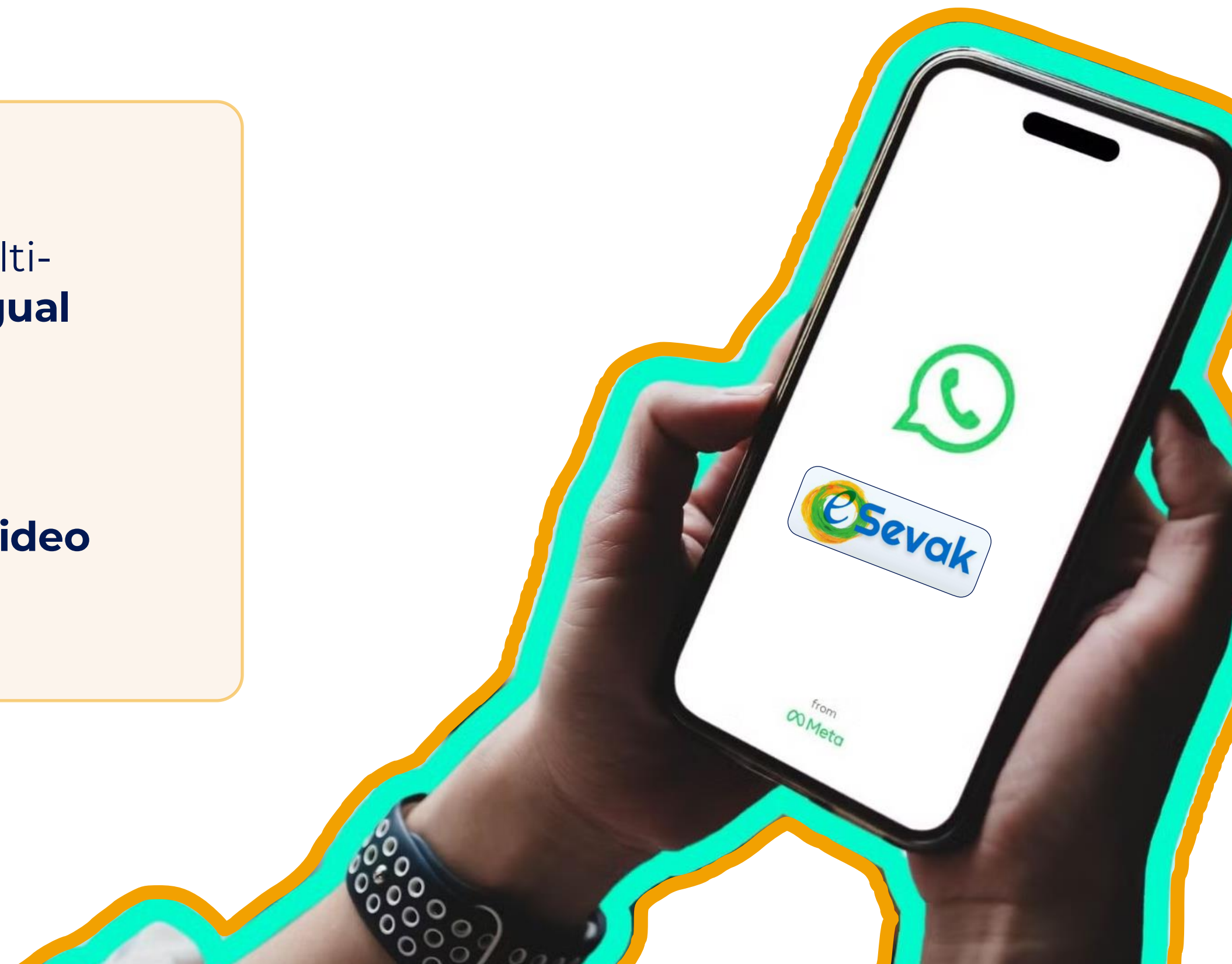
24x7
Availability

Multi-Channel

Multi-Lingual

Conversational Interface

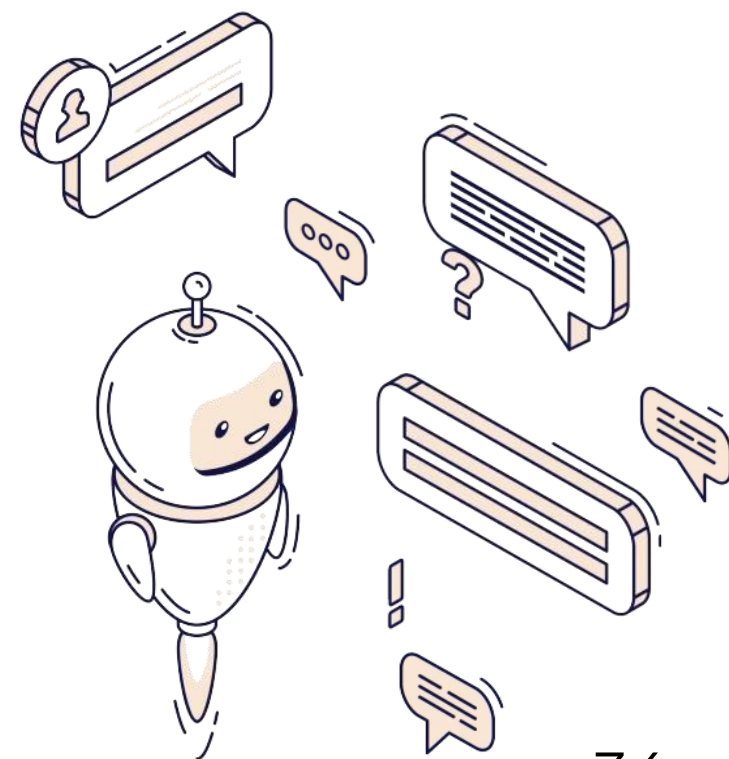
Text, Speech & Video Enabled



ACHIEVEMENTS



- National Startup Award 2022 Winner by Government of India
- Raised funding from **HDFC Bank, Canbank VC, IIM Calcutta, IIIT Delhi, VCats and**
- Selected in **TOP 10 AI Companies**
- CoRover's [AskDoc.ai](#) is a **winner** in Combat Covid-19 Challenge
- **Winner of National Award** (AatmaNirbharBharat App innovation challenge) launched by Prime Minister of India
- **Asia Leadership Award:** The best Chatbot as a Service (CaaS) Platform
- Awarded as **Company of the year**
- Awarded as **Innovator of the year**
- **ISO 27001 | ISO 9001**
- **ISO 27001 | ISO 9001**



TESTIMONIALS

We are thrilled to partner with CoRover to bring BharatGPT for the public sector in India. Technology truly has the potential to transform lives and our language and generative AI capabilities built into the platform will make access easy and democratise the use of the platform.

***Bikram Bedi**
MD, Google Cloud India*

BharatGPT will be transformational for Conversational AI in India. Its potential applications in the government sector are numerous. BharatGPT will not only make India proud but will also position us as an AI-first country

***Ajai Chaowdhry**
Co-founder of HCL*

Chatbot, named Ask Disha, has **great accuracy of 90% along with the approx. 85% positive feedback** from IRCTC users and has improved customer and employee engagement.

***Sandip Trivedi**
GGM, IRCTC*

& more

CoRover Decks & Demos

[Demo Videos](#)

[Growth Deck](#)

[Product Deck](#)

Media & Coverage

[CoRover Newsroom](#)

Clients & Partners

<https://corover.ai/clients-partners/>

Testimonials

<https://corover.ai/testimonials/>

Achievements

<https://corover.ai/achievements/>

Trademarks & Patents

[Trademarks & Patents](#)

Case Study

[Google](#)

[NVIDIA](#)

[Crayon](#)

Featured Across

[CoRover x NVIDIA Scaling BharatGPT AI LLM for Globallimpact](#)

[Gartner Report & Research](#)

[AIM – Best Place to Work](#)

[BharatGPT's Transformative Impact](#)

[Framework Fine Tuning BharatGPT Transformer](#)

[International Journal](#)

[CoRover on Hugging Face](#)

[International Journal For Multidisciplinary Research](#)

Our Investors

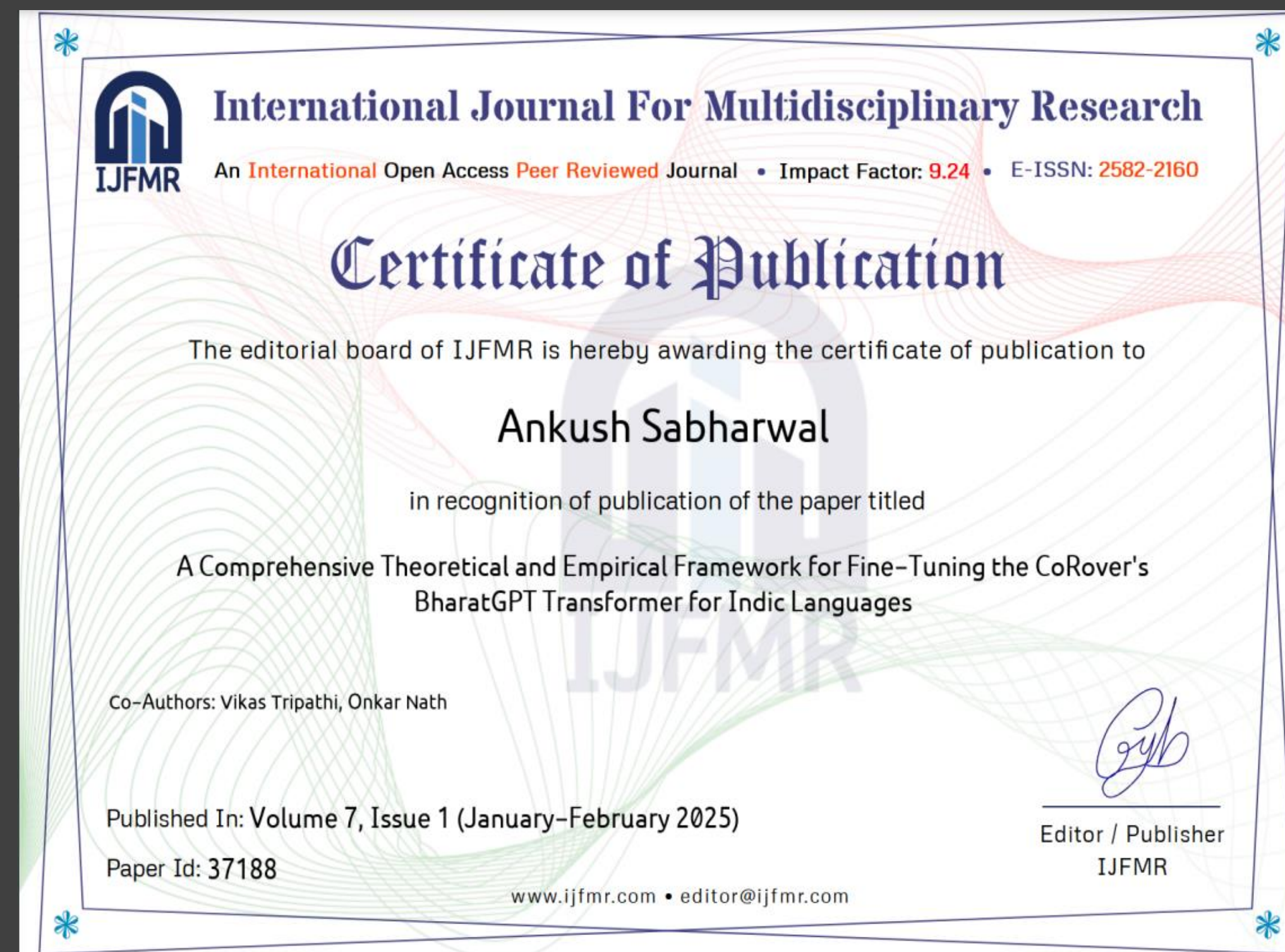
- HDFC Bank
- IIM – Calcutta
- IIIT – Delhi
- CanBank VC
- Lead Angels
- Cognify
- Venture Catalysts

CoRover's Research Paper

<https://www.ijfmr.com/research-paper.php?id=37188/>

Gartner Research Paper

<https://www.dropbox.com/scl/fi/sreozaprc1k7w1dvswdfz/Techscape-for-Generative-AI-Startups-Operating-in-India.pdf?dl=0BahratGPT&e=1&rlkey=uc3j4415ng61db5fjs7ew3zo5&st=smph6cyd>



Gartner

Several conversational AI (CAI) solution providers are embracing multilingual model approaches to secure an early advantage. This is evident as BharatGPT has already been adopted by a few prominent industry players, including Life Insurance Corp. (LIC), National Payments Corp. of India (NPCI), Hindustan Unilever Ltd. (HUL), Oracle, Digital India, Mahindra & Mahindra, IRCTC, VRL, Kerala State Road Transport Corp. (KSRTC), and redBus for its virtual assistant platform solution. Additionally, the integration of voice modality into this multilingual landscape further enhances the capabilities of GenAI models to make it multimodal. For instance, voice-activated assistants and AI-driven customer service bots can interact with users in their native languages, providing real-time, contextually relevant responses. This not only improves user engagement but also makes technology accessible to nonliterate or semiliterate populations, bridging the digital divide.

Indian Startups Aim to Be GenAI Advisers, not Just Tech Providers

**>1.3 Billion Global Users
(20 Billion+ Interactions)**

Trusted by a massive global user base, the platform has demonstrated unmatched scalability and adaptability across diverse geographies and use cases.

~1 Million Concurrent Users

CoRover's AI platform seamlessly powers human-like conversations for ~1 million concurrent users.

**>75% Increase in CSAT
(0 Wait Time)**

Instant responses and 24/7 availability have significantly boosted customer satisfaction and have helped organisations improve overall revenue and reduce cost.

**>89% Positive Customer
Feedback**

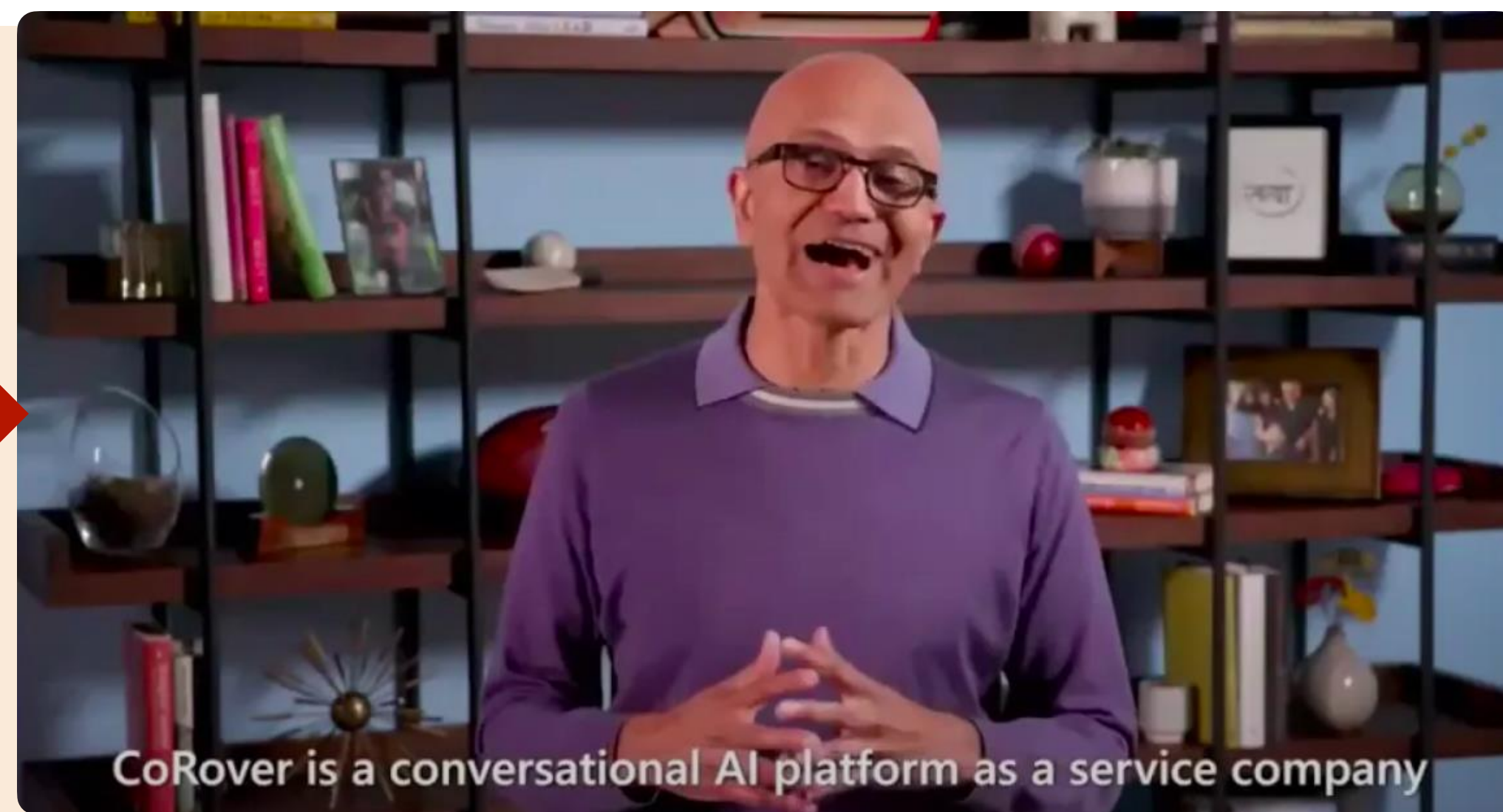
High user satisfaction showcases the conversational AI's ability to understand, respond, and resolve queries naturally.

>99% Accuracy in Responses

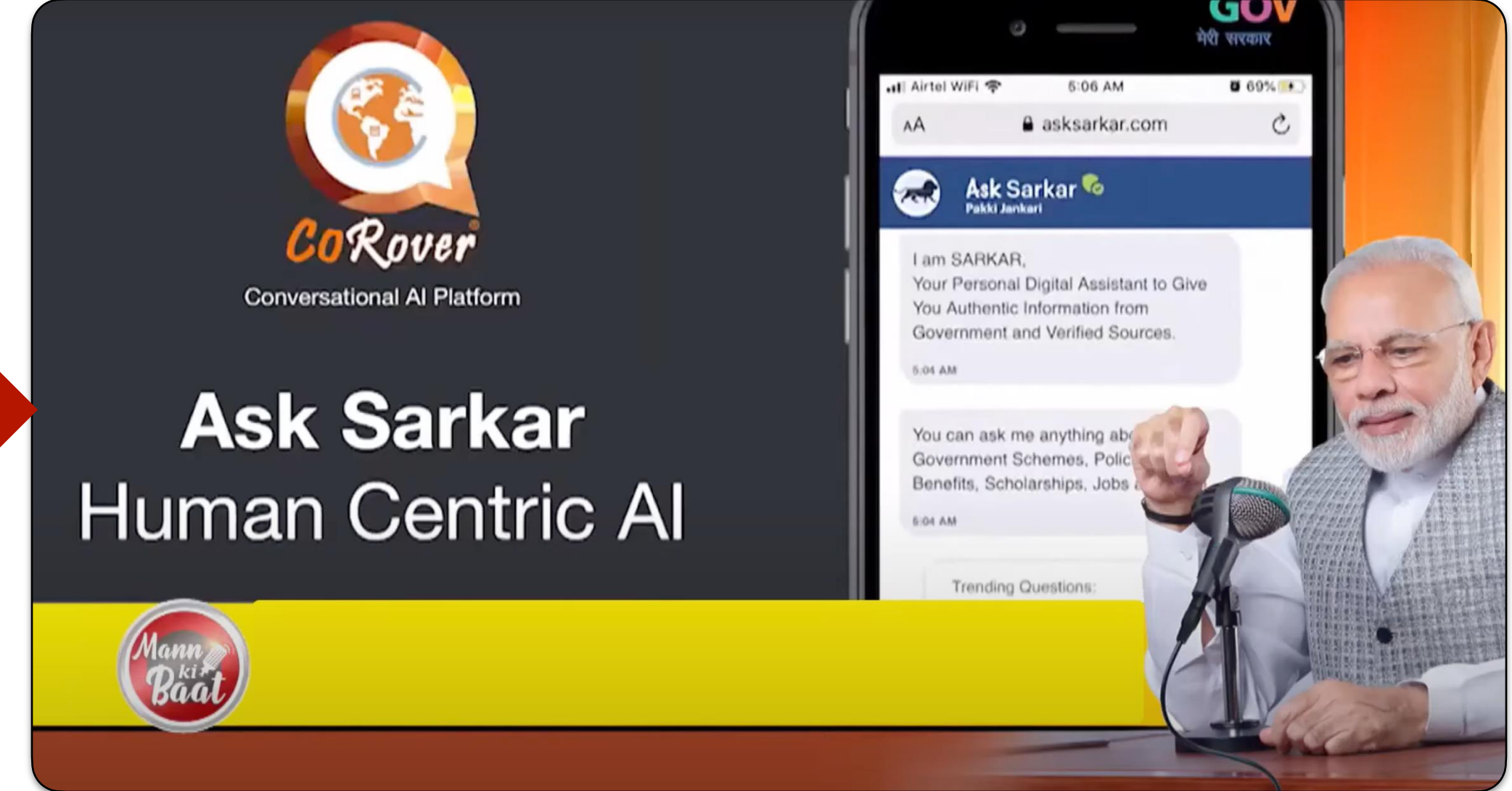
Contextual and multilingual capabilities deliver precise answers, minimizing miscommunication and follow-ups.

**Trusted by 30,000+
Enterprises / Developers**

CoRover is relied on by 30,000+ enterprises, researchers, and developers to deliver secure, scalable conversational AI solutions



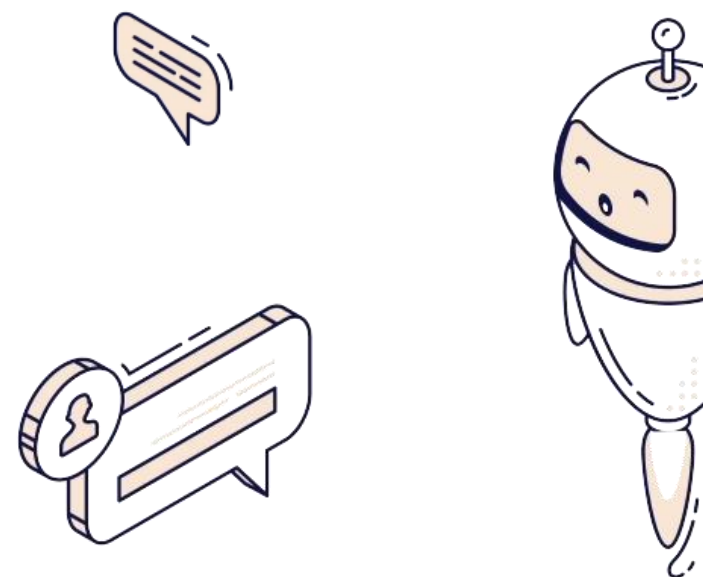
CoRover is a conversational AI platform as a service company



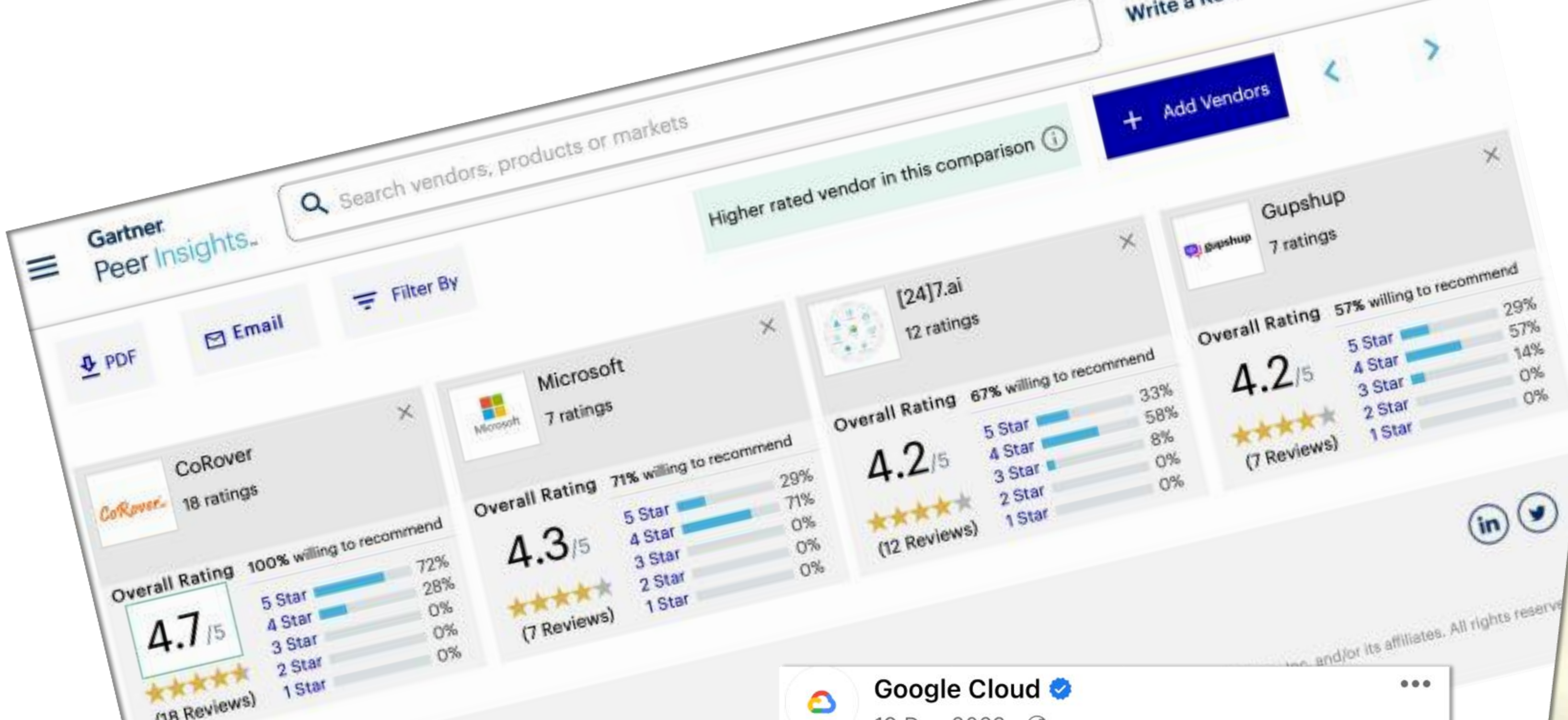
HERE'S WHAT SATYA NADELLA AND THE HON'BLE PRIME MINISTER NARENDRA MODI HAVE TO SAY ABOUT US



HON'BLE IT MINISTER, SHRI ASHWINI VAISHNAV, talking about AskDISHA AI Virtual Assistant on IRCTC powered by CoRover.ai







Google Cloud ✓

19 Dec 2023 · 🌐

We're proud to join hands with **CoRover** to bring the capabilities of generative AI to the masses in India. Meet **BharatGPT**, a platform that will support over 14 Indian languages across text, voice and video interactions. Learn more about this latest partnership, and how it will strengthen our position as an AI-first nation.

